

9374-EMDE Quad SDI Stream 9372-EMDE Dual SDI Stream 9371-EMDE Single SDI Stream



SDI – AES – MADI Embedder / De-embedder

Product Manual



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Congratulations on choosing the Cobalt[®] 9374 series of MADI Embedders/De-embedders. The 9374-series is part of a full line of modular processing and conversion gear for broadcast TV environments. The Cobalt Digital Inc. line includes video decoders and encoders, audio embedders and de-embedders, distribution amplifiers, format converters, remote control systems and much more. Should you have questions pertaining to the installation or operation of your card, please contact us at the contact information on the front cover.

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Introduction

Overview

Note: This manual covers the 9374-Series, which consists of the 9374, 9372, and 9371 cards. These cards vary only in the number of SDI channels supported; the differences are described where applicable.

This manual provides installation and operating instructions for the 9374-Series of SDI-AES-MADI Embedder/De-embedders (also referred to herein as the 9374-Series card).

This manual consists of the following chapters:

- Chapter 1, "Introduction" Provides information about this manual and what is covered. Also provides general information regarding the 9374-Series cards.
- Chapter 2, "Installation and Setup" Provides instructions for installing the 9374-Series card in a frame, and optionally installing Rear Modules for the card.
- Chapter 3, "Operating Instructions" Provides overviews of operating controls and instructions for using the 9374-Series cards.

This chapter contains the following information:

- 9374-Series Card Software Versions and this Manual (p. 1-2)
- Cobalt Reference Guides (p. 1-2)
- Manual Conventions (p. 1-3)
- Safety Summary (p. 1-4)
- 9374-Series Cards Functional Description (p. 1-5)
- Technical Specifications (p. 1-14)
- Warranty and Service Information (p. 1-17)
- Contact Cobalt Digital Inc. (p. 1-18)

9374-Series Card Software Versions and this Manual

When applicable, Cobalt Digital Inc. provides for continual product enhancements through software updates. As such, functions described in this manual may pertain specifically to cards loaded with a particular software build.

The Software Version of your card can be checked by viewing the **Card Info** menu in DashBoardTM. See Checking Card Information (p. 3-7) in Chapter 3, "Operating Instructions" for more information. You can then check our website for the latest software version currently released for the card as described below.

Check our website and proceed as follows if your card's software does not match the latest version:

Card Software earlier than latest version	Card is not loaded with the latest software. Not all functions and/or specified performance described in this manual may be available. You can update your card with new Update software by going to the Support>Firmware Downloads link at www.cobaltdigital.com. Download "Firmware Update Guide", which provides simple instructions for downloading the latest firmware for your card onto your computer, and then uploading it to your card through DashBoard™.
	Software updates are field-installed without any need to remove the card from its frame.
Card Software newer than version in manual	A new manual is expediently released whenever a card's software is updated and specifications and/or functionality have changed as compared to an earlier version (a new manual is not necessarily released if specifications and/or functionality have not changed). A manual earlier than a card's software version may not completely or accurately describe all functions available for your card.
	If your card shows features not described in this manual, you can check for the latest manual (if applicable) and download it by going to the card's web page on www.cobaltdigital.com.

Cobalt Reference Guides

From the Cobalt[®] web home page, go to **Support>Reference Documents** for easy to use guides covering network remote control, card firmware updates, example card processing UI setups and other topics.

Introduction Manual Conventions

Manual Conventions

In this manual, display messages and connectors are shown using the exact name shown on the card itself. Examples are provided below.

• Card-edge display messages are shown like this:

Ch01

Connector names are shown like this: AES 8

In this manual, the terms below are applicable as follows:

- **937X or 9374-Series** refers to the 9374-Series of SDI-AES-MADI Embedder/De-embedders.
- **Frame** refers to the HPF-9000, OG3-FR, 8321, or similar 20-slot frame that houses Cobalt® or other cards.
- Device and/or Card refers to a COMPASS® and/or FUSION3G® card.
- **System** and/or **Video System** refers to the mix of interconnected production and terminal equipment in which the 9374-Series cards and other cards operate.
- Functions and/or features that are available only as an option are denoted in this manual like this:



Not all options are covered in this manual. In these cases, Manual Supplement(s) for the option(s) ordered have been included in the binder containing this manual.

Warnings, Cautions, and Notes

Certain items in this manual are highlighted by special messages. The definitions are provided below.

Warnings

Warning messages indicate a possible hazard which, if not avoided, could result in personal injury or death.

Cautions

Caution messages indicate a problem or incorrect practice which, if not avoided, could result in improper operation or damage to the product.

Notes

Notes provide supplemental information to the accompanying text. Notes typically precede the text to which they apply.

1 Safety Summary

Labeling Symbol Definitions

\triangle	Attention, consult accompanying documents.
A	Electronic device or assembly is susceptible to damage from an ESD event. Handle only using appropriate ESD prevention practices. If ESD wrist strap is not available, handle card only by edges and avoid contact with any connectors or components.
	Symbol (WEEE 2002/96/EC) For product disposal, ensure the following: • Do not dispose of this product as unsorted municipal waste. • Collect this product separately. • Use collection and return systems available to you.

Safety Summary

Warnings

! WARNING!

To reduce risk of electric shock do not remove line voltage service barrier cover on frame equipment containing an AC power supply. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Cautions

CAUTION

This device is intended for environmentally controlled use only in appropriate video terminal equipment operating environments.

CAUTION

This product is intended to be a component product of an openGear® frame. Refer to the frame Owner's Manual for important safety instructions regarding the proper installation and safe operation of the frame as well as its component products.

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9374-Series cards have a moderate power dissipation (20 W max.). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION

If required, make certain Rear Module(s) is installed before installing the card into the frame slot. Damage to card and/or Rear Module can occur if module installation is attempted with card already installed in slot.

CAUTION

If card resists fully engaging in Rear Module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or Rear Module may occur if improper card insertion is attempted.

9374-Series Cards Functional Description

Figure 1-1 shows a functional block diagrams of the 9374-Series card.

9374-Series Input/Output Formats

The 9374, 9372, and 9371 cards which comprise the 9374-Series vary only in the number of discrete SDI streams (channels) handled by the card. Each embedded channel within an SDI stream can be swapped between SDI streams or between the card's AES and MADI interfaces as shown for each card in Table 1-1. Furthermore each of these three cards is available as embedder-only (-EM) or de-embedder-only (-DE) versions. Where functional or operating descriptions apply only to specific cards, these differences are noted.

Table 1-1 9374-Series Input/Output Overview

Card Model	SDI Streams	AES In	AES Out	MADI In	MADI Out	Analog Audio Out (2-Ch Monitor)
9374-EMDE	(4) 3G/HD/SD	8 pair max ¹	8 pair max ¹	1 BNC	1 BNC	2-Ch
9374-EM	(4) 3G/HD/SD	8 pair IN		1 BNC		2-Ch
9374-DE	(4) 3G/HD/SD		8 pair OUT		1 BNC	2-Ch
9372-EMDE	(2) 3G/HD/SD	8 pair max ¹	8 pair max ¹	1 BNC	1 BNC	2-Ch
9372-EM	(2) 3G/HD/SD	8 pair IN		1 BNC		2-Ch
9372-DE	(2) 3G/HD/SD		8 pair OUT		1 BNC	2-Ch
9371-EMDE	(1) 3G/HD/SD	8 pair max ¹	8 pair max ¹	1 BNC	1 BNC	2-Ch
9371-EM	(1) 3G/HD/SD	8 pair IN		1 BNC		2-Ch
9371-DE	(1) 3G/HD/SD		8 pair OUT		1 BNC	2-Ch

⁽¹⁾ On -EMDE, 8 AES pairs (BNCs) total are available, which can be selected as either inputs or outputs

Note: Video formats on SDI IN A / SDI IN B must be same format. First received input sets priority. If next received input is not of this format, its output is replaced with a flat-field of the priority format and an alarm is set. SDI input pairs on SDI IN C / SDI IN D have similar constraints. Note however that common formats are not required between input pair SDI IN A / SDI IN B and SDI IN C / SDI IN D.

⁽²⁾ Input/output complements listed require appropriate rear I/O module. See 9374-Series Card Rear Modules (p. 2-4) in Chapter 2, "Installation and Setup" for more information.

Audio Crosspoint/Processing Description

Note:

Descriptions below are specific to the 9374-EMDE quad stream model. Other models function identically but have less channel capacity and/or embed/de-embed as described in Table 1-1.

(See Figure 1-1.) The 9374-Series provides a full unrestricted audio crosspoint that allows channel routing between any channels on up to four SDI streams, discrete AES-3id, and AES-10 MADI interfaces. The MADI interface on the 9374-Series cards support a 64-channel payload at the industry standard 48 kHz sampling rate, and can reliably receive from 1694A cable runs up to 250m. All SDI embedding and SDI output timing is timed in common to a selected timing source. Discrete AES-3id inputs which are asynchronous with input video are accommodated using per-channel Sample Rate Converters (SRCs).

The 9374-Series audio crosspoint is built around a card internal bus that can receive from the following inputs:

- 16 channels of de-embedded audio from each SDI program video stream
- Up to 16 channels (8 pairs) of discrete AES input
- Up to 64 channels of MADI input audio on the MADI input BNC
- Digital silence (mute) setting
- 16 built-in independent tone generators
- (option **+LTC** only) LTC encoder LTCA thru LTCD

Any of the inputs described above can be cross-routed to any of the following output destinations:

- 16 channels of embedded audio onto any of the card SDI output streams
- Up to 16 channels (8 pairs) of discrete AES output
- Up to 64 channels of MADI output audio on the MADI output BNC

Note: Maximum AES-3id capacity is 8 pairs, of which each pair can be user GUI-selectable as an input or output.

For each of the inputs and outputs described above, a PPM VU meter representation on the GUI is provided. For each input channel pair is a selectable instant routing that places the channel pair on the card's analog output pair, thereby conveniently providing a confidence monitor for each channel pair. This stereo analog pair can in turn be routed to an external audio monitor or powered monitors (the analog output pair is a consumer-level unbalanced stereo pair.)

Output audio rates are always 48 kHz using timing alignment as selected by user controls to frame **REF 1** or a selected SDI input stream.

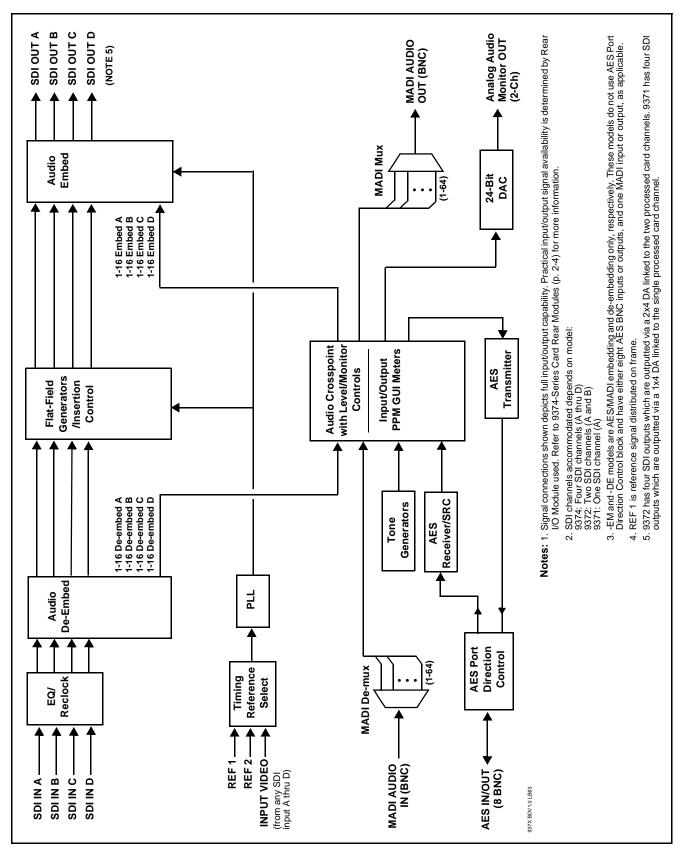


Figure 1-1 9374-Series Functional Block Diagram

Reference Function

The 9374-series cards use a common reference for all SDI video channels, with the reference being selectable from **SDI A IN** thru **SDI D IN**, or **REF 1** or **REF 2** obtained from the frame references. This provides for proper audio embedding, and rendering and switchover transitions from program video to the flat-field generators as well as stable output video.

Note:

Where multiple SDI streams are to accommodated by the card, certain considerations exist regarding video formats handled simultaneously. See Considerations Regarding Multiple-Channel SDI (p. 3-8) in Chapter 3, Operating Instructions for more information. Unless all SDI inputs received by the card are synchronous, all SDI inputs should be frame-synchronized using a common frame reference, with the same reference also to be used by this card. MADI sources should also be frame-referenced to either the video being used or a reference. Asynchronous AES audio is sample-rate converted to accommodate minor timing variances. Received SMPTE 337 (Dolby[®] data) over an AES input is automatically bypassed from the sample rate converters; this data must be synchronous to video.

Flat-Field Generators

Independent flat-field generators are provided for each SDI channel. Either manually selected or via failover on loss of SDI input, the generators are individually configurable to output a flat field, with nine choices of color being user selectable.

Tone Generators

The 9374-Series contains 16 built-in tone generators of frequencies from 20 Hz to 20 kHz (default level is -20 dBFS). (Where card is licensed for **+LTC**, only 12 tone generators are present.)

