

HD Color Video Camera

User's Guide

Software Version 1.0

Before operating the unit, please read this manual thoroughly
and retain it for future reference.

SRG-300SE/301SE

IPELA

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Features

- Supports simultaneous IP output and baseband signal output (3G-SDI compliant) of video. (Audio is applicable for IP output)
- The 1/2.8 type Exmor CMOS camera allows for high-definition shooting with superior picture quality.
- By adopting its wide and dynamic range of functions, you can achieve optimized shooting images which incorporate bright and dark subjects at the same time.
- The Noise Reduction function enables clearer images for streaming in a low brightness environment.
- Two video compression modes (video codecs) JPEG/H.264 are supported.
- A maximum 3 codec modes are available.
- Date/time can be superimposed on the image.
- You can install the camera on ceilings since the camera is equipped with the high-speed, wide range pan/tilt action, and Eflip functions.
- Equipped with 30 times optical magnification, F1.6 high power and luminous zoom lens.
- Up to 256 camera positions can be stored. (up to 16 positions can be set with camera setting items)
- Equipped with the industry standard RS-422 interface of VISCA camera protocol in external communication.

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How to Use This User's Guide

This User's Guide explains how to operate the HD Color Video Camera from a computer via a network and from a remote controller (not supplied).

The User's Guide is designed to be read on the computer display.

This section gives tips on making the most of the User's Guide. Read it before you operate the camera.

Jumping to a related page

When you read the User's Guide on the computer display, you can click on a sentence to jump to a related page.

Software display examples

Note that the displays shown in the User's Guide are explanatory examples. Some displays may be different from the ones that appear in actual use.

The illustrations of the camera and menu display in the User's Guide show the SRG-300SE as an example.

Printing the User's Guide

Depending on your system, certain displays or illustrations in the User's Guide, when printed out, may differ from those that appear on your screen.

Remote Controller

You can operate and set the camera by using the IP Remote Controller (RM-IP10) (optional accessory).

The IP Remote Controller is described simply as "Remote Controller" in this User's Guide.

Installation Manual (printed matter)

The supplied Installation Manual describes the names and functions of parts and controls of the camera, connection examples, and how to set up the camera. Be sure to read the Installation Manual before hand.

System Configuration

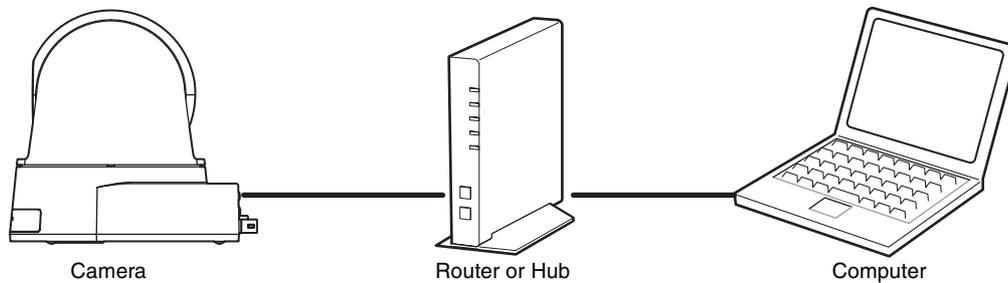
This camera has various system configuration capabilities using optional products. This section describes three typical system examples with the required components and the main usage of each system.

Operating the Camera Via a Network

What you can do with this system

Multiple users can view video and audio from one camera via a network at the same time.

System Configuration



For details concerning operation and the setting of the camera via a network, see “Operating the Camera Via a Network” on page 10 or “Setting the Camera Via a Network” on page 18.

Notes

- The maximum number of users that can view changes depending on the video and audio settings.
- If the simultaneous connections via a network increase, the frame rate may decrease.

