



Atom PRO SSD™ User Guide

Rugged Portable Solid State
Thunderbolt 3 Drive



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Unpacking Your Atom PRO SSD

Your Glyph Atom PRO SSD and accessories are packaged in a sturdy shipping container. Please inspect the container for evidence of shipping damage and mishandling. If the container is damaged, file a report with the carrier or dealer immediately. Do not attempt to unpack and operate your Atom PRO SSD until the carrier or dealer confirms the damage. If the container is in good condition, proceed with unpacking your Atom PRO SSD. Verify that all the items described in the next section are present and in good condition. If any of the items you expect to find in your container are missing or damaged, contact the dealer before proceeding any further. In any case, do keep the shipping container and all packing materials in a safe place.

Atom PRO SSD package includes:

Atom PRO SSD Enclosure with Silicone Protective cover
Glyph Thunderbolt 3 to Thunderbolt 3 cable

Note: No external power adapter is required to operate Atom Pro SSD

Use the included Thunderbolt 3 cable to connect Atom Pro SSD to your computer. Atom PRO SSD comes pre-formatted for Mac and is ready for use out of the box. If you plan to use Atom PRO SSD with Microsoft Windows, please follow the instructions below for formatting with Windows computers. To use Atom PRO SSD with your computer, you need:

- A Mac or PC with a Thunderbolt 3 or USB-C port, and one of the following operating systems:
 - Mac OS X version 10.x or later
 - Windows 10 or later

Getting Started

Connect Atom PRO SSD to your computer

WARNING:

Always be sure to properly eject the drive from your desktop before physically unplugging Atom PRO SSD from your computer. You can accomplish this by dragging Atom PRO SSD icon to the trash in the dock, by selecting Atom PRO SSD icon and pressing the "command" and "E" keys simultaneously, or by using Disk Utility application.

Windows Formatting Instructions (10 and above) once Atom PRO SSD is connected

1. Right-click Start button and click Disk Management.
2. In Disk Management, right click the Unallocated partition near the bottom of the window that corresponds to the capacity of Atom PRO SSD (often Disk 1). Click "New Simple Volume" and the Write Signature Wizard pops up.
3. Use the Wizard to write a signature to the new drive. If you want only one partition we suggest using a primary partition and selecting the maximum size. In most cases you'll want to use NTFS volumes, this is the default for Windows 7. Ensure "Perform a Quick Format" is checked. Choose exFAT if you want to use the drives with older versions of Windows or if you want to use the drive with Windows and Mac OS.
4. Formatting will take a few minutes after which your drive will be ready to use.

Mac OS X 10.11 Formatting Instructions once Atom PRO SSD is connected

(for older version levels, contact us or contact Apple)

Since your Atom PRO SSD comes pre-formatted for Mac you don't need to format it on installation. If you decide to reformat or partition your drive at a later date, use Disk Utility (supplied with the Mac OS X operating system).

Caution: This procedure will destroy any data currently on the drive. Before formatting a drive, save any important data it contains.

1. Open Disk Utility
 - Open Applications Folder > Utilities Folder > double click on Disk Utility.
2. Select your Atom PRO SSD drive from the list on the left. The top entry represents the device and the entry underneath it represents the volume associated with that device. Click on the Volume level.
3. Click on the Erase Tab.
4. Give the drive a name that will represent the volume.
5. Ensure that the format is "Mac OS Extended (Journaled)" from the drop down list. Click the Erase button.
6. Affirm that you wish to erase this volume and reformat with the settings applied.
7. Formatting will take a few moments after which your drive is ready to use.

Warranty Information

3 Year Hardware Warranty

Your purchase of Atom PRO SSD from an authorized Glyph reseller includes a three-year warranty. Glyph warrants that your Atom PRO SSD is free from material and mechanical defects. Proof of purchase may be required to receive warranty service.

What is not covered?

Atom PRO SSD warranty does not cover damage or accidental damage caused by misuse, modification, alteration, tampering, an unsuitable operating environment, improper care, or failure caused by another product for which Glyph is not responsible.

Atom PRO SSD warranty does not include recovery of your data and is not eligible for Advance Replacement.

What is the warranty procedure?

1. Contact Glyph Technical Service (see below) and obtain an RMA (Return Merchandise Authorization) number.
2. Carefully pack and ship your Atom PRO SSD to the address provided by the Glyph service representative. There is no need to include cables of any kind, just Atom PRO SSD unit. Be sure the box is clearly labeled in several places with your RMA number.

Warranty & Technical Support

If at any time you have questions regarding Atom PRO SSD, please contact us using one of these methods:

Phone support:

800.335.0345 (toll-free U.S. only)

607.275.0345 (international or local)

Email:

tech@glyphtech.com

Web:

www.glyphtech.com/support

Contact Us

NOTE: Before contacting Glyph support, we recommend you gather the following information about your configuration:

- Atom PRO SSD serial number (located on the bottom of your Atom PRO SSD)
- Operating System (Windows 10, Mac OS X 10.4 and above) Version Level

Atom SSD Specifications

Part Number	AxxxSLV, AxxxGLD, AxxxBLK, or AxxxGRY (xxx is equal to total capacity)
Interfaces	(1) Thunderbolt 3 port
Maximum Transfer Rate	Thunderbolt 3: 40Gbps
Dimensions	0.75" x 5.25" x 3.1"
OS Compatibility	Mac OS 10.x and above Microsoft Windows 10 and above Modern Unix based, Linux, or BSD
Warranty	3 Year Hardware Warranty

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