Timecode Processor

(See Figure 1-2.) This function uses extracted timecode data from the input video (waveform or ATC), reference VITC waveform, or internal (free run) and in turn re-inserts selected timecode data into the program video signal. Each channel supported by the card has its own independent processor. The function can monitor video input and reference input for supported timecode formats, and then select and prioritize among SDI VITC waveform, SDI ATC_VITC, and SDI ATC_LTC timecode sources. If the preferred format is detected, the preferred format is used by the card; if the preferred format is not detected, the card uses other formats (where available) as desired.

The function also provides conversion between various timecode formats and provides independent insertion and line number controls for each SDI timecode output format.

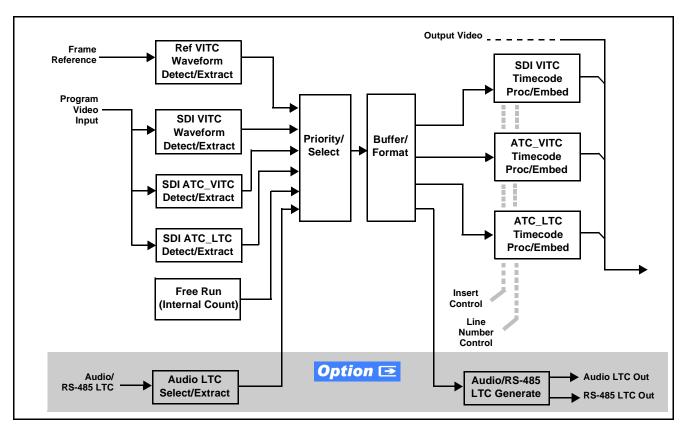


Figure 1-2 Timecode Processor (One Channel Shown)

Audio/RS-485 LTC Function (Option +LTC) Option Option ■

Note: +LTC function is an optional licensable feature. This function and its controls appear only when a license key is entered and activated. (This option (identified in Cobalt[®] price lists as +LTC) can be purchased upon initial order, or field-activated using a key string which is sent to you when this option is purchased.)

(See Figure 1-3.) Option **+LTC** allows bidirectional transfer and conversion between SMPTE 12M VANC formats over SDI and audio LTC, as well as RS-485 LTC. Audio LTC can be received or sent over digital audio using selected embedded or AES channel, as well as via two RS-485 ports on the card.

RS-485/Audio LTC can be derived from each card SDI channel VANC timecode.

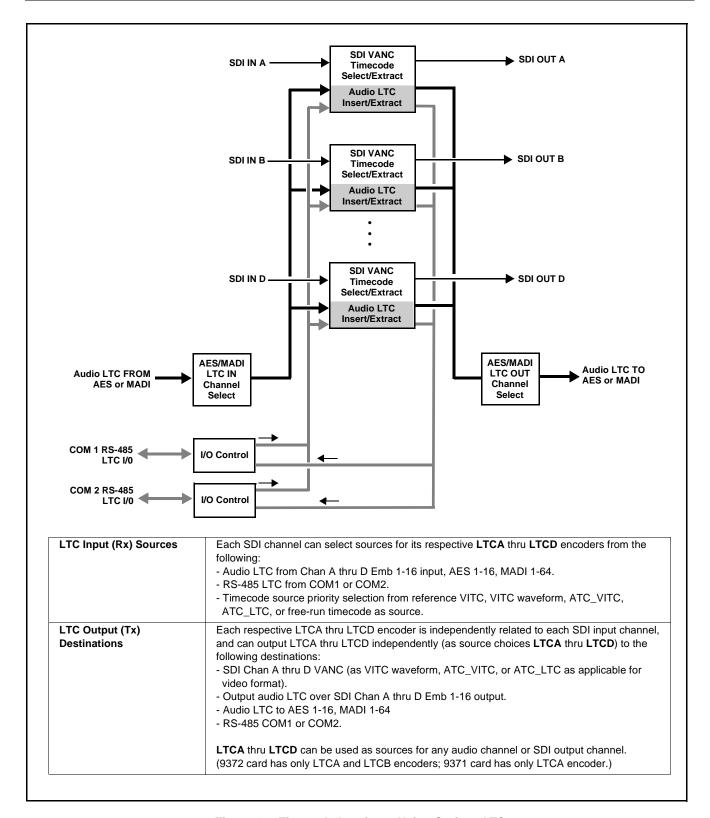


Figure 1-3 Timecode Interfaces Using Option +LTC

User Control Interface

Figure 1-4 shows the user control interface options for the 9374-Series. These interfaces are individually described below.

Note: All user control interfaces described here are cross-compatible and can operate together as desired. Where applicable, any control setting change made using a particular user interface is reflected on any other connected interface.

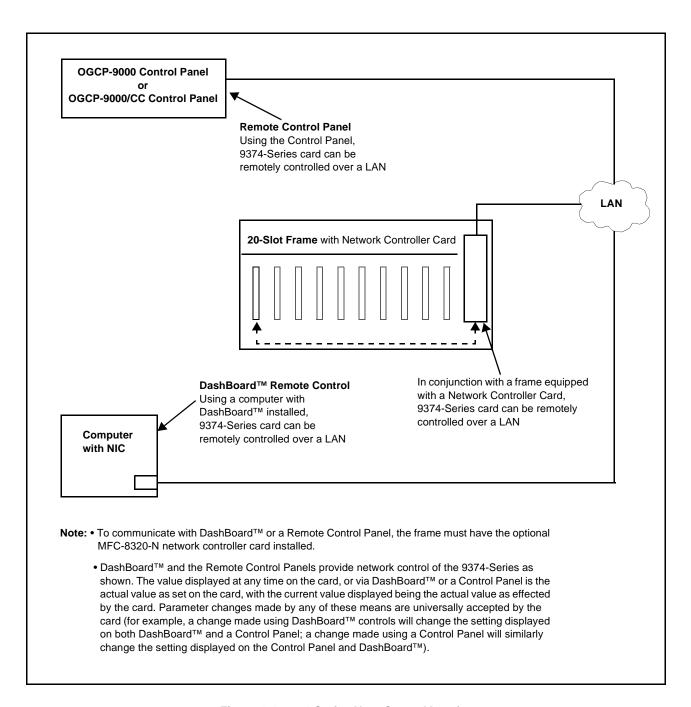


Figure 1-4 9374-Series User Control Interface

• DashBoard™ User Interface – Using DashBoard¹, the 9374-Series and other cards installed in openGear® frames such as the Cobalt® HPF-9000 or 8321 Frame can be controlled from a computer and monitor. DashBoard™ allows users to view all frames on a network with control and monitoring for all populated slots inside a frame. This simplifies the setup and use of numerous modules in a large installation and offers the ability to centralize monitoring. Cards define their controllable parameters to DashBoard™, so the control interface is always up to date. The DashBoard™ software can be downloaded from the Cobalt Digital Inc. website: www.cobaltdigital.com (enter "DashBoard" in the search window). The DashBoard™ user interface is described in Chapter 3, "Operating Instructions".

Note: If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt[®] reference guide Remote Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of COMPASS[®] and FUSION3G[®] cards using DashBoard[™]. (Cobalt[®] OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Documents> Reference Guides** link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt[®] as listed in Contact Cobalt Digital Inc. (p. 1-18).

• Cobalt® OGCP-9000, OGCP-9000/CC and WinOGCP Remote Control Panels – The OGCP-9000, OGCP-9000/CC, and WinOGCP Remote Control Panels conveniently and intuitively provide parameter monitor and control of the cards within the 20-slot frame. The Control Panels allow quick and intuitive access to hundreds of cards in a facility, and can monitor and allow adjustment of multiple parameters at one time. The Remote Control Panels are totally compatible with the openGear® control software DashBoard™; any changes made with either system are reflected on the other.

Note: Some GUI features such as VU meters are not available when using the Remote Control Panel user interface.

9374-Series Card Rear Modules

The 9374-Series cards physically interface to system video and audio connections using a Rear Module.

All inputs and outputs shown in the block diagram (Figure 1-1) enter and exit the card via the card edge backplane connector. The Rear Module breaks out the 9374-Series card edge connections to industry standard connections that interface with other components and systems in the signal chain.

1. openGear® is a registered trademark of Ross Video Limited. DashBoard TM is a trademark of Ross Video Limited.

In this manner, the particular inputs and outputs required for a particular application can be accommodated using a Rear Module that best suits the requirements. The required input and outputs are broken out to the industry standard connectors on the Rear Module; the unused inputs and outputs remain unterminated and not available for use.

The full assortment of 9374-Series Rear Modules is shown and described in 9374-Series Card Rear Modules (p. 2-4) in Chapter 2, "Installation and Setup".

Audio and Video Formats Supported by the 9374-Series Cards

Table 1-2 lists and provides details regarding the audio and video formats supported by the 9374-Series cards.

Table 1-2 Supported Audio and Video Formats

Description/Specification		
Raster Structure:	Frame Rate:	
1080p 23.98; 24 29.97; 25; 30		
1080p 3G ⁽²⁾	50, 59.94, 60	
1080i ⁽¹⁾	25; 29.97; 30	
720p	23.98; 24; 25; 29.97; 30; 50; 59.94; 60	
486i ⁽¹⁾	29.97	
575i ⁽¹⁾ 25		
The 9374-Series cards support all four groups (16 channels) of embedded audio at full 24-bit resolution in both SD (with extended data packets) and HD for each of the card's SDI streams.		
The 9374-Series cards can accept 16 channels (8 pairs) of discrete AES audio on 75Ω BNC connections (maximum total of inputs and outputs). Sample rate conversion is employed to accommodate sample rate differences in the AES stream and the input video stream. AES-3id outputs can be sourced from any SDI embedded channel,		
The 9374-Series cards have a 75Ω BNC input and output connection that supports the MADI standard of up to 64 channels input and output. MADI outputs can be sourced from any SDI embedded channel,		
	Raster Structure: 1080p 1080p 3G ⁽²⁾ 1080i ⁽¹⁾ 720p 486i ⁽¹⁾ 575i ⁽¹⁾ The 9374-Series cards support all embedded audio at full 24-bit rescipackets) and HD for each of the content outputs). Sample rate conversion rate differences in the AES stream AES-3id outputs can be sourced for MADI input, or other AES-3id input that supports the MADI standard of the content outputs.	

⁽¹⁾ All rates displayed as frame rates; interlaced ("i") field rates are two times the rate value shown.

⁽²⁾ All inputs must be synchronous (e.g., all frame synced to same reference) to assure clean audio cross-routing between SDI streams. Multiple simultaneous formats are supported on a limited basis (e.g., HD on SDI Inputs A/B and SD on SDI Inputs C/D). AES-3id and MADI should also be synchronous with selected SDI stream(s) to ensure clean audio cross-routing.

Technical Specifications

Table 1-3 lists the technical specifications for the 9374-Series of SDI-AES-MADI Embedder/De-embedders.

Note:

Input/output types and number of input/outputs in some cases are a function of rear module installed. Refer to Table 1-1, "9374-Series Input/Output Overview" for detailed information on available input/output complements.

Table 1-3 Technical Specifications

Item	Characteristic		
Part number, nomenclature	9374-EMDE Quad-Stream SDI-AES-MADI Embedder/De-embedder 9374-EM Quad-Stream SDI-AES-MADI Embedder 9374-DE Quad-Stream SDI-AES-MADI De-embedder		
	9372-EMDE Dual-Stream SDI-AES-MADI Embedder/De-embedder 9372-EM Dual-Stream SDI-AES-MADI Embedder 9372-DE Dual-Stream SDI-AES-MADI De-embedder		
	9371-EMDE SDI-AES-MADI Embedder/De-embedder 9371-EM SDI-AES-MADI Embedder 9371-DE SDI-AES-MADI De-embedder Note: See Table 1-1 on page 1-5 for input/output capabilities for specific models.		
Installation/usage environment	Intended for installation and usage in frame meeting openGear® modular system definition.		
Power consumption	< 20 Watts maximum (all options installed)		
Environmental: Operating temperature: Relative humidity (operating or storage):	32° – 104° F (0° – 40° C) < 95%, non-condensing		
Frame communication	10/100 Mbps Ethernet with Auto-MDIX.		
Internal Tone Generators	16 built-in tone generators, each configurable for frequencies ranging from 20 Hz to 20 kHz (default level = -20 dBFS). (Where card is licensed for +LTC , only 12 tone generators are present.)		
Standards Supported	3G: SMPTE 425 level A and B 1080p60, 1080p59.94, 1080p50 HD: 1080i60, 1080i59.94, 1080i50, 1080p29.97, 1080p25, 1080p24; 1080p23.98 720p60, 720p59.94, 720p50, 720p29.97, 720p25, 720p24, 720p23.98 SD: 486i59094, 576i50		
Internally generated flat-field formats Note: Flat-field format is user-selectable using GUI controls and independent of received (input video) format.	3G: 1080p59.94, 1080p50 HD: 1080i59.94, 1080i50, 1080psf23.98 720p59.94, 720p50 SD: 525i59.94, 625i50		

Table 1-3 Technical Specifications — continued

Item	Characteristic
BNC SDI Video Inputs/Outputs	Data Rates Supported: SMPTE 425 level A and B: 3 Gbps SMPTE 292 HD-SDI: 1.485 Gbps or 1.485/1.001 Gbps SMPTE 259M-C SD-SDI: 270 Mbps
	BNC Connector Input/Output Impedance: 75 Ω terminating
	Cable Equalization (3G): 394 ft (120 m) Belden 1694A
	Cable Equalization (HD): 591 ft (180 m) Belden 1694A
	Cable Equalization (SD): 1050 ft (320 m) Belden 1694A
	Return Loss: > 15 dB up to 1.485 GHz > 10 dB up to 2.970 GHz
	Jitter; Alignment (3G / HD / SD): < 0.3 UI / 0.2 UI / 0.2 UI
	Jitter; Timing (3G / HD / SD): < 2.0 UI / 1.0 UI / 0.2 UI
AES (AES-3id) Audio Inputs/Outputs	Standard: SMPTE 276M
	Number of inputs/outputs (maximum total between inputs and outputs): 8 pairs (16-channel) on BNC connectors per AES-3id; 75 Ω impedance
	Input Level: 0.2 to 2.0 Vp-p
	Output Level: 1.0 Vp-p
	Return Loss: > 15 dB @ up to 6.144 MHz
	Input SRC Range: 32 kHz to 96 kHz
	Input SRC Performance: >130 dB THD+N
MADI (AES-10) Inputs/Outputs	Number of Inputs/Outputs: 1 BNC Input, 1 BNC Output
	Supported Sample Rate: 48 kHz only
	Input/Output Impedance: 75 Ω
	Input Data Rates: 125 Mbps
	Input Level: 0.15 - 0.6 Vp-p
	Output Level: 0.3 - 0.6 Vp-p
	Output Jitter: 0.1 UI

Table 1-3 Technical Specifications — continued

Item	Characteristic
Analog Audio Outputs	Two unbalanced "RCA"; consumer-level confidence monitor (2 Vrms (+6 dBV) for 0 dBFS PCM signal)
Audio/Video Delay	Less than 30 audio samples (embed or de-embed)
Frame Reference Input	Number of Inputs: One non-terminating (looping) Frame Reference input (REF 1)
	Standards Supported: SMPTE 170M/318M ("black burst") SMPTE 274M/296M ("tri-color")
	Return Loss: > 35 dB up to 5.75 MHz

Warranty and Service Information

Cobalt Digital Inc. Limited Warranty

This product is warranted to be free from defects in material and workmanship for a period of five (5) years from the date of shipment to the original purchaser, except that 4000, 5000, 6000, 8000 series power supplies, and Dolby[®] modules (where applicable) are warranted to be free from defects in material and workmanship for a period of one (1) year.

