



World Class Service and Support For Professionals.

State-of-the-art, high-quality, easy to use – these describe Canon's service and support programs just as accurately as they do Canon's products. Whether you're an individual or represent a large enterprise, your needs are critical, which is why Canon provides unique customer service and support programs specifically for professionals. Flexible and customized service offerings and membership programs designed to meet your needs and your budget give you access to 24/7 technical support at our 100% U.S.-based call center, expedited repair service by factory-trained technicians, genuine Canon parts, a nationwide service network including the Canon Hollywood Professional Technology & Support Center, loaner equipment...and much more.

Our commitment to professional service doesn't stop there – we'll help you take your creativity further with free online education, on-site training, and classes taught by industry professionals. Canon's team of service and support professionals is here to assist you to get the most out of your Canon products and to support you whenever you need it. You are never on your own.



RECOGNITION FOR EXCELLENCE

PCMag.com Readers' Choice Award for Service & Reliability



Canon Digital Cameras



Canon Printers



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1-800-OK-CANON

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Canon



SUPPORT MATTERS

SERVICE & SUPPORT.



CUSTOM PROGRAMS.



EDUCATION.



Focused on Professionals.

Whether you are a business of one, an organization of many, or somewhere in between, working professionals need service they can count on. Canon has spent years fine-tuning the range of services it offers to individual professionals, and has built its business on their satisfaction. You can use Canon's lineup of professional products with confidence because Canon's team of service experts is ready to assist.

Product Repair and Maintenance

- Nationwide State-of-the-Art Service Facilities
- Fast Repair Processing & Available Loaner Equipment
- Genuine Canon Parts
- Factory-Level Quality
- Precision Lens Centers

Customer Service & Technical Support

- Team of Industry Experts
- Industry-Leading Response Times
- In-House Studio Test Environment
- 24/7 Support Available
- 100% U.S.-Based Call Center (All Canon Employees)

Flexible to Fit Your Needs.

Regardless of size, all organizations require the same reliable, high-quality customer service. We understand that each individual business has its own unique requirements, which is why our renowned customer service can be customized specifically to your needs.

Canon Field Maintenance Service

Canon technicians can come to your location to perform equipment cleanings, maintenance, minor repairs, and other on-site support.

Canon Corporate Service Training Program

Have your own internal service department? Canon can train your technicians to maintain, clean, and perform minor repairs on Canon imaging products.

"Canon CPS went above and beyond to help me out while on assignment. It is for reasons like this that I rely on Canon time and time again. Their customer support is and has always been the best that I have dealt with and they always go the extra mile to make sure their photographers are covered and have the equipment they need to get the job done."

— Andrew R., TN 9/20/2014
CPS Gold Member

Custom Service Programs That Fit Your Needs.

Canon's custom service programs are designed for professionals with even the most critical uptime requirements and high priority needs, and provide extensive service and support benefits to keep your business up and running.



Canon Professional Services (CPS):

Multiple membership levels are available for individual, full-time working professionals who use qualifying Canon equipment. Available benefits include 24/7 technical support, expedited and discounted repair service, on-site event support, loaner equipment, and more.

Canon Enterprise CPS:

Customized to provide service and support benefits to medium and large-sized organizations that own large quantities of Canon imaging products. Enterprise CPS benefits include priority telephone support and repair processing, repair discounts, and on-site equipment maintenance. Standard program options are available and the program can also be customized to meet the specific and unique needs of your organization.



Canon CarePAK PRO for Professional Inkjet Printers:

This option provides a cost effective service program for professional inkjet printers, offering protection from unexpected repairs. CarePAK PRO offers additional benefits for select printers including expedited repair processing, 24/7 technical support, and more.



FOR MORE INFO VISIT: PRO.USA.CANON.COM/SUPPORT

Take Your Creativity To The Next Level.



At Canon, inspiring our professional customers to reach new heights is our core mission. To achieve this, we offer a range of online and live educational resources to support and inspire photographers and filmmakers.

All our educational content is free on the Canon Digital Learning Center (CDLC) website. There you'll find a broad range of educational resources, such as articles and videos on product training and usability, covering all imaging areas including professional video and digital cinema, photography and printing. Enjoy access to How-To videos, White Papers, QuickGuides, interviews and more on the CDLC, which is optimized for viewing on mobile devices, tablets and PCs.

Canon Live Learning (discounted for Gold and Platinum CPS members) features wide-ranging classes taught by industry professionals. Course offerings include professional development seminars, hands-on photography, video and digital cinema workshops at exciting locations all across the country. Workshop events also have the latest in Canon professional gear for demonstration and trial usage.

FOR MORE INFO VISIT: LEARN.USA.CANON.COM AND
USA.CANON.COM/CANONLIVELEARNING