

WARRANTY REGISTRATION:
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isobar® Direct Plug-In Surge Suppressors

Owner's Manual

1111 W. 35th Street Chicago, IL 60609 • Customer Support: (773) 869-1234 • www.tripplite.com

IMPORTANT SAFETY INSTRUCTIONS. SAVE THESE INSTRUCTIONS.



CAUTION! DO NOT connect to an ungrounded outlet. DO NOT use with 2-wire extension cords or adapters. This surge suppressor is designed for indoor use only. Install the surge suppressor away from heat-emitting appliances such as radiators or heat registers. Do not install where excessive moisture is present. Do not plug extension cords into it. Never install electrical, telephone, network or coaxial wiring during a lightning storm. Do not drill into any part of the housing or open the housing for any reason. There are no user-serviceable parts inside.

Select models feature an internal protection that will disconnect the surge-protective component at the end of its useful life but will maintain power to the load—now unprotected.

Installation

Plug Surge Suppressor into a 3-Wire, Grounded, 60 Hz 120V Electrical Outlet: All models except ULTRACOPY should be plugged into standard NEMA 15-amp wall outlets. The ULTRACOPY must be plugged into a NEMA 5-20R 20-amp outlet.

(Optional) Secure Surge Suppressor to Outlet Using Outlet Cover's Mounting Screw: Securing the surge suppressor to the outlet* will prevent accidental disconnection. The steel spring mounting tab should be adjusted until it is flush with the surge suppressor's rear, then screwed into place.

** Note: Do not use mounting tab and screw in Canada. Canadian regulations prohibit permanent mounting of these surge suppressors. Use of the mounting tab in Canada will void your insurance and warranty.*

Plug Your Equipment into the Surge Suppressor's Outlets: You may safely connect a total load of no more than 15 amps (ULTRACOPY: 20 amps) to your surge suppressor. Your electrical equipment is now protected from power surges on the AC line. DO NOT OVERLOAD the surge suppressor's outlets. DO NOT plug extension cords into the surge suppressor.

(ULTRAFAX Only) Connect Your Equipment to the Surge Suppressor's Phone Jacks: (1) Connect a phone cord directly from the telephone jack to the IN jack of your surge suppressor. The surge suppressor must be the first item in line from the telephone jack for it to protect against surges on the fax/data line, and can only protect against fax/data line surges if it is properly connected to a grounded AC outlet. (2) Connect a phone cord from the device to be protected to the "OUT" jack of your surge suppressor.

Check the Surge Suppressor's Diagnostic LEDs:

Protection Present: This green LED illuminates when all surge suppression components of your unit are intact and providing full protection against spikes and surges. If this LED does not illuminate, some surge suppression components are not functioning and the unit should be replaced. Call Tripp Lite Customer Support, (773) 869-1234.

Line OK: This green LED illuminates when 120V AC power is present with no wiring faults detected. It indicates that incoming power is safe for connected equipment.

Line Fault: This red LED will illuminate if the surge suppressor detects a wiring fault, such as reversed phases, missing ground or loose receptacles. If this LED illuminates, contact a qualified electrician to check and repair your wiring.*

** Note: The Surge Suppressor is not capable of detecting every possible electrical wiring fault.*

FCC Part 68 Notice (United States Only)

If your Modem/Fax Protection causes harm to the telephone network, the telephone company may temporarily discontinue your service. If possible, they will notify you in advance. If advance notice isn't practical, you will be notified as soon as possible. You will be advised of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper operation of your equipment. If it does, you will be given advance notice to give you an opportunity to maintain uninterrupted service. If you experience trouble with this equipment's Modem/Fax Protection, please contact Technical Support, Tripp Lite; 1111 W. 35th Street, Chicago, IL 60609; Phone: (773) 869-1234, for repair/warranty information. The telephone company may ask you to disconnect this equipment from the network until the problem has been corrected or you are sure the equipment is not malfunctioning. There are no repairs that can be made by the customer to the Modem/Fax Protection. This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs. (Contact your state public utility commission or corporation commission for information.)

Regulatory Compliance Identification Numbers

For the purpose of regulatory compliance certifications and identification, your Tripp Lite product has been assigned a unique series number. The series number can be found on the product nameplate label, along with all required approval markings and information. When requesting compliance information for this product, always refer to the series number. The series number should not be confused with the marking name or model number of the product.