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Cobalt Digital Inc. Factory Service Center

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Installation and Setup

Overview

This chapter contains the following information:

- Installing the 9374-Series Card Into a Frame Slot (p. 2-1)
- Installing a Rear Module (p. 2-3)
- 9374-Series Analog Audio Output (p. 2-10)
- Setting Up 9374-Series Card Network Remote Control (p. 2-10)

Note: The 9374-Series cards are suitable for installation only in a 20-slot frame (Cobalt® PN HPF-9000 or 8321-CN or equivalent).

Installing the 9374-Series Card Into a Frame Slot

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9374-Series cards have a moderate power dissipation (20 W max.). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION



This device contains semiconductor devices which are susceptible to serious damage from Electrostatic Discharge (ESD). ESD damage may not be immediately apparent and can affect the long-term reliability of the device.

Avoid handling circuit boards in high static environments such as carpeted areas, and when wearing synthetic fiber clothing. Always use proper ESD handling precautions and equipment when working on circuit boards and related equipment.

CAUTION

If required, make certain Rear Module(s) is installed before installing the card into the frame slot. Damage to card and/or Rear Module can occur if module installation is attempted with card already installed in slot.

Note: Check the packaging in which the 9374-Series Card was shipped for any extra items such as a Rear Module connection label. In some cases, this label is shipped with the card and to be installed on the Rear I/O connector bank corresponding to the slot location of the card.

Install the 9374-Series Card into a frame slot as follows:

- 1. Determine the slot in which the 9374-Series Card is to be installed.
- **2.** Open the frame front access panel.
- **3.** While holding the card by the card edges, align the card such that the plastic ejector tab is on the bottom.
- **4.** Align the card with the top and bottom guides of the slot in which the card is being installed.
- **5.** Gradually slide the card into the slot. When resistance is noticed, gently continue pushing the card until its rear printed circuit edge terminals engage fully into the Rear Module mating connector.

CAUTION

If card resists fully engaging in Rear Module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or Rear Module may occur if improper card insertion is attempted.

- **6.** Verify that the card is fully engaged in Rear Module mating connector.
- **7.** Close the frame front access panel.
- **8.** Connect cabling in accordance with the appropriate diagram shown in Table 2-1, "9374-Series Card Rear Modules" (p. 2-5).
- **9.** Repeat steps 1 through 8 for other 9374-Series Cards.

Notes: • The 9374-Series Card BNC inputs are internally 75-ohm terminated. It is not necessary to terminate unused BNC inputs or outputs.

- External frame sync reference signals are received by the card over a
 reference bus on the card frame, and not on any card rear I/O module
 connectors. The frame has BNC connectors labeled REF 1 and REF 2
 which receive reference signal from an external source such as a house
 distribution.
- To remove a card, press down on the ejector tab to unseat the card from the Rear Module mating connector. Evenly draw the card from its slot.
- **10.** If network remote control is to be used for the frame and the frame has not yet been set up for remote control, perform setup in accordance with Setting Up 9374-Series Card Network Remote Control (p. 2-10).

Note:

If installing a card in a frame already equipped for, and connected to DashBoard™, no network setup is required for the card. The card will be discovered by DashBoard™ and be ready for use.

Installing a Rear Module

Notes: • This procedure is applicable only if a Rear Module is not currently installed in the slot where the 9374-Series Card is to be installed.

 Note that some Rear Modules and labels have several ventilation holes. To allow maximum ventilation, it is recommended to place the label fully over connectors such that label is flush with rear module and holes are not obscured. Also, when a card is not installed in a slot, it is recommended that the supplied blank cover be used to preserve proper forced ventilation flow-through.

The full assortment of 9374-Series Card Rear Modules is shown and described in 9374-Series Card Rear Modules (p. 2-4). Install a Rear Module as follows:

- 1. On the frame, determine the slot in which the 9374-Series Card is to be installed.
- 2. In the mounting area corresponding to the slot location, install Rear Module as shown in Figure 2-1.

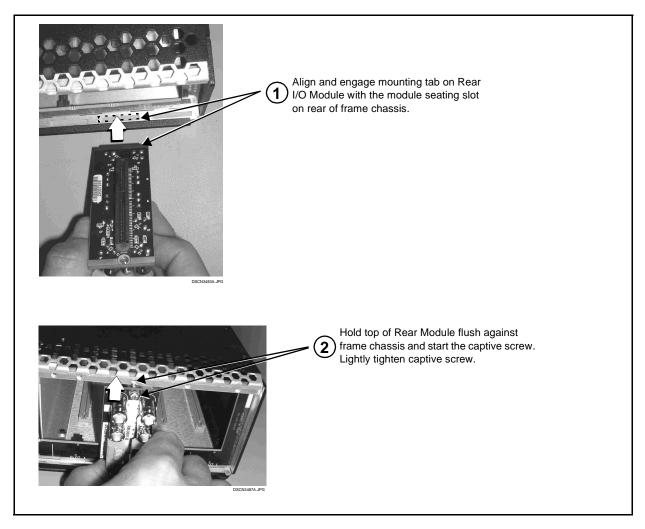


Figure 2-1 Rear Module Installation

9374-Series Card Rear Modules

Table 2-1 shows and describes the full assortment of Rear Modules specifically for use with the 9374-Series cards.

Note: The Rear Modules shown here are standard production items. Other signal combinations may be available as custom items. Consult Product Support with requests. Also, please check our web site pages for this product; new Rear Modules may be available that are not listed here.

Table 2-1 9374-Series Card Rear Modules

9374 Card Rear Module	Description		
RM20-9374-C Rear Module SDI IN A SDI IN B SDI IN C SDI IN D SDI OUT A SDI OUT B SDI OUT C SDI OUT D Note: MADI IN port only on 9374-EM card and MADI OUT port only on 9374-DE card.	Provides the following connections: • Four 3G/HD/SD-SDI video input BNCs (SDI IN A thru SDI IN D) • MADI IN and MADI OUT MADI AES-10 BNC input and output connectors • Four 3G/HD/SD-SDI video output BNCs (SDI OUT A thru SDI OUT D)		
RM20-9374-E Rear Module AES 1 AES 2 SDI IN A SDI IN B AES 3 AES 4 SDI IN C SDI IN D AES 5 AES 6 MADI IN MADI OUT AES 7 AES 8 SDI OUT A SDI OUT B OUT Note: AES ports are GUI-configurable as inputs or outputs on 9374-EMDE card. AES ports and MADI ports are input-only on 9374-EM card and output-only on 9374-DE card.	Provides the following connections: • Four 3G/HD/SD-SDI video input BNCs (SDI IN A thru SDI IN D) • Eight AES I/O BNC (AES-3id) input/outputs (AES 1 thru AES 8; I/O choice for each connection is software-configurable; 8 ports total) • MADI IN and MADI OUT MADI AES-10 BNC input and output connectors • Two analog unbalanced ("RCA") audio monitor outputs (AN-AUD OUT L and AN-AUD OUT R) • Four 3G/HD/SD-SDI video output BNCs (SDI OUT A thru SDI OUT D)		

Table 2-1 9374-Series Card Rear Modules — continued

9374 Card Rear Module **Description** RM20-9374-F Rear Module Provides the following connections: Four 3G/HD/SD-SDI video input BNCs (SDI IN A) thru SDI IN D) 0 0 \odot \odot \odot • Eight AES I/O BNC (AES-3id) input/outputs 0 SDI IN B SDI IN A (AES 1 thru AES 8; I/O choice for each connection is \odot software-configurable; 8 ports total) \odot • MADI IN and MADI OUT MADI AES-10 BNC input SDI ÎN D SDIINC and output connectors \odot \odot • Two analog unbalanced ("RCA") audio monitor MADI OUT MADI IN outputs (AN-AUD OUT L and AN-AUD OUT R) NC 0 \odot • Two RS-485 ports (COM 1 and COM 2); each assignable as Input or Output-LTC Encoder A SDI OUT A SDI OUT B thru Output-LTC Encoder D outputs \odot \odot • Four 3G/HD/SD-SDI video output BNCs SDI OUT C SDI OUT D (SDI OUT A thru SDI OUT D) Note: • COM ports functional only on card equipped Note: AES ports are GUI-configurable as inputs or outputs on 9374-EMDE card. AES ports and MADI ports with option +LTC. are input-only on 9374-EM card and output-only on • Rear module available equipped with 9374-DE card. High-Density BNC (HDBNC) or DIN1.0/2.3 connectors as: RM20-9374-F-HDBNC or RM20-9374-F-DIN, respectively. RM20-9372-C Rear Module Provides the following connections: Two 3G/HD/SD-SDI video input BNCs (SDI IN A and SDI IN B) 0 • MADI IN and MADI OUT MADI AES-10 BNC input and output connectors 0 Four 3G/HD/SD-SDI video output BNCs (2x SDI OUT A and 2x SDI OUT B) SDLIN B 0 0 MADIIN MADI OUT 0 0 SDI OUT A SDI OUT A \odot 0 SDI OUT B SDI OUT B Note: MADI IN port only on 9372-EM card and MADI OUT port only on 9372-DE card.

Table 2-1 9374-Series Card Rear Modules — continued

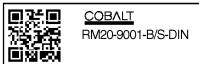
9374 Card Rear Module Description RM20-9372-E Rear Module Provides the following connections: Two 3G/HD/SD-SDI video input BNCs (SDI IN A and SDI IN B) \odot 0 0 0 Eight AES I/O BNC (AES-3id) input/outputs AES 2 SDI IN A (AES 1 thru AES 8; I/O choice for each connection is 0 0 (O) software-configurable; 8 ports total) • MADI IN and MADI OUT MADI AES-10 BNC input AES 4 SDI IN B and output connectors 0 0 0 • Two analog unbalanced ("RCA") audio monitor MADI IN AES 6 MADIOUT outputs (AN-AUD OUT L and AN-AUD OUT R) \odot \odot \odot Four 3G/HD/SD-SDI video output BNCs (2x SDI OUT A and 2x SDI OUT B) SDI OUT A SDI OUT A 0 0 0 AN-AUD OUT SDI OUT B SDI OUT B Note: AES ports are GUI-configurable as inputs or outputs on 9372-EMDE card. AES ports and MADI ports are input-only on 9372-EM card and output-only on 9372-DE card. RM20-9372-F Rear Module Provides the following connections: Two 3G/HD/SD-SDI video input BNCs (SDI IN A and SDI IN B) 0 0 0 Eight AES I/O BNC (AES-3id) input/outputs 0 SDI IN A (AES 1 thru AES 8; I/O choice for each connection is 0 0 software-configurable; 8 ports total) • MADI IN and MADI OUT MADI AES-10 BNC input SDI IN B m and output connectors 0 0 • Two analog unbalanced ("RCA") audio monitor MADI IN MADI OUT outputs (AN-AUD OUT L and AN-AUD OUT R) NC NC (·) \odot • Two RS-485 ports (COM 1 and COM 2); each assignable as Input or Output-LTC Encoder A SDI OUT A SDI OUT A thru Output-LTC Encoder D outputs 0 \odot Four 3G/HD/SD-SDI video output BNCs SDI OUT B SDI OUT B (2x SDI OUT A and 2x SDI OUT B) Note: • COM ports functional only on card equipped Note: AES ports are GUI-configurable as inputs or outputs on 9372-EMDE card. AES ports and MADI ports with option +LTC. are input-only on 9372-EM card and output-only on • Rear module available equipped with 9372-DE card. High-Density BNC (HDBNC) or DIN1.0/2.3 connectors as: RM20-9372-F-HDBNC or RM20-9372-F-DIN, respectively.