Operating Environment Requirements

The following operating environment is necessary for the computer to display images and the controls of the camera. (November 2014)

OS

Microsoft Windows Vista (32-bit version), Windows 7 (32-bit version, 64-bit version), Windows 8 Pro (32-bit version, 64-bit version)*, Windows 8.1 Pro (32-bit version, 64-bit version)*

Authorized editions:

Windows Vista: Ultimate, Business

Windows 7: Ultimate, Professional

Windows 8: Pro

Windows 8.1: Pro

Microsoft DirectX 9.0c or higher

Web Browser

Windows Internet Explorer Ver. 7.0, Ver. 8.0, Ver. 9.0, Ver. 10.0*, Ver. 11.0*

Firefox Ver.19.0

Safari Ver.5.1

Google Chrome Ver.25.0

CPU

Intel Core i7, 2.8 GHz or higher

Or Intel Core i3 / Intel Core i5 / Intel Core i7 (with built-in Intel HD Graphics)

Memory

2 GB or more

Display

1600 × 1200 pixels or higher

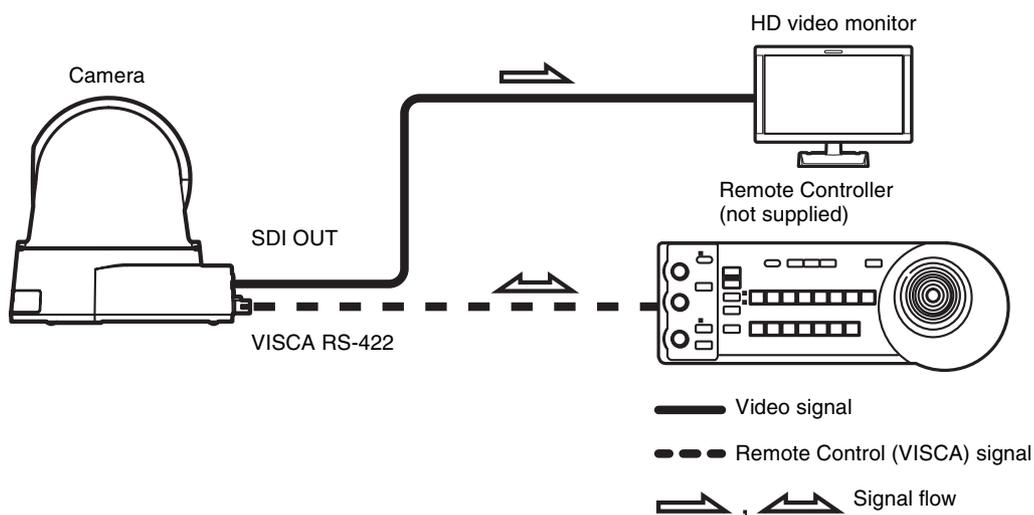
* In case of Windows 8 or Windows 8.1, use the Internet Explorer desktop user interface (desktop UI) edition.

Operating a Camera Using the Remote Controller

What you can do with this system

To perform pan/tilt and zoom operations using the joystick of the remote controller, and to perform the Preset operation using the button.

System Configuration



Notes

- Only RS-422 connection is available for VISCA CONTROL.
- You need to match the communication speed between the camera and the remote controller.
- If you change the settings of the communication speed and video format, operate it using the browser display via a network.
 - * You cannot change the settings from the menu display connected with the SDI OUT connector.