Lifetime Limited Warranty

Seller warrants this product, if used in accordance with all applicable instructions, to be free from original defects in material and workmanship for its lifetime. If the product should prove defective in material or workmanship within that period, Seller will repair or replace the product, in its sole discretion. Service under this Warranty can only be obtained by your delivering or shipping the product (with all shipping or delivery charges prepaid) to: Tripp Lite, 1111 W. 35th St., Chicago, IL 60609. Seller will pay return shipping charges. The warranties of all TRIPP LITE surge suppressors are null and void if they have been connected to the output of any UPS system. The warranties of all TRIPP LITE UPS Systems are null and void if a surge suppressor has been connected to its output receptacles. THIS WARRANTY DOES NOT APPLY TO NORMAL WEAR OR TO DAMAGE RESULTING FROM ACCIDENT, MISUSE, ABUSE OR NEGLIGENCE. SELLER MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY EXPRESSLY SET FORTH HEREIN. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES, INCLUDING ALL WARRANTIES OF MERCHANTABILITY OR FITNESS, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE; AND THIS WARRANTY EXPRESSLY EXCLUDES ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES. (Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may have other rights which vary from jurisdiction to jurisdiction.)

TRIPP LITE; 1111 35th St.; Chicago, IL 60609

WARNING: The individual user should take care to determine prior to use whether this device is suitable, adequate or safe for the use intended. Since individual applications are subject to great variation, the manufacturer makes no representation or warranty as to the suitability or fitness of these devices for any specific application.

Policy of Tripp Lite is one of continuous improvement. Specifications are subject to change without notice. This product designed and engineered in the USA.

Ultimate Lifetime Insurance Policy (Valid in the U.S. and Canada Only)

Tripp Lite warrants, for the lifetime of the product, (at Tripp Lite's option) to repair or replace (on a pro rata basis) directly connected equipment that is damaged due to power transients while properly connected to Tripp Lite products offering the Ultimate Lifetime Insurance Policy. Power transients include spikes and surges on the AC power, data or telephone lines that the Tripp Lite products have been designed to protect against (as recognized by industry standards).

AC Power Line Transients: To claim damages, the Tripp Lite product must be plugged into a properly wired and grounded outlet. No extension cords or other electrical connections may be used. The installation must comply with all applicable electrical and safety codes set forth by the National Electrical Code (NEC). Except as provided above, this warranty does not cover any damage to properly connected electronic equipment resulting from a cause other than an "AC power transient". If user meets all of the above requirements, Tripp Lite will repair or replace (at Tripp Lite's option) equipment up to the specified value (See Ultimate Lifetime Insurance Policy Limits). No coverage is allowed for damage entering from telephone or data lines, unless they are separately protected, as described below.

Telephone and Data Line Transients: Tripp Lite will repair or replace directly connected equipment that is damaged by transients on telephone and/or data lines only when all such paths are protected by a Tripp Lite protection product(s) and the AC power (utility) line is simultaneously protected by a Tripp Lite power protection device (UPS, surge suppressor or line conditioner) with Ultimate Lifetime Insurance coverage. Additional telephone and/or data line connected devices downstream must have their own telephone and/or data line protectors.

Reimbursement dollar limits will be equal to that of the Tripp Lite power protection protector. Coverage is excluded where a suitable environment for the protection device is not provided, including, but not limited to, lack of a proper safety ground. Telephone service equipment must also include a properly installed and operating "primary protection" device at the telephone service entrance (such devices are normally added during telephone line installation).

All above warranties are null and void if the Tripp Lite product has been improperly installed, tampered with or altered in any way, or if the connected equipment was not used under normal operating conditions or in accordance with any labels or instructions. All claims under this warranty must be submitted in writing to Tripp Lite within 30 days of the occurrence or the claim will not be considered. This warranty does not include damage resulting from accident or misuse, and applies to the domestic (USA & Canada) use of these products only.

Tripp Lite reserves the right to determine whether the damage to the connected equipment is due to malfunction of the Tripp Lite product by requesting the equipment in question be sent to Tripp Lite for examination. This policy is above and beyond, only to the extent needed, of that provided by any coverage of connected equipment provided by other sources, including, but not limited to, any manufacturer's warranty and/or any extended warranties.

EXCEPT AS PROVIDED ABOVE, TRIPP LITE MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some states do not permit limitation or exclusion of implied warranties; therefore, the aforesaid limitation(s) or exclusion(s) may not apply to purchaser.

EXCEPT AS PROVIDED ABOVE, IN NO EVENT WILL TRIPP LITE BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THIS PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. Specifically, Tripp Lite is not liable for any costs, such as lost profits or revenue, loss of equipment, loss of use of equipment, loss of software, loss of data, costs of substitutes, claims by third parties or otherwise. Coverage also does not apply to connected medical and industrial equipment.

To receive service under this warranty, you must be the original purchaser/user of the product in question. You must obtain a Returned Material Authorization (RMA) number from Tripp Lite. Products must be returned to Tripp Lite with transportation charges prepaid and must be accompanied by a brief description of the problem encountered and proof of date and place of purchase.