Table 2-1 9374-Series Card Rear Modules — continued

9374 Card Rear Module	Description
RM20-9371-C Rear Module	Provides the following connections:
	• 3G/HD/SD-SDI video input BNC (SDI IN)
SDI IN NC	 MADI IN and MADI OUT MADI AES-10 BNC input and output connectors
NC NC MADI IN MADI OUT SDI OUT SDI OUT SDI OUT SDI OUT Note: MADI IN and OUT ports only on respective -EM, -DE or -EMDE card models.	Four 3G/HD/SD-SDI video output BNCs (4x SDI OUT A)
RM20-9371-E Rear Module	Provides the following connections: • 3G/HD/SD-SDI video input BNC (SDI IN)
AES 1 AES 2 SDI IN NC O O O O O O O O O O O O O O O O O O O	 Eight AES I/O BNC (AES-3id) input/outputs (AES 1 thru AES 8; I/O choice for each connection is software-configurable; 8 ports total) MADI IN and MADI OUT MADI AES-10 BNC input
AES 3 AES 4 NC NC	and output connectors
	 Two analog unbalanced ("RCA") audio monitor outputs (AN-AUD OUT L and AN-AUD OUT R)
AES 5 AES 6 MADI IN MADI OUT O O O O O O O O O O O O O O O O O O O	Four 3G/HD/SD-SDI video output BNCs (4x SDI OUT A)
Note: AES ports are GUI-configurable as inputs or outputs on 9371-EMDE card. AES ports and MADI ports	
are input-only on 9371-EM card and output-only on 9371-DE card.	

Table 2-1 9374-Series Card Rear Modules — continued

9374 Card Rear Module Description RM20-9371-F Rear Module Provides the following connections: • 3G/HD/SD-SDI video input BNCs (SDI IN A) 0 • Eight AES I/O BNC (AES-3id) input/outputs 0 \odot \odot (AES 1 thru AES 8: I/O choice for each connection is 0 SDI IN A software-configurable; 8 ports total) • MADI IN and MADI OUT MADI AES-10 BNC input and output connectors • Two analog unbalanced ("RCA") audio monitor 0 0 outputs (AN-AUD OUT L and AN-AUD OUT R) MADI OUT MADI IN • Two RS-485 ports (COM 1 and COM 2); each NC \odot \odot assignable as Input or Output-LTC Encoder A thru Output-LTC Encoder D outputs SDI OUT SDI OUT Four 3G/HD/SD-SDI video output BNCs \odot \odot (4x SDI OUT A) SDI OUT SDI OUT Note: • COM ports functional only on card equipped with option +LTC. Note: AES ports are GUI-configurable as inputs or outputs on 9371-EMDE card. AES ports and MADI ports • Rear module available equipped with are input-only on 9371-EM card and output-only on High-Density BNC (HDBNC) or DIN1.0/2.3 9371-DE card. connectors as: RM20-9371-F-HDBNC or RM20-9371-F-DIN, respectively. Due to the density of connector placement on Rear Modules COBALT using high-density connectors (e.g., RM20-9001-B/S-DIN),

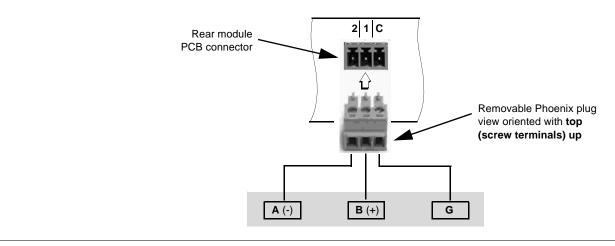


SAMPLE-NOT FOR USE

these modules use a QR barcode label instead a regular label. Simply scan the image with a smart phone and a link to the rear module label (as shown in our catalog) will appear. (Smart phone must have a QR reader app such as QuickMark QR Code Reader or equivalent.)

Not all devices may be able to acquire the image. If this occurs, use the device to access the web page for card/rear module to view the diagram.

RS-485 Connections to Removable Phoenix Connector



9374-Series Analog Audio Output

The unbalanced "RCA" audio outputs on this card correspond to 2.2Vrms output when sourced from a unity-gain 0dBFS digital sine-wave source. Consumer audio is specified in dBV with a nominal (or recording) level of -10dBV. The 2vrms maximum output level corresponds to +6dBV. The unbalanced analog outputs on this card allow for 16dB of headroom above the nominal -10dBV consumer level ("headroom" is the range between the maximum and nominal audio levels).

Professional balanced analog audio levels in the US typically use a +4dBu nominal level with 20dB of headroom (-20dBFS). The maximum level for balanced analog interfaces is +24dBu.

The headroom difference between consumer and professional audio will result in a lower RCA consumer level when converting from professional balanced analog audio. For example, if pro level analog audio is received and transmitted via AES or embedded SDI to a receiver converting to RCA analog audio, the output will be 4dB lower, with a nominal level of -14dBV.

The analog audio outputs on this card are designed as a monitor convenience output, and are suitable for direct application with rack-mounted monitors or powered monitor loudspeakers. If connected to a professional balanced input, the center RCA conductor should be connected to XLR pin 2 (hot), and the shield conductor should be connected to XLR pin 1 (GND); pin 3 can be left open. Alternately, the center and ground RCA output conductors can be connected to XLR pins 2 and 3, respectively with the drain (shield) conductor connected to the receiving equipment chassis ground, and left open at the 9374-series card.

Setting Up 9374-Series Card Network Remote Control

Perform remote control setup in accordance with Cobalt® reference guide "Remote Control User Guide" (PN 9000RCS-RM).

Note:

• If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt[®] reference guide **Remote**Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of COMPASS™ cards using DashBoard™. (Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Documents>Reference Guides** link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt[®] as listed in Contact Cobalt Digital Inc. (p. 1-18).

 If installing a card in a frame already equipped for, and connected to DashBoard[™], no network setup is required for the card. The card will be discovered by DashBoard[™] and be ready for use.

Operating Instructions

Overview

If you are already familiar with using DashBoard or a Cobalt Remote Control Panel to control Cobalt cards, please skip to 9374-Series Function Submenu List and Descriptions (p. 3-9).

This chapter contains the following information:

- Control and Display Descriptions (p. 3-1)
- Accessing the 9374-Series Card via Remote Control (p. 3-5)
- Checking Card Information (p. 3-7)
- Considerations Regarding Multiple-Channel SDI (p. 3-8)
- 9374-Series Function Submenu List and Descriptions (p. 3-9)
- Troubleshooting (p. 3-30)

Control and Display Descriptions

This section describes the user interface controls, indicators, and displays (both on-card and remote controls) for using the 9374-Series card. The 9374-Series card functions can be accessed and controlled using any of the user interfaces described here.

The format in which the 9374-Series card functional controls, indicators, and displays appear and are used varies depending on the user interface being used. Regardless of the user interface being used, access to the card functions (and the controls, indicators, and displays related to a particular function) follows a general arrangement of Function Submenus under which related controls can be accessed (as described in Function Submenu/Parameter Submenu Overview below).

After familiarizing yourself with the arrangement described in Function Submenu/Parameter Submenu Overview, proceed to 9374-Series Function Submenu List and Descriptions (p. 3-9) for detailed control descriptions and usage instructions.

Note: When a setting is changed, settings displayed on DashBoard[™] (or a Remote Control Panel) are the settings as effected by the card itself and reported back to the remote control; the value displayed at any time is the actual value as set on the card.

Function Submenu/Parameter Submenu Overview

The functions and related parameters available on the 9374-Series card are organized into function **submenus**, which consist of parameter groups as shown below.

Figure 3-1 shows how the card and its submenus are organized, and also provides an overview of how navigation is performed between cards, function submenus, and parameters.

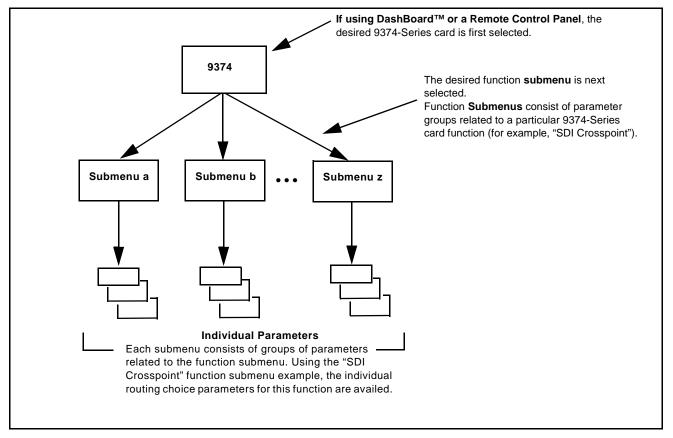


Figure 3-1 Function Submenu/Parameter Submenu Overview

9374-Series Card Edge Controls, Indicators, and Display

Figure 3-2 shows and describes the 9374-Series card edge controls, indicators, and display.

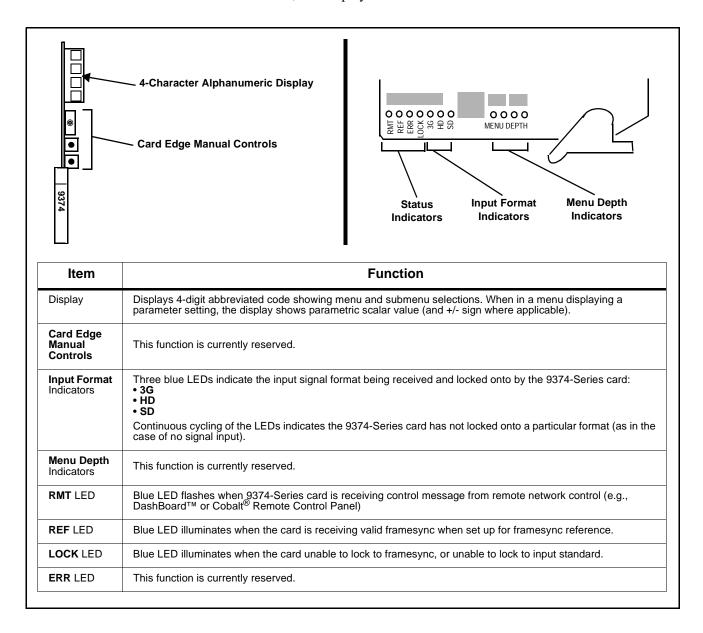


Figure 3-2 9374-Series Card Edge Controls, Indicators, and Display

DashBoard™ User Interface

(See Figure 3-3.) The 9374-Series card function submenus are organized in DashBoardTM using tabs (for example, "Quick Routes" in Figure 3-3). When a tab is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the GUI slider controls. Items in a list can then be selected using GUI drop-down lists.

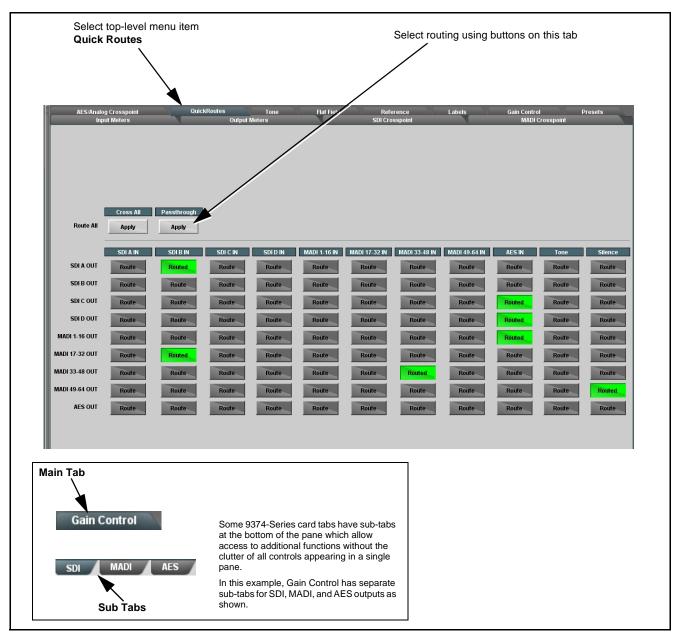


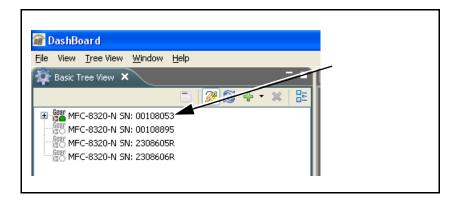
Figure 3-3 DashBoard™ Setup of Example Video Proc Function

Accessing the 9374-Series Card via Remote Control

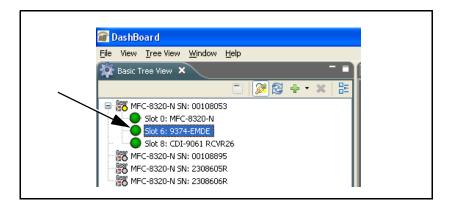
Access the 9374-Series card using DashBoardTM or Cobalt[®] Remote Control Panel as described below.

Accessing the 9374-Series Card Using DashBoard™

- 1. On the computer connected to the frame LAN, open DashBoardTM.
- 2. As shown below (in the left side Basic View Tree) locate the Network Controller Card associated with the frame containing the 9374-Series card to be accessed (in this example, "MFC-8320-N SN: 00108053").



3. As shown below, expand the tree to access the cards within the frame. Click on the card to be accessed (in this example, "Slot 6: 9374-EMDE").



As shown on the next page, when the card is accessed in DashBoardTM its function submenu screen showing tabs for each function is displayed. (The particular submenu screen displayed is the previously displayed screen from the last time the card was accessed by DashBoardTM).



Checking Card Information

The operating status and software version the 9374-Series card can be checked using DashBoardTM. Figure 3-4 shows and describes the card information screen using DashBoardTM.