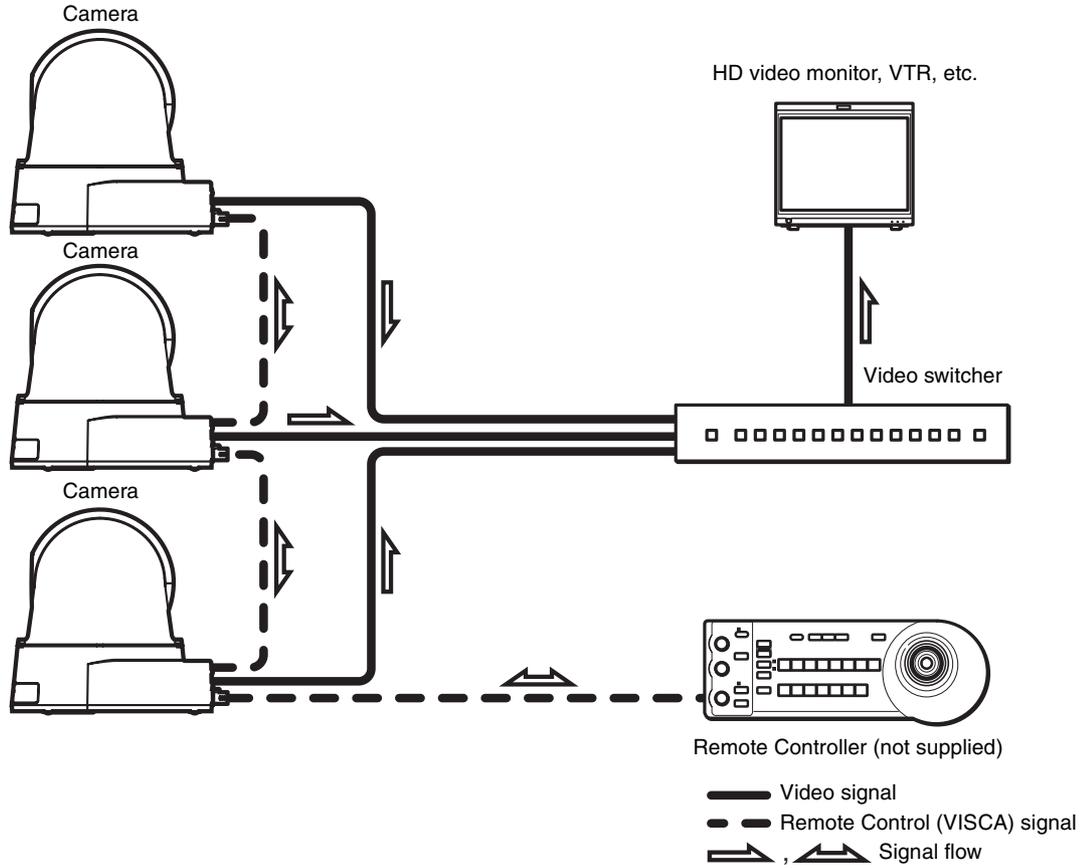
For details concerning operation and the setting of the camera using the remote controller, see “Operation Using the Remote Controller” on page 46 or “Setting with the Remote Controller” on page 51.

Operating Multiple Cameras Using the Remote Controller

What you can do with this system

- You can operate up to 7 cameras with daisy chain connection using the remote controller (not supplied).

System Configuration



Notes

- Only RS-422 connection is available for VISCA CONTROL.
- You need to match the communication speed between the camera and the remote controller.
- If you change the settings of the communication speed and video format, operate it using the browser display via a network.
 - * You cannot change the settings from the menu display connected with the SDI OUT connector.

Precautions for Preventing Access to the Camera by an Unintended Third Party

The camera may be accessed by an unintended third party on the network, depending on the usage environment. Changing the user name and password of the camera administrator from the default settings is highly recommended for security reasons. If the camera is accessed by an unintended third party, there may be undesired effects such as operations or settings that may interfere with viewing.

The camera can be fraudulently accessed in a network environment where a device is connected or connectable to the network without the administrator's permission, or a PC or other network device connected to the network can be used without any permission. Connect to these environments at your own risk. To prevent unauthorized access to the camera, set it according to the following steps.

Do not use the browser you use to set the camera to access other websites while you set or after setting the camera. You will remain logged in to the camera as long as the browser is open, so to prevent an unintended third party's use or execution of malicious programs, close the browser after you finish setting the camera.

How to set up

- 1** Set the network address of the camera using SNC toolbox.
For details about how to use SNC toolbox, refer to the application guide.
After this step, do not use SNC toolbox to change the network settings of the camera. Use SNC toolbox to search for the camera only.
- 2** Start the web browser and set the SSL function to **Enable** in the camera settings.
For details, refer to “Setting the Security — Security Menu” in the Administrator menu on page 31.
- 3** Restart the web browser and access the camera again.

- 4** Set the user name and password of the administrator of the camera.
For details, refer to “Setting the Security — Security Menu” in the Administrator menu on page 31.
- 5** Check the Referer check checkbox.
For details, refer to “Setting the Security — Security Menu” in the Administrator menu on page 31.