Note: Proper operating status in DashBoard[™] is denoted by green icons for the status indicators shown in Figure 3-4. Yellow or red icons respectively indicate an alert or failure condition. Refer to Troubleshooting (p. 3-30) for corrective

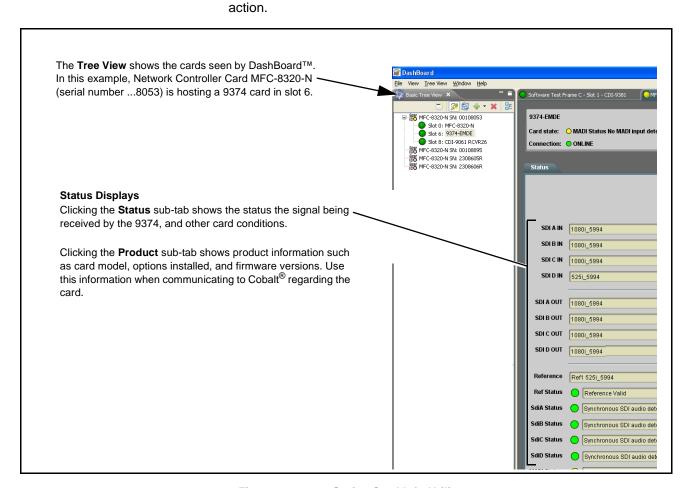
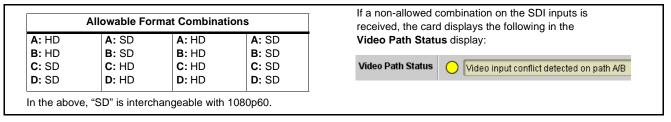


Figure 3-4 9374-Series Card Info Utility

Considerations Regarding Multiple-Channel SDI

The 9372 and 9374 cards accommodate multi-channel SDI inputs. While each SDI input supports the full range of formats (with four-group audio) as specified in Technical Specifications (p. 1-14), note the considerations and limitations described below.

In the event that a non-allowed combination is received by the card, the offending channel outputs a valid flat field, with indication of the error shown on the card **Status** tab.



e: Unless all SDI inputs received by the card are synchronous, all SDI inputs should be frame-synchronized using a common frame reference, with the same reference also to be used by this card. MADI sources should also be frame-referenced to either the video being used or a reference. AES audio is sample-rate converted to accommodate minor timing variances. Received SMPTE 337 (Dolby[®] data) over an AES input is automatically bypassed from the sample rate converters; this data must be synchronous to video.

9374-Series Function Submenu List and Descriptions

Table 3-1 individually lists and describes each 9374-Series card function submenu ("tab") and its related list selections, controls, and parameters. Where helpful, examples showing usage of a function are also provided. Table 3-1 is primarily based upon using DashBoard™ to access each function and its corresponding submenus and parameters.

- Note: All numeric (scalar) parameters displayed on DashBoard™ can be changed using the slider controls, A arrows, or by numeric keypad entry in the corresponding numeric field. (When using numeric keypad entry, add a return after the entry to commit the entry.)
 - The GUI on the 9374-series cards require DashBoard™ version 4.1 or higher. This version can be obtained by going to www.cobaltdigital.com, and then entering "dashboard" in the search window.
 - The GUI controls described here are basic routing controls if using an OGCP-9000 or WinOGCP remote control panels. VU meter displays are available only using DashBoard™ remote control.
 - GUI controls shown here are for the 9374 card. Unless noted otherwise, identical controls appear on the 9372 and 9371 cards.
 - 9372 has only SDI A and SDI B source and destination embedded audio paths.
 - 9371 has only SDI A source and destination embedded audio path.

On DashBoardTM itself and in Table 3-1, the function submenu items are organized using tabs as shown below.



Some functions use **sub-tabs** to help maintain clarity and organization. In these instances, Table 3-1 shows the ordinate tab along with its sub-tabs. Highlighted sub-tabs indicate that controls described are found by selecting this sub-tab (in this example, the Encoder Input sub-tab).



Functions and/or features that are available only as an option are denoted in this section using this icon. When an option is not installed, tabs and controls for the function do not appear in the card DashBoard GUI.

> The table below provides a quick-reference to the page numbers where each function submenu item can be found.

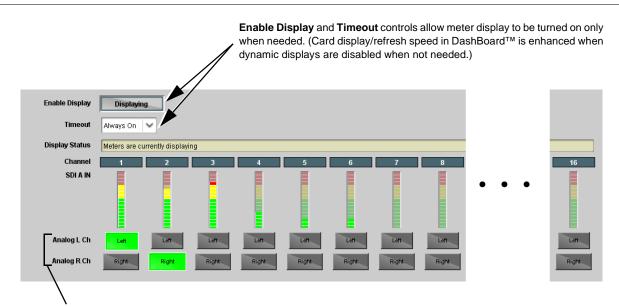
Function Submenu Item	Page	Function Submenu Item	Page
Input Meters	3-10	Tone Generators	3-16
Output Meters	3-11	Flat Field Generators	3-16
SDI Audio Crosspoint	3-12	Reference Select	3-17
MADI Crosspoint	3-13	Gain Controls	3-18
AES/Analog Audio Crosspoint	3-14	Timecode	3-19
Crosspoint QuickRoute	3-15	Presets	3-29

Table 3-1 9374-Series Function Submenu List

Input Meters

Provides PPM meters in 16-channel groups for card SDI inputs, MADI inputs and AES inputs. Also provides Direct Monitor routing that allows any channel to be directly copied to the card stereo analog audio monitor outputs.

Note: 9372 and 9371 cards do not have SDI C and SDI D meter rows. 9372 has SDI A and SDI B meter rows; 9371 has SDI A meter row.

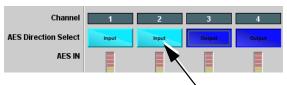


Analog L Ch and Analog R Ch radio buttons provide direct routing of selected channels to the card stereo analog audio monitor outputs. Selecting another monitor input clears any prior selection. (Selections made here are reflected on the AES/ Analog Crosspoint tab, with changes made on that tab correspondingly also reflected here.)

SDI A IN 16-channel meter row is shown above. The following 16-channel rows are displayed:

- SDI A IN SDI A embedded channels 1 16 (short form ID: SA01 SA16)
- SDI B IN SDI B embedded channels 1 16 (short form ID: SB01 SB16)
- SDI C IN SDI C embedded channels 1 16 (short form ID: SC01 SC16)
- SDI D IN SDI D embedded channels 1 16 (short form ID: SD01 SD16)
- MADI IN 1-16 MADI channels 1 16 (short form ID: MA01 MA16)
- MADI IN 17-32 MADI channels 17 32 (short form ID: MB01 MB16)
- MADI IN 33-48 MADI channels 33 48 (short form ID: MC01 MC16)
- MADI IN 49-64 MADI channels 49 64 (short form ID: MD01 MD16)
- AES IN 1-16 AES-3id channels 1 16 (short form ID: A01 A16)

Note: AES channel controls have a Direction control to set a channel pair as a card input or output.



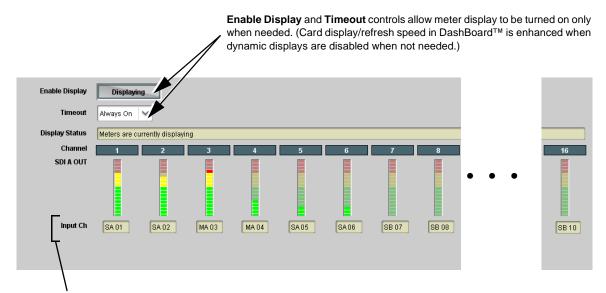
Pressing either button of a channel pair toggles between **Input** and **Output** function. In this example, pair 1 (channels 1/2) are set as **Input** (turquoise color) and pair 2 (channels 3/4) are set as **Output** (blue color). (Similar controls appear on the **Output Meters** tab and are ganged with these.)

Table 3-1 9374-Series Function Submenu List — continued

Output Meters

Provides PPM meters in 16-channel groups for card SDI outputs, MADI outputs and AES outputs.

Note: 9372 and 9371 cards do not have SDI C and SDI D meter rows. 9372 has SDI A and SDI B meter rows; 9371 has SDI A meter row.

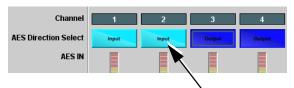


Input Ch displays show the sources currently routed to any particular output channel using a short form abbreviated ID (see below). In this example for **SDI A OUT**, SDI A embedded channels 1 and 2 (SA01, SA02) are routed to SDI A OUT embedded channels 1 and 2. Also, MADI channels 3 and 3 (MA03, MA04) are routed to SDI A OUT embedded channels 3 and 4.

SDI A OUT 16-channel meter row is shown above. The following 16-channel rows are displayed:

- SDI A OUT SDI A embedded channels 1 16 (short form ID: SA01 SA16)
- SDI B OUT SDI B embedded channels 1 16 (short form ID: SB01 SB16)
- SDI C OUT SDI C embedded channels 1 16 (short form ID: SC01 SC16)
- SDI D OUT SDI D embedded channels 1 16 (short form ID: SD01 SD16)
- MADI OUT 1-16 MADI channels 1 16 (short form ID: MA01 MA16)
- MADI OUT 17-32 MADI channels 17 32 (short form ID: MB01 MB16)
- MADI OUT 33-48 MADI channels 33 48 (short form ID: MC01 MC16)
- MADI OUT 49-64 MADI channels 49 64 (short form ID: MD01 MD16)
- AES OUT 1-16 AES-3id channels 1 16 (short form ID: A01 A16)

Note: AES channel controls have a Direction control to set a channel pair as a card input or output.



Pressing either button of a channel pair toggles between **Input** and **Output** function. In this example, pair 1 (channels 1/2) are set as **Input** (turquoise color) and pair 2 (channels 3/4) are set as **Output** (blue color). (Similar controls appear on the **Input Meters** tab and are ganged with these.)

Table 3-1 9374-Series Function Submenu List — continued

SDI Crosspoint

Provides an audio crosspoint to route any of the card source audio channels to SDI destination embedded channels.

Note: 9372 and 9371 cards do not have **SDI C** and **SDI D** channel destination rows or source columns. 9372 has **SDI A** and **SDI B** channel destination rows and source columns; 9371 has **SDI A** channel destination row and or source column.

Radio buttons allow selecting a source channel for each destination SDI output embedded channel. Route a source to an output channel by pressing the button where the destination row intersects the source column.

INPUT (source) channel columns:

- SDI A IN SDI A embedded channels 1 16 (short form ID: SA01 SA16)
- SDI B IN SDI B embedded channels 1 16 (short form ID: SB01 SB16)
- SDI C IN SDI C embedded channels 1 16 (short form ID: SC01 SC16)
- SDI D IN SDI D embedded channels 1 16 (short form ID: SD01 SD16)
- MADI IN 1-16 MADI channels 1 16 (short form ID: MA01 MA16)
- MADI IN 17-32 MADI channels 17 32 (short form ID: MB01 MB16)
- MADI IN 33-48 MADI channels 33 48 (short form ID: MC01 MC16)
- MADI IN 49-64 MADI channels 49 64 (short form ID: MD01 MD16)
 AES IN 1-16 AES-3id channels 1 16 (short form ID: A01 A16)
- Tone Generators 1-16 discrete generators 1 16 (short form ID: T01 A16)
- Silence

OUTPUT (destination) channel rows SDI A OUT (1-16) thru SDI D OUT (1-16)





In the example above, the following routing is performed:

Source (Input for embedded channel out)	SDI A OUT Destination Channels
SDI A IN Ch 1 (SA01)	1
SDI A IN Ch 2 (SA02)	2
SDI A IN Ch 3 (SA03)	3
SDI A IN Ch 4 (SA04)	4
Tone Generator 12 (T12)	5
Tone Generator 12 (T12)	6
Tone Generator 12 (T12)	7
Tone Generator 12 (T12)	8

Table 3-1 9374-Series Function Submenu List — continued

MADI Crosspoint

Provides an audio crosspoint to route any of the card source audio channels to MADI destination output channels

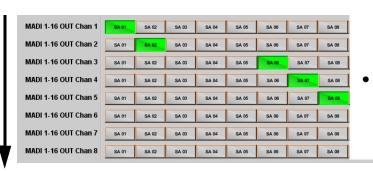
Note: 9372 and 9371 cards do not have SDI C and SDI D channel source columns. 9372 has SDI A and SDI B channel source columns; 9371 has SDI A channel source column.

Radio buttons allow selecting a source channel for each destination MADI output channel. Route a source to an output channel by pressing the button where the destination row intersects the source column.

INPUT (source) channel columns:

- SDI A IN SDI A embedded channels 1 16 (short form ID: SA01 SA16)
- SDI B IN SDI B embedded channels 1 16 (short form ID: SB01 SB16)
- SDI C IN SDI C embedded channels 1 16 (short form ID: SC01 SC16)
- SDI D IN SDI D embedded channels 1 16 (short form ID: SD01 SD16)
- MADI IN 1-16 MADI channels 1 16 (short form ID: MA01 MA16)
- MADI IN 17-32 MADI channels 17 32 (short form ID: MB01 MB16)
- MADI IN 33-48 MADI channels 33 48 (short form ID: MC01 MC16)
- MADI IN 49-64 MADI channels 49 64 (short form ID: MD01 MD16)
 AES IN 1-16 AES-3id channels 1 16 (short form ID: A01 A16)
- Tone Generators 1-16 discrete generators 1 16 (short form ID: T01 A16)
- Silence

OUTPUT (destination) channel rows MADI OUT (1-16) MADI OUT (17-32) MADI OUT (33-48) MADI OUT (49-64)





In the example above, the following routing is performed:

Source (Input for MADI channel out)	MADI OUT Destination Channels
SDI A IN Ch 1 (SA01)	MADI Ch 1
SDI A IN Ch 2 (SA02)	MADI Ch 2
SDI A IN Ch 6 (SA06)	MADI Ch 3
SDI A IN Ch 7 (SA07)	MADI Ch 4
SDI A IN Ch 8 (SA08)	MADI Ch 5
AES IN Ch 1 (A01)	MADI Ch 6
AES IN Ch 2 (A02)	MADI Ch 7
AES IN Ch 3 (A03)	MADI Ch 8

Table 3-1 9374-Series Function Submenu List — continued

AES/Analog Crosspoint

Provides an audio crosspoint to route any of the card source audio channels to AES destination output channels and the card analog audio output monitor pair.

Note: 9372 and 9371 cards do not have SDI C and SDI D channel source columns. 9372 has SDI A and SDI B channel source columns; 9371 has SDI A channel source column.

Radio buttons allow selecting a source channel for each destination AES output channel and/or the card analog audio monitor pair. Route a source to an output channel by pressing the button where the destination row intersects the source column.

INPUT (source) channel columns:

- SDI A IN SDI A embedded channels 1 16 (short form ID: SA01 SA16)
- SDI B IN SDI B embedded channels 1 16 (short form ID: SB01 SB16)
- SDI C IN SDI C embedded channels 1 16 (short form ID: SC01 SC16)
- SDI D IN SDI D embedded channels 1 16 (short form ID: SD01 SD16)
- MADI IN 1-16 MADI channels 1 16 (short form ID: MA01 MA16)
- MADI IN 17-32 MADI channels 17 32 (short form ID: MB01 MB16)
- MADI IN 33-48 MADI channels 33 48 (short form ID: MC01 MC16)
 MADI IN 49-64 MADI channels 49 64 (short form ID: MD01 MD16)
- AES IN 1-16 AES-3id channels 1 16 (short form ID: A01 A16)
- Tone Generators 1-16 discrete generators 1 16 (short form ID: T01 A16)
- Silence

OUTPUT (destination) channel rows) AES OUT (1-16) and Analog 1/2 OUT



Analog 1/2 OUT radio buttons provide direct routing of selected channels to the card stereo analog audio monitor outputs. Selecting another monitor input clears any prior selection. (Selections made here are reflected on the Input Meters tab, with changes made on either tab correspondingly reflected on the other.)

In this example, SDI IN C embedded input channels 1 and 2 (SC01, SC02) are routed to the card analog monitor outputs.

In the example above, the following routing is performed:

Source (Input for AES channel out)	AES OUT Destination Channels
SDI C IN Ch 1 (SC01)	AES Ch 1
SDI C IN Ch 2 (SC02)	AES Ch 2
SDI C IN Ch 3 (SC03)	AES Ch 3
SDI C IN Ch 4 (SC04)	AES Ch 4
SDI C IN Ch 5 (SC05)	AES Ch 5
SDI C IN Ch 6 (SC06)	AES Ch 6
SDI C IN Ch 7 (SC07)	AES Ch 7
SDI C IN Ch 8 (SC08)	AES Ch 8

Note: Accessed on the Input Meters or Output Meters tabs are AES pair direction controls. Make certain pair direction is set as desired.

Channel	1	2	3	4
AES Direction Select	Input	Input	Output	Output

Table 3-1 9374-Series Function Submenu List — continued

QuickRoutes

Provides one-button preempt of existing routing to establish commonly used passthrough or cross routing (embed/de-embed) for all SDI and MADI inputs and outputs.

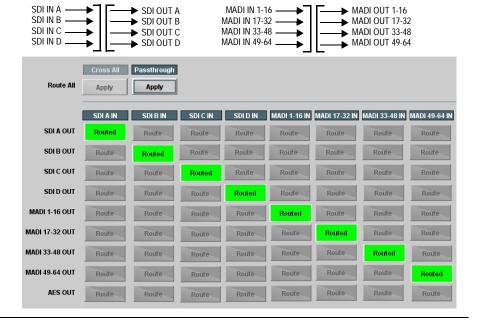
Note: 9372 and 9371 cards do not have **SDI C** and **SDI D** channel destination rows or source columns. 9372 has **SDI A** and **SDI B** channel destination rows and source columns; 9371 has **SDI A** channel destination row and or source column.

QuickRoute is useful for quickly and confidently establishing commonly used routing schemes such as passthrough and cross-route patterns. The QuickRoute button is also helpful for clearing out any custom settings and re-establishing a known routing baseline.

SDI OUT A

SDI OUT B

Passthrough establishes channel-for-channel routing between all SDI embedded channels and all MADI input and output channels.



SDI IN A

SDLIN B

MADI OUT 1-16

MADI OUT 17-32

Cross All establishes global MADI-to-SDI embedding to SDI output channels, and establishes global SDI-to-MADI de-embedding from SDI input channels to MADI output channels.

MADI IN 1-16

MADI IN 17-32

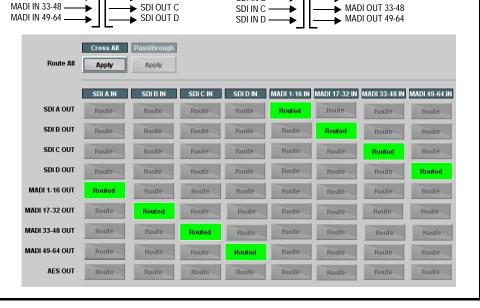


Table 3-1 9374-Series Function Submenu List — continued

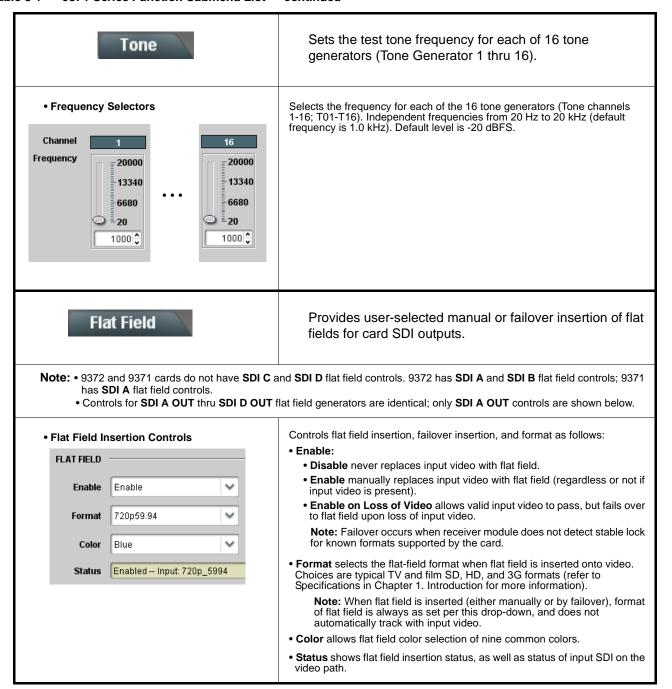
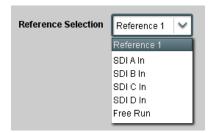


Table 3-1 9374-Series Function Submenu List — continued

Reference

Provides a master reference selection for SDI video channel sync.

Reference Select Control



Selects a master reference source for video paths as shown.

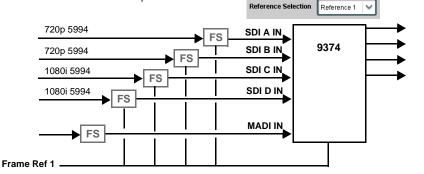
Note: • See Considerations Regarding Multiple-Channel SDI (p. 3-8) for important information regarding operating with multiple video inputs.

- Reference Selection control must be appropriately set to match upstream video signal timing:
 - If input video is **not locked** to a frame reference, the card should be set to lock to the respective input choice (SDI A thru SDI D).
 - If the video input **is locked** to a frame reference, the card should be set to same reference.
 - Free Run selection should only be used when no SDI inputs are to be used. This selection is valid only for internally generated flat field outputs.
 - A DashBoard Reference indication is provided that alerts to a missing reference where a reference has been selected. However, the status indication will not detect improper reference usage violating the conditions specified above.

Shown below are appropriate selections of this control for various examples.

In this example, because all inputs are upstreamed frame synced to frame Reference 1, 9374 can be set for ref from either an SDI input or Reference 1. Preferred practice is to upstream lock all SDI and MADI sources to a reference that is also used by this

Note: 9374 Ref 1 selection should only be used when upstream video is also locked to the same reference.



In this example, the 9374 is receiving only a single SDI stream. In cases where one or more synchronous SDI streams are received, the card can be set to reference from an SDI input. However, in addition to requiring all streams to be synchronous, any received MADI (or AES-3id audio carrying SMPTE 337 data) must also be synchronous with the video input (AES-3id carrying PCM can be asynchronous).

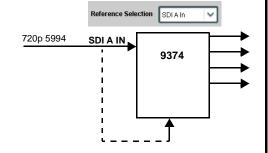


Table 3-1 9374-Series Function Submenu List — continued

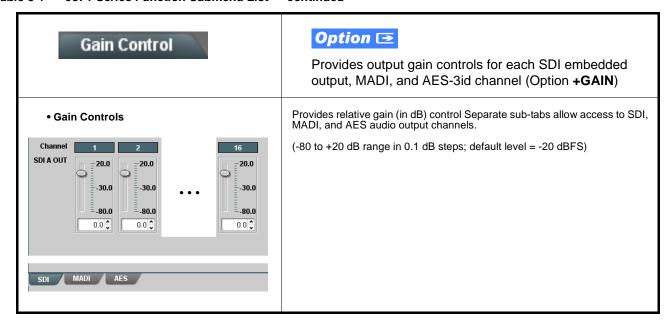


Table 3-1 9374-Series Function Submenu List — continued

Provides timecode data extraction from various sources. Timecode A and provides formatting and re-insertion controls for inserting the timecode into the output video. Note: 9374 has identical timecode tabs Timecode A thru Timecode D which provide independent insertions onto the respective SDI path. (9372 and 9371 have correspondingly fewer tabs). Shown below is an example in which received SDI video with SDI VITC waveform timecode is to be converted to SDI ATC_VITC timecode data. Each Timecode control is fully described on the pages that follow. Reference VITC Status 05:49:08:20.1 525i 5994 525i 5994 Input VITC Status 05:49:08:19.1 9374 w/ VITC w/ ATC_VITC Waveform Input ATC LTC Status Not Present Input ATC_VITC Status Not Present Noting that the incoming video contains VITC Source Priority 1 Input VITC waveform timecode data (as shown in the status display), set the Source Priority drop-down lists to Input ATC_VITC include VITC Waveform timecode data (SDI VITC) as Source Priority 3 Reference VITC a choice. This extracts VITC Waveform timecode data from the incoming video. Source Priority 4 Free Run In this example, it is desired to provide SD ATC_VITC SD ATC_VITC Insertion timecode data in the output video. As such, set SD ATC VITC Insertion to Enabled. SD ATC Insertion Line 13 - SMPTE 12M-2-2008 Recommended In the example here, the line numbers are set to the default SMPTE 12M-2-2008 recommended value. Reference VITC SDI VITC Detect/Extract Α Timecode Proc/Embed 525i SDI Priority w/ VITC Α Select Waveform SDI VITC ATC_VITC Detect/Extract Buffer/ Timecode В Format Proc/Embed SDI ATC VITC Detect/Extract ATC LTC Timecode Proc/Embed SDI ATC_LTC 525i SDI Detect/Extract w/ATC_VITC Insert ATC_VITC Insertion = Enabled Free Run Control (Internal Count) ATC_VITC = Line 13 (default SMPTE 12M-2)

Number Control

Table 3-1 9374-Series Function Submenu List — continued

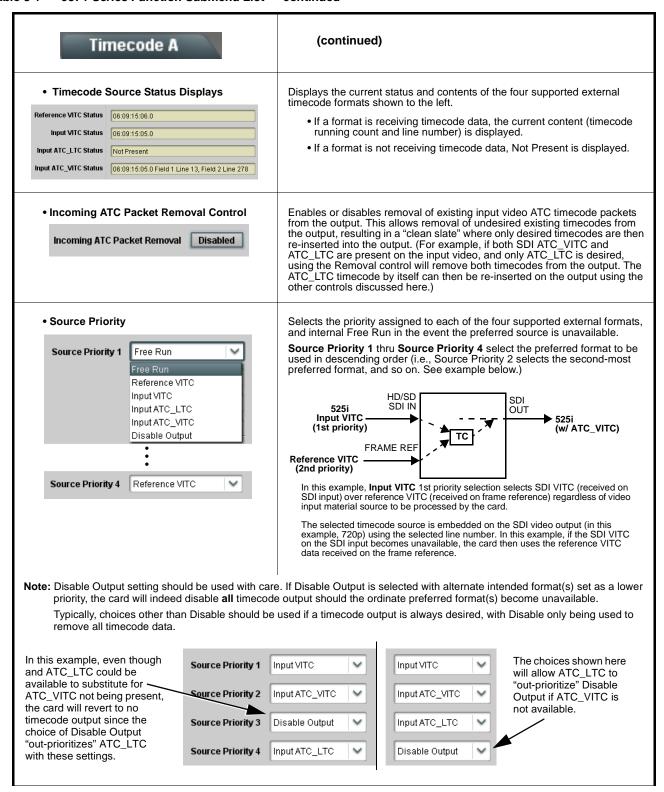
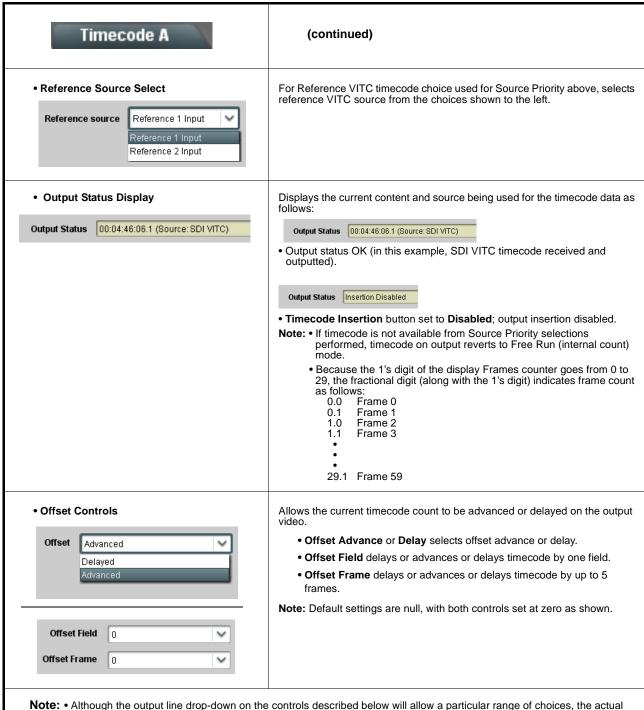


Table 3-1 9374-Series Function Submenu List — continued



Note: • Although the output line drop-down on the controls described below will allow a particular range of choices, the actual range is automatically clamped (limited) to certain ranges to prevent inadvertent conflict with active picture area depending on video format. See Considerations Regarding Multiple-Channel SDI (p. 3-8) for more information.