Hereafter, use the camera using the SSL connection.

Tip

SNC toolbox stands for Sony Network Camera toolbox.

Operating the Camera Via a Network

This section explains how to monitor the image from the camera using your Web browser.

The functions of the camera should be set by the Administrator. For the setting of the camera, see “Setting the Camera Via a Network” on page 18.

When you operate pan, tilt, zoom, etc. using the remote controller, see “Operation Using the Remote Controller” on page 46.

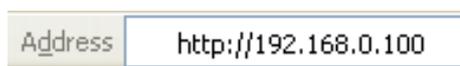
Notes

- Do not operate the camera via a network or use a remote controller at the same time.
- About 2 minutes after turning on the power, the camera will automatically reset to the pan/tilt position and the camera settings stored in Preset 1 (Pan/tilt reset action). For the setting items retained in the memory when starting the camera, see “Preset Items” on page 62.
- If the camera settings are not stored in Preset 1, the camera settings are cleared from the memory and reset to the default settings when the power is turned on.

Accessing the Camera Using the Web Browser

Check that you can actually access the camera using the Web browser installed on your computer.

- 1 Assign an IP address to the camera.
For settings, see “Assigning the IP address” in the Installation Manual. The default setting of the camera is DHCP in the factory setting.
- 2 Start the Web browser on the computer and type the IP address of the camera in the URL address bar.



The live viewer window is displayed.

Display sample:



Notes

- The maximum of users on the network who can see a viewer concurrently for video and audio is 10. However, if the transmission ability of the camera is overloaded, access to the camera may not be possible, even if there are fewer than 10 users.
- If the simultaneous connections via a network increase, the frame rate may decrease.

About Viewers

You can use the following viewers depending on the kind of Web browser to be used.

ActiveX viewer

This viewer enables you to display images with Internet Explorer. You can monitor the camera image in any of the **JPEG** and **H.264** video codecs.

When you display the viewer of the camera for the first time

When you access the camera using Internet Explorer for the first time, the **Internet Explorer - Security Warning** message appears. Click **Yes** or **Install** and install ActiveX Control. You can use all the functions of the viewer with ActiveX Control.

Plug-in free viewer

This viewer enables a browser other than Internet Explorer to display images.

Notes

- If Automatic configuration is enabled in the Local Area Network (LAN) settings of Internet Option, the image may not be displayed. In that case, set the proxy server manually without using Automatic configuration. For the setting of the proxy server, consult your network administrator.

- When you install ActiveX Control, you should be logged in to the computer as Administrator.

Tip

Every page of this software is optimized for Internet Explorer in **Medium** font.

To display the viewer correctly

To operate the viewer correctly, set the security level of Internet Explorer to **Medium** or lower, as follows:

- 1 Select **Tools** from the menu bar for Internet Explorer, then select **Internet Options** and click the **Security** tab.
- 2 Click the **Internet** icon (when using the camera via the Internet), or **Local intranet** icon (when using the camera via a local network).
- 3 Set the slider to **Medium** or lower. (If the slider is not displayed, click **Default Level**.)

When using antivirus software, etc., on the computer

- When you use antivirus software, security software, personal firewall or pop-up blocker on your computer, the camera performance may be reduced, for example, the frame rate for displaying the image may be lower.
- The Web page displayed when you log in to the camera uses JavaScript. The display of the Web page may be affected if you use antivirus software or other software described above on your computer.

Using the SSL function

When Internet Explorer is used

When you enter the camera IP address, “Certificate Error” may appear according to the status of the certificate set on the camera.

In this case, click **Continue to this website (not recommended)**, to continue.

The live viewer window appears (in SSL communication).

When “Allow HTTP connection for some clients” (page 33) is checked

To use HTTP and SSL connections separately to access, enter the following in the address box of the browser.

For HTTP connection

http://192.168.0.100/index.html?lang=en

For SSL connection

https://192.168.0.100/index.html?lang=en

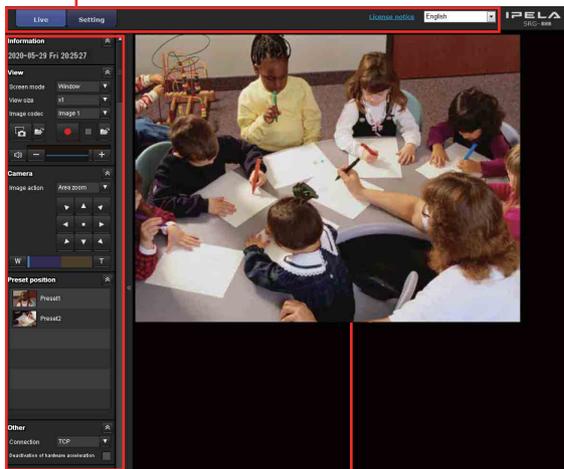


Operating the Camera

This section explains the functions of the parts and controls of the live viewer. For a detailed explanation on each part or control, see the specified pages.

Live viewer using ActiveX viewer

Main menu



Control panel section

Monitor screen

Main menu

Live

Displays the ActiveX viewer or the Plug-in free viewer.

Setting

Click to display the Administrator menu. (page 18)
You need to log in as an Administrator to operate this function.

License notice

Displays the software consent agreement, etc.

Language

Set the language to be used in the viewer display.

Monitor screen

The image shot with the camera is shown here. You can operate the pan, tilt, zoom using the mouse.

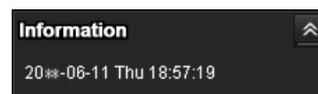
ActiveX viewer control panel section

You can drag the panels to the monitor screen and configure them.

To return to the operation panel, drag the panel and configure the operation panel.

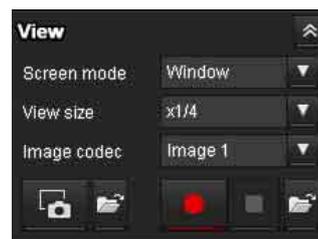
Click the  to hide the detail setting menu or click it again to show the menu.

Information panel



Check the date and time here.

View panel



You can change the screen mode, view size of the image, image codec, and frame rate. Also, still images and movies can be saved (movie saving can also be stopped) from here. Audio output levels can be adjusted.

Screen mode

Select the display mode of the live viewer from **Window** or **Full Screen**.

View size

Selects the view size of the monitor screen.
Select **x1/4** to display images, reduced to 1/4 of the size set in **Image size**.

Select **x1/2** to display images, reduced to 1/2 of the size set in **Image size**.

Select **x1** to display images set in **Image size** (page 24) of the Video menu.

Select **Full** to display images according to the view size.
Select **Fit** to display images according to the view size, with fixed aspect ratio.

Image codec

Select the image codec setting of the image displayed on the monitor screen from **Image 1**, **Image 2**, and **Image 3**.

Frame rate

Displayed only when the image codec setting is in JPEG.

Select the frame rate to transmit images.

Capture

Click to capture a still image shot by the camera and to store it in the computer. Click  to open the folder to be saved.

Run/ Stop Save Video

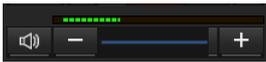
Runs and stops Save Video. Click  to open the folder to be saved.

Note

In the case of Windows Vista, Windows 7, Windows 8, or Windows 8.1, if “Enable Protected Mode” is checked in Control Panel-Internet Option-Security, still images cannot be shot and videos cannot be saved.

Volume

Displays when **Enable** in the Audio tab of the Audio menu is checked.



The level meter of sound input appears. Use the slide bar to adjust the volume for sound output level.

When you click , the icon changes to  and the output from the speaker stops. To output sound from the speaker, click  again.

Camera control panel



You can operate the pan/tilt, moving to the home position, zoom, and focus of the camera by using the control panel for the monitor image currently displayed (page 15).

Image action

Select the mode of operation from **Off**, **Area zoom** and **Vector dragging**.

Pan/Tilt control

Click the arrow button the direction in which you want to move the camera. Keep it pressed to move the camera continuously.