• The card does not check for conflicts on a given line number. Make certain the selected line is available and carrying no other data.

Table 3-1 9374-Series Function Submenu List — continued

Timecode A	(continued)
SD VITC Waveform Insertion Controls SD VITC Waveform Output 1 Line Number SD VITC Waveform Output 2 Line Number SD VITC Waveform Insertion SD ATC Insertion Control SD ATC_VITC Insertion Enabled SD ATC Insertion Line 13 - SMPTE 12M-2-2008 Recommended	For SD output, enables or disables SD VITC waveform timecode insertion into the output video, and selects the VITC1 and VITC2 line numbers (6 thru 22) where the VITC waveform is inserted. Note: • If only one output line is to be used, set both controls for the same line number. • SD VITC Waveform Insertion control only affects VITC waveforms inserted (or copied to a new line number) by this function. An existing VITC waveform on an unscaled SD SDI stream is not affected by this control and is passed on an SDI output. For SD output, enables or disables SD ATC_VITC timecode insertion into the output video, and selects the line number for ATC_VITC.
HD ATC_LTC Insertion Control HD ATC_LTC Insertion Enabled HD ATC_LTC Insertion Line 10 - SMPTE 12M-2-2008 Recommended	For HD output, enables or disables ATC_LTC timecode insertion into the output video, and selects the line number for ATC_LTC timecode data.
HD ATC_VITC Insertion Control HD ATC_VITC Insertion	For HD output, enables or disables ATC_VITC timecode insertion into the output video, and selects the line number for ATC_VITC1 and ATC_VITC2. Note: If only one output line is to be used, set both controls for the same line number.
ATC_VITC Legacy Support Control ATC VITC Legacy Support Disabled	When enabled, accommodates equipment requiring ATC_VITC packet in both fields as a "field 1" packet (non-toggling). Note: Non-toggling VITC1 and VITC2 packets do not conform to SMPTE 12M-2-2008 preferences. As such, ATC_VITC Legacy Support should be enabled only if required by downstream equipment.
• Free Run Timecode Controls Free Run Hours 7 Free Run Minutes 0 Free Run Seconds 0 Apply Free Run Values Confirm	Allows an initial (starting) count to be applied to output video timecode when Free Run insertion is enabled. Note: • Initialization can only be applied when card is outputting Free Run timecode (as shown by Output Status displaying "Free Run"). • If failover to Free Run occurs due to loss of external timecode(s), the Free Run count assumes its initial count from the last valid externally supplied count.

Table 3-1 9374-Series Function Submenu List — continued



(continued)

Option **+LTC** allows bidirectional transfer and conversion between VANC formats over SDI and audio LTC, as well as RS-485 LTC. Audio LTC can be received or sent over digital audio using selected embedded or AES channel, as well as via two RS-485 ports on the card.

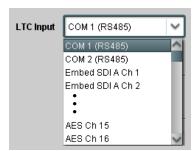
RS-485/Audio LTC can be derived from each card SDI channel VANC timecode.

Note: The controls shown here are present on each Timecode A thru Timecode D tab and provide independent insertions onto the respective SDI path. (9372 and 9371 have correspondingly fewer tabs and SDI source selections).

Controls for Receiving LTC (LTC Rx)

The controls described below allow receiving RS-485 or audio LTC. When selected as a source using the Priority controls, the received LTC can be embedded as SMPTE 12M timecode on the corresponding DCI output stream.

• LTC Input Select Control



Selects source to be used by card SDI channel LTC encoder to **receive** LTC as listed below.

- RS-485 over COM1 or COM 2
- Audio LTC over SDI A Emb Ch 1-16
- Audio LTC over SDI B Emb Ch 1-16
- Audio LTC over SDI C Emb Ch 1-16
- Audio LTC over SDI D Emb Ch 1-16
- Audio LTC over MADI Ch 1-64
- Audio LTC over AES Ch 1-16

Note: • Audio LTC Source must be appropriately set for card to receive and process received LTC.

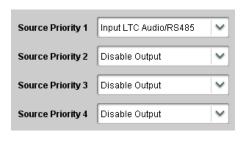
 Card audio inputs will not center inputs with DC offset. If input has DC offset, the source may need to be capacitively coupled to remove the offset.

• Input LTC Source Status Display



 If Audio/RS-485 LTC is being received on selected LTC Input source, the timecode running count is displayed.

• LTC Selected as Prioritized Choice



The example here shows using the Source Priority controls to select receive Input (non-SDI VANC) LTC as first priority. In this example, if Input LTC is not received, the LTC encoder fails over to self-generated Free-Run.

When Input LTC is used by appropriately setting it as a valid priority, it can be embedded and outputted as SMPTE 12M SDI timecode similar to any other format as described earlier.

Table 3-1 9374-Series Function Submenu List — continued

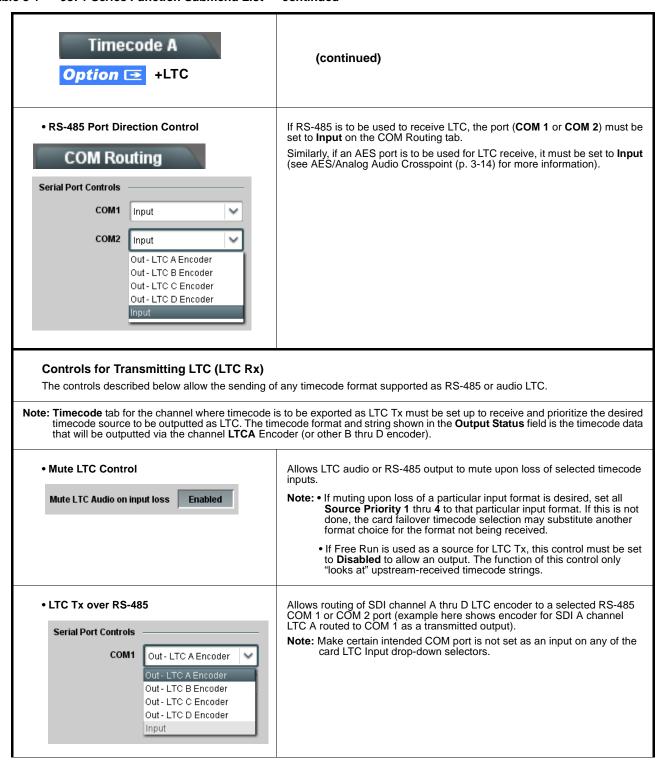
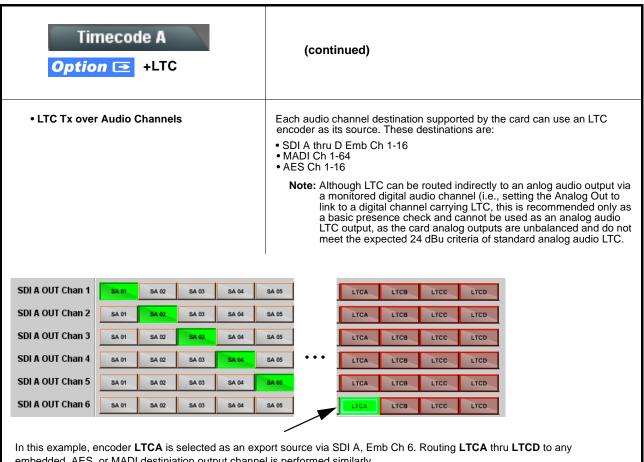


Table 3-1 9374-Series Function Submenu List — continued



embedded, AES, or MADI destiniation output channel is performed similarly.

LTCA thru LTCD can be routed to any digital audio channel (for example, LTCA could also be routed to SDI C Emb Ch 6).

Table 3-1 9374-Series Function Submenu List — continued

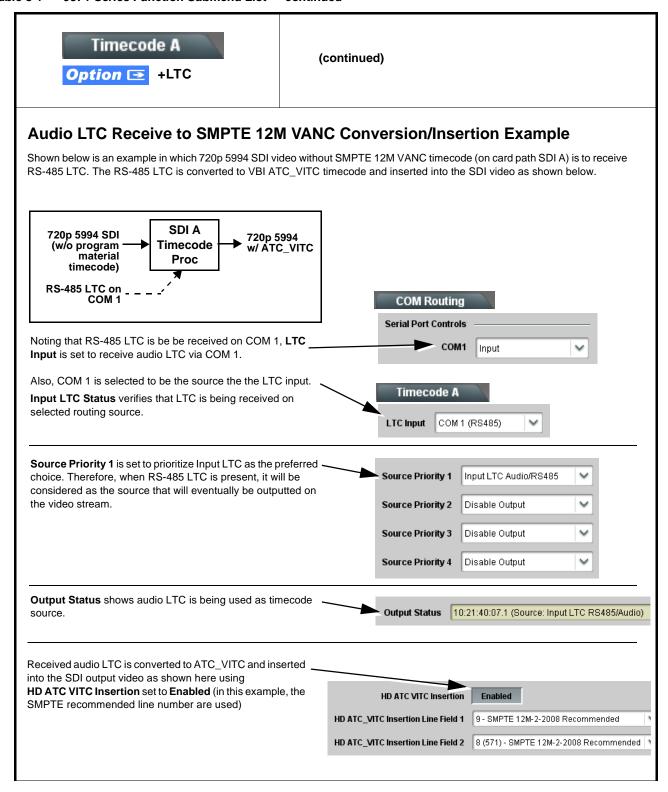


Table 3-1 9374-Series Function Submenu List — continued

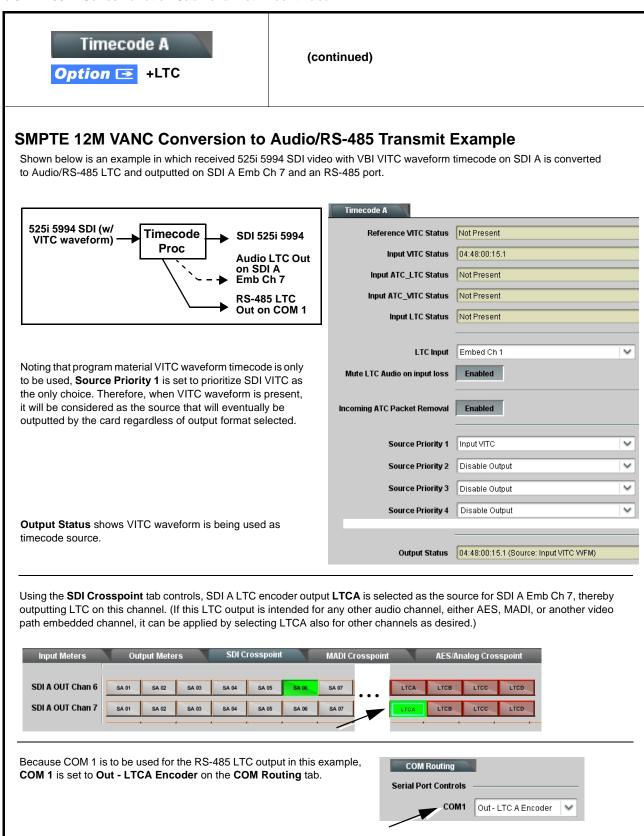
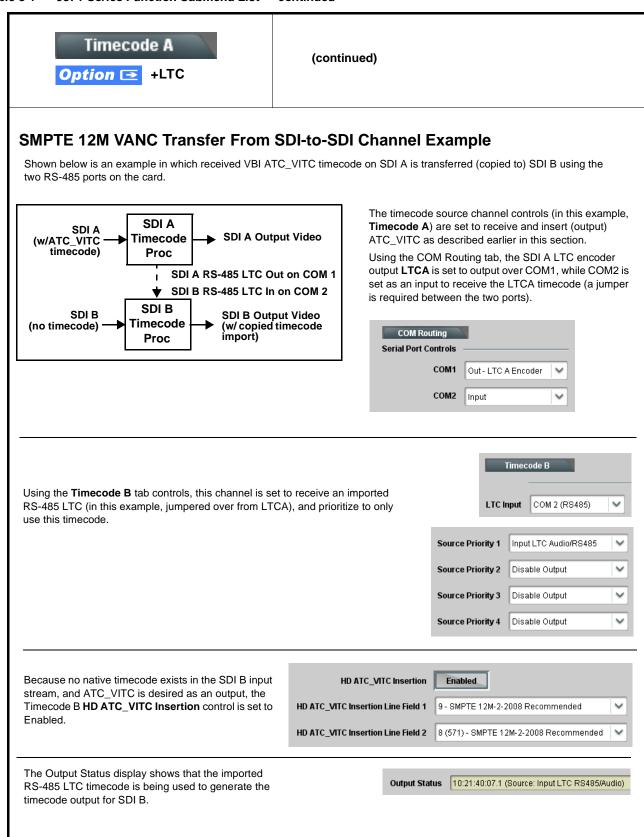


Table 3-1 9374-Series Function Submenu List — continued

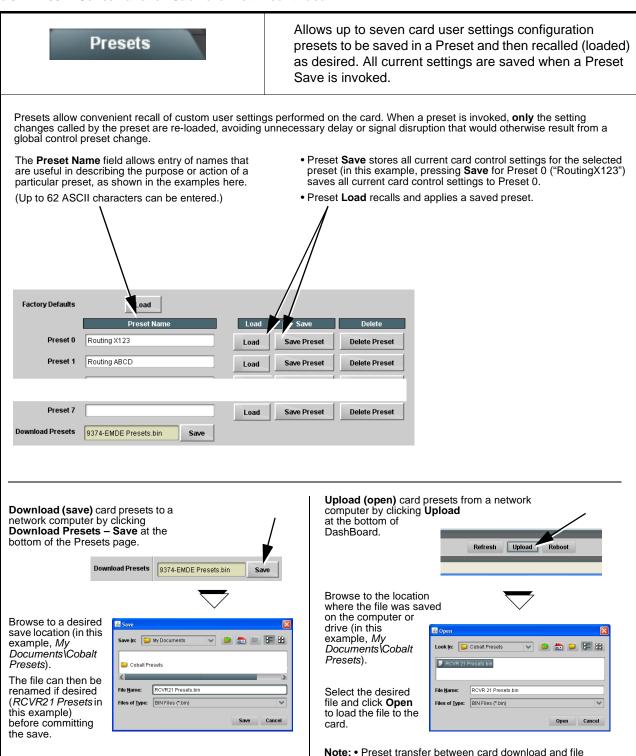


upload is on a **group** basis (i.e., individual presets cannot be downloaded or uploaded separately).