To return to the home position, click . When returning to the home position, the positions of pan, tilt, zoom, and focus is returned to the factory setting.

Zoom control

Click  to zoom out, and click  to zoom in. Zooming continues while the button remains pressed.



Indicates the available area of optical zoom.

Indicates the available area of digital zoom.

Note

The four edges of the image may be dark depending on the zoom position. This is a phenomenon related to the structure of the camera, and does not cause a problem.

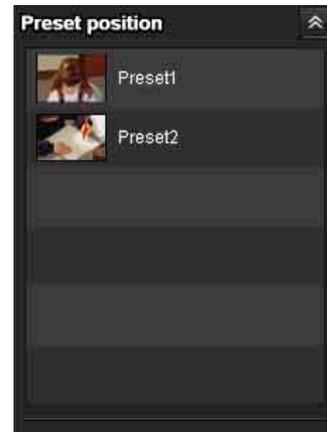
Focus control

This function is displayed when **Focus mode** is set to **Manual** in the PTZF control menu (page 41).

To focus on a nearby object, click . To focus on a distant object, click .

By clicking , the focus is set to the optimum position.

Preset position panel



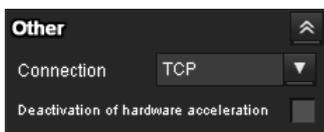
Displays only when one or more preset positions are stored in memory.

Displays the registered preset positions.

If you select a thumbnail when registering a preset position, it will be displayed with a thumbnail.

Select the Preset position name from the list. The camera will move to the preset position that you have stored in memory using the Preset position menu.

Other panel



Connection

Select the transmission mode of the video/audio data from **TCP**, **Unicast**, and **Multicast**. For details, see “Switching Transmission Mode” on page 17.

Deactivation of hardware acceleration

Check the checkbox if there are problems in video playback.

Note

The settings of the following items are saved automatically.
 The camera may not operate properly depending on the environment and saving condition of the settings.
 Screen mode, View size, Frame rate, Volume, Audio output levels, Operation using the images on the camera control panel, Connection, and Deactivation of hardware acceleration

In this case, return to the initial setting by deleting the file below.

For example: the main drive is C
 C:\Users\\AppData\Roaming\Sony\SNCActiveXViewer\SNCActiveXViewer_configuration.ini

Plug-in free viewer control bar

Live viewer using Plug-in free viewer

Display sample:



Control bar

Monitor screen

Control bar

The following operation buttons are available.



▼ Setting

You can set the image size, frame rate, PTZ operation mode and image codec.

▶ Streaming start button

Starts streaming. (Appears while stops streaming.)

▬ Streaming stop button

Stops streaming. (Appears while streaming.)

P Preset

Select a preset position to move the camera to the registered preset position.

(Displayed only when a camera preset position is registered.)

📷 Save still image button

Captures still images taken by the camera and saves them to the computer.

Note

No audio is output if the Plug-in free viewer is used.

Pan/Tilt and Zoom Operation

To operate pan/tilt/zoom of the camera, there are three operations: “Controlling via the control panel,” “Controlling via the preset position panel,” and “Controlling using the monitor screen.”

There are three types of modes for “Controlling using the monitor screen”: **Area zoom**, **Vector dragging**, and **PTZ control bar**.

The available functions for the camera operation modes vary according to the live viewer type. The available functions are as follows:

	ActiveX viewer	Plug-in free viewer		
		JPEG	JPEG/Flash	ActiveX
Operation from control panel	○	×	×	×
Area zoom	○	○	○	○
Vector dragging	○	○	○	○
PTZ control bar	×	○	○	×

Controlling via the control panel

You can operate the pan/tilt, moving to the home position, zoom, and focus of the camera by using the control panel for the monitor image currently displayed.



Image action

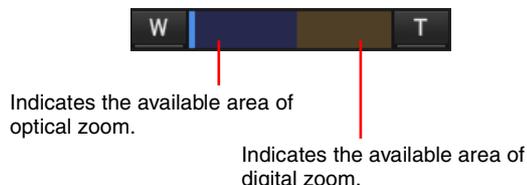
Select the mode of operation from **Off**, **Area zoom** and **Vector dragging**.

Pan/Tilt control

Click the arrow button in the direction in which you want to move the camera. Continue clicking on the arrow to keep moving the direction of the camera. To return to the home position, click . When returning to the home position, the positions of pan, tilt, zoom, and focus is returned to the factory setting.

Zoom control

Click to zoom out, and click to zoom in. Zooming continues while the button remains pressed.



Note

The four edges of the image may be dark depending on the zoom position. This is a phenomenon related to the structure of the camera, and does not cause a problem.

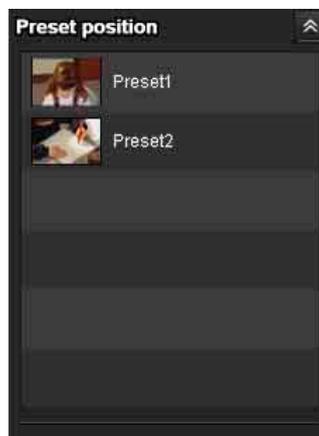
Focus control

This function is displayed when **Focus mode** is set to **Manual** in the PTZF control menu (page 41).

To focus on a nearby object, click . To focus on a distant object, click .

By clicking , the focus is set to the optimum position.

Controlling via the preset position panel



The preset position registered in the memory is displayed on the preset position panel.

When selecting a preset position name from the preset position panel, the camera will move to the preset position.

Register the preset position using the Preset position tab of the PTZF control menu (page 42).

Controlling using the monitor screen

There are three operations for panning/tilting/zooming on the monitor image: Area zoom mode and Vector dragging mode using a mouse, and PTZ control bar clicking a control bar.

• Area zoom mode

By clicking an image, the camera moves to the direction where the clicked point will be the center of the image.

The Area zoom will move the camera in the direction that displays the area selected by the operator and zooms in at the same time. The operator can choose a part of the image to view and zoom in by surrounding the area with a frame by dragging the mouse. The zoom operation using the mouse wheel is available.

• Vector dragging mode

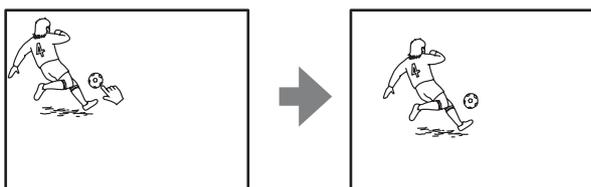
The camera moves to the dragged direction. How long you drag the mouse determines the speed. Releasing the button on the mouse after dragging stops the panning or tilting of the camera. You can also use the camera control panel bar to change the camera direction. The zoom operation using the mouse wheel is available.

• PTZ control bar

You can control the monitor images clicking the control bars displayed on the image.

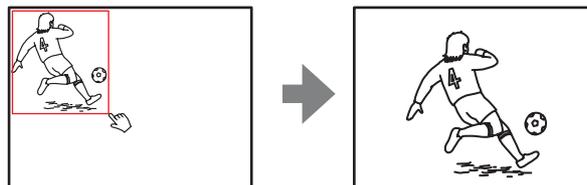
Panning and tilting by clicking the screen (Area zoom mode)

Click on the monitor image, and the camera moves so that the clicked portion is positioned at the center of the image.



Panning, tilting and zooming by specifying the area (Area zoom mode)

Click and hold the left button of the mouse on the monitor image, and drag the mouse diagonally to draw a red frame around the portion you want to enlarge. The camera moves so that framed portion is positioned at the center of the display and is zoomed in.



Notes

- When **Digital zoom** in the PTZF control menu is set to **On**, zooming of the specified area stops once at the T end of the optical zoom. If you want to zoom in further using the digital zoom, specify the area again.
- When the specified area is zoomed in, the center may be shifted or some portion of the image may appear out of the monitor image section. In this case, click the point you want to move to the center or click the arrow button on the camera control panel.