• After uploading a presets file, engagement of a desired preset is only assured by pressing the a

Load button for a desired preset.

Table 3-1 9374-Series Function Submenu List — continued



3 Troubleshooting

Troubleshooting

This section provides general troubleshooting information and specific symptom/corrective action for the 9374-Series card and its remote control interface. The 9374-Series card requires no periodic maintenance in its normal operation; if any error indication (as described in this section) occurs, use this section to correct the condition.

Error and Failure Indicator Overview

The 9374-Series card itself and its remote control systems all (to varying degrees) provide error and failure indications. Depending on how the 9374-Series card is being used (i.e, standalone or network controlled through DashBoardTM, check all available indications in the event of an error or failure condition. The various 9374-Series card and remote control error and failure indicators are individually described below.

Note:

The descriptions below provide general information for the various status and error indicators. For specific failures, also use the appropriate subsection listed below.

- Basic Troubleshooting Checks (p. 3-34)
- 9374-Series Processing Error Troubleshooting (p. 3-34)
- Troubleshooting Network/Remote Control Errors (p. 3-36)

9374-Series Card Edge Status/Error Indicators and Display

Figure 3-5 shows and describes the 9374-Series card edge status indicators and display. These indicators and the display show status and error conditions relating to the card itself and remote (network) communications (where applicable). Because these indicators are part of the card itself and require no external interface, the indicators are particularly useful in the event of communications problems with external devices such as network remote control devices.

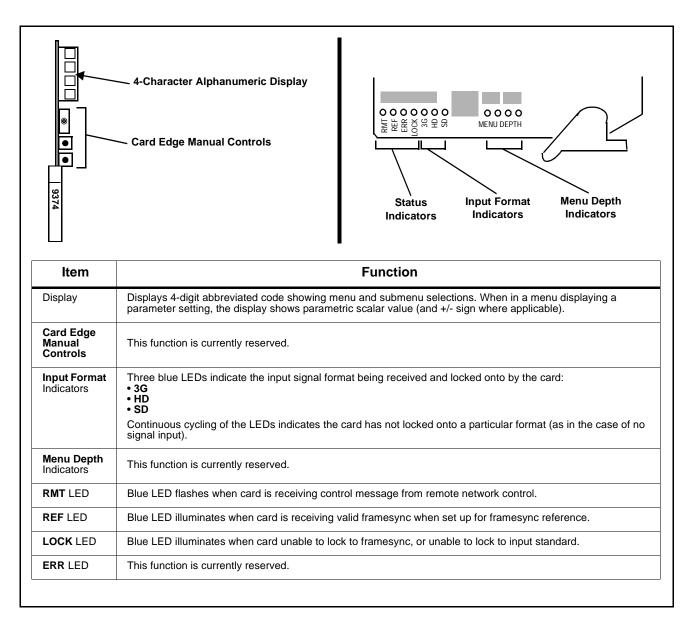


Figure 3-5 9374-Series Card Edge Status Indicators and Display

3 Troubleshooting

DashBoard™ Status/Error Indicators and Displays

Figure 3-6 shows and describes the DashBoardTM status indicators and displays. These indicator icons and displays show status and error conditions relating to the 9374-Series card itself and remote (network) communications.

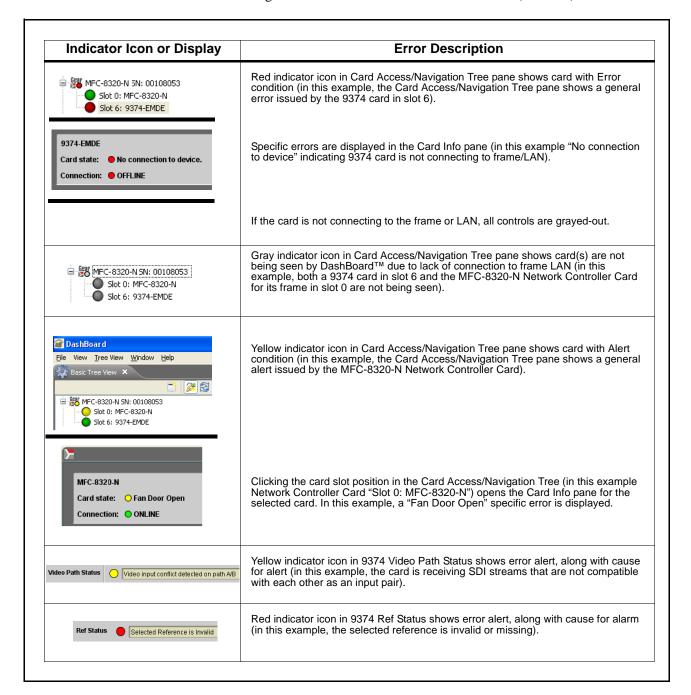


Figure 3-6 DashBoard™ Status Indicator Icons and Displays

Access the Card Info pane for a specific card by clicking the card slot position in the Card Access/Navigation Tree pane (as shown in the example in Figure 3-7).

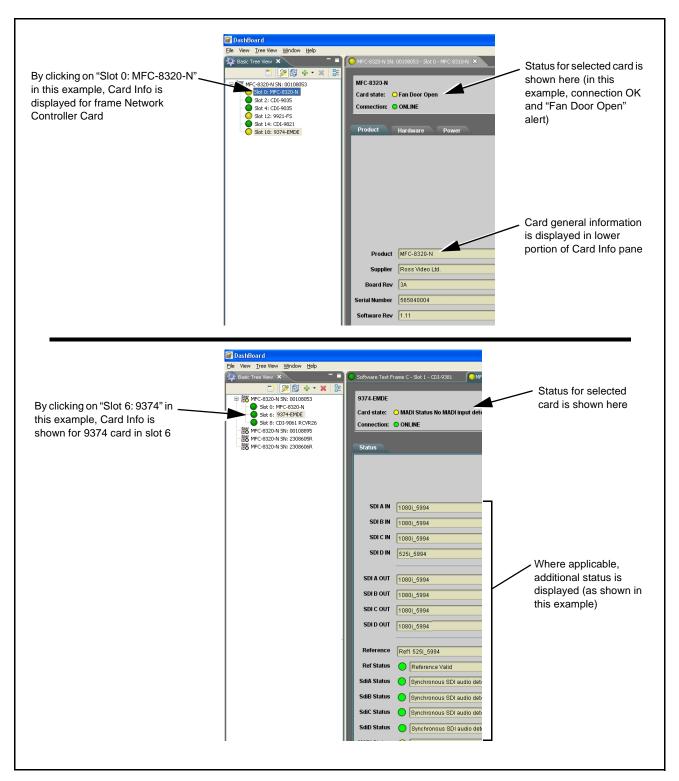


Figure 3-7 Selecting Specific Cards for Card Info Status Display

3 Troubleshooting

Basic Troubleshooting Checks

Failures of a general nature (affecting many cards and/or functions simultaneously), or gross inoperability errors are best addressed first by performing basic checks before proceeding further. Table 3-2 provides basic system checks that typically locate the source of most general problems. If required and applicable, perform further troubleshooting in accordance with the other troubleshooting tables in this section.

Table 3-2 Basic Troubleshooting Checks

Item	Checks
Verify for power presence	On both the frame Network Controller Card and the card, in all cases when power is being properly supplied there is always at least one indicator illuminated. Any card showing no illuminated indicators should be cause for concern.
Check Cable connection secureness and connecting points	Make certain all cable connections are fully secure (including coaxial cable attachment to cable ferrules on BNC connectors). Also, make certain all connecting points are as intended. Make certain the selected connecting points correlate to the intended card inputs and/or outputs. Cabling mistakes are especially easy to make when working with large I/O modules.
Card seating within slots	Make certain all cards are properly seated within its frame slot. (It is best to assure proper seating by ejecting the card and reseating it again.)
Check status indicators and displays	On both DashBoard [™] and the card edge indicators, red indications signify an error condition. If a status indicator signifies an error, proceed to the following tables in this section for further action.
Troubleshoot by substitution	All cards within the frame can be hot-swapped, replacing a suspect card or module with a known-good item.

9374-Series Processing Error Troubleshooting

Table 3-3 provides 9374-Series processing troubleshooting information. If the card exhibits any of the symptoms listed in Table 3-3, follow the troubleshooting instructions provided.

In the majority of cases, most errors are caused by simple errors where the card is not appropriately set for the type of signal being received by the card.

Note: The error indications shown below are typical for the corresponding error conditions listed. Other error indications not specified here may also be displayed on DashBoard™ and/or the card edge status indicators.

Note: Where errors are displayed on both the card and network remote controls, the respective indicators and displays are individually described in this section.

Table 3-3 Troubleshooting Processing Errors by Symptom

Symptom	Error/Condition	Corrective Action
DashBoard™ shows Video yellow icon and Input Invalid message in Card Info pane. SDI A IN	No video input present	Make certain intended video source is connected to appropriate card video input. Make certain BNC cable connections between frame Rear I/O Module for the card and signal source are OK.
DashBoard™ shows invalid in Ref Status message in Card Info pane. Ref Status Selected Reference is Invalid Selected Reference is Invalid Selected Reference Selected Reference is Invalid Selected Reference Selected Referenc	Reference not properly selected or not being received (card has reverted to free-run failover)	If external reference is not intended to be used, make certain the Reference selection list is set to appropriate alternate selection as desired.
DashBoard TM shows Video Input conflict in Video Path Status message in Card Info pane. Video Path Status Video Input conflict detected on path A/B	Incompatible combination of SDI formats on SDI inputs A/B or C/D	Refer to Considerations Regarding Multiple-Channel SDI (p. 3-8). If multiple inputs SDI A/B or SDI C/D are used, inputs must conform as described.
Audio embedded from external MADI or AES sources show errors or noise/pops.	MADI audio not synchronous with video	MADI sources must be frame-referenced to either the video being used or a reference. AES audio is sample-rate converted to accommodate minor timing variances. Received SMPTE 337 (Dolby® data) over an AES input is automatically bypassed from the sample rate converters; this data must be synchronous to video.
DashBoard™ response slower than normal.	Too many PPM meters activated	Because the 9374-Series Input Meters and Output Meters tabs display near real-time dynamic data for many channels, network traffic can be economized by disabling meters when not being viewed (the meter transactions occur whenever a meter tab is enabled, regardless whether the page is being displayed). Use the meter Timeout or Enable/Disable controls to turn off metering not being used.
Input Meters or Output Meters do not display channels as expected.	Input Meters and Output Meters not enabled or have timed out	Make certain intended Input Meters and/or Output Meters are enabled, with Display Status showing "Meters are currently displaying".
Dolby [®] data outputted on card SDI, AES, or MADI channels not recognized or decodable as Dolby.	Gain controls set for other than unity	If channel(s) are carrying Dolby [®] data, make certain Gain controls are set at default unity setting. Applying any gain change to a Dolby stream will corrupt the data.

3 Troubleshooting

Troubleshooting Network/Remote Control Errors

Refer to Cobalt® reference guide "COMPASS™ Remote Control User Guide" (PN 9000RCS-RM) for network/remote control troubleshooting information.

In Case of Problems

Should any problem arise with this product that was not solved by the information in this section, please contact the Cobalt Digital Inc. Technical Support Department.

If required, a Return Material Authorization number (RMA) will be issued to you, as well as specific shipping instructions. If required, a temporary replacement item will be made available at a nominal charge. Any shipping costs incurred are the customer's responsibility. All products shipped to you from Cobalt Digital Inc. will be shipped collect.

The Cobalt Digital Inc. Technical Support Department will continue to provide advice on any product manufactured by Cobalt Digital Inc., beyond the warranty period without charge, for the life of the product.

See Contact Cobalt Digital Inc. (p. 1-14) in Chapter 1, "Introduction" for contact information.



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