Panning and tilting by dragging the screen (Vector dragging mode)

When you click on the starting point on the image and drag to the end point, the camera pans/tilts in the direction of the arrow from the starting point to the end point. The speed of operation is determined by the length of arrow. Releasing the button on the mouse stops the panning/tilting of the camera.



Using pan/tilt/zoom operations with the displayed control bar (PTZ control bar)



Pan/Tilt operations

Click the arrow of the direction you wish to move the camera. Continue clicking on the arrow to keep moving the direction of the camera.

Zoom operation

Click  to zoom out, click  to zoom in. The zoom operation continues while you are clicking on the button.

Switching Transmission Mode

You can change the transmission mode for video/audio data.

This function can be used when the ActiveX viewer in the live viewer is used.

Selection of **Unicast** and **Multicast** is available only when the video codec of image is set to **H.264**.

Note

The function may not operate correctly if you use personal firewall software or antivirus software on your computer. In that case, disable the software or select the TCP mode.

- 1 Select **TCP**, **Unicast** or **Multicast** from the **Connection** drop-down list in the **Other** panel.



TCP: This is normally selected.

When **TCP** is selected, HTTP communication is adopted for video/audio communications. HTTP is the protocol used for reading the usual Web page. In an environment capable of reading Web pages, you can watch or listen to video/audio by selecting the TCP port.

Unicast: When **Unicast** is selected, RTP (Real-time Transport Protocol) is adopted for video/audio communications. Since RTP is the protocol for running video/audio data, the video/audio playback is smoother than when TCP (HTTP) is selected. If a firewall is installed between the camera and the computer, or depending on the network environment, video/audio may not play back properly when **Unicast** is selected. In this case, select **TCP**.

Multicast: This protocol is selectable when **Multicast streaming** in the Streaming tab of the Streaming menu is set to **Enable**. When **Multicast** is selected as the transmission port, RTP (Real-time Transport Protocol) and UDP multicast techniques are adopted for video/audio transmission. By selecting it, the network transmission load of the camera can be reduced. If a router that does not correspond to a multicast or firewall is installed between the camera and the computer, video/audio may not play back properly. In this case, select **TCP** or **Unicast**.

Notes

- When connecting via a proxy server, neither **Unicast** nor **Multicast** can be selected.
- The settings of connection items are saved automatically. When saving as a setting other than TCP, ActiveX viewer may not operate properly depending on the network environment. In this case, return to the initial setting by deleting the file below.

For example: the main drive is C
C:\Users\\AppData\Roaming\Sony\
SNCActiveXViewer\SNCActiveXViewer_configurati
on.ini

Setting the Camera Via a Network

This section explains how to set the functions of the camera by an Administrator.

For details concerning the monitoring of the camera image, see “Operating the Camera Via a Network” on page 10.

When you make the settings of the camera using the remote controller, see “Setting with the Remote Controller” on page 51.

This section explains the basic operations and each option of the Administrator menu.

Note on the display of menu options

The setting menus of this unit will clearly display only the setting options that you can currently select. Grayed out options cannot be selected.

Only supported functions are displayed.

Basic Operations of the Administrator Menu

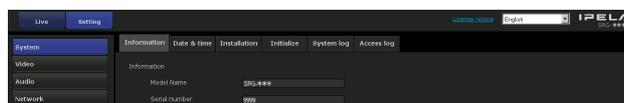
You can use the Administrator menu to set all functions to suit the user’s needs.

Click **Setting** in the viewer to display the Administrator menu.

How to set up the Administrator menu

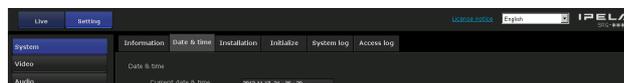
- 1 Access to the camera to display the viewer.
For details, see “Accessing the Camera Using the Web Browser” on page 10.
- 2 Click **Setting** on the main menu.
The authentication dialog appears. Enter the user name and password for Administrator. The Administrator menu appears.
The user name “admin” and password “admin” are set at the factory for the Administrator.
Change the password from the factory setting for the security of your devices.
- 3 Click the menu name (example: System) on the left side of the Administrator menu.
The clicked menu appears.

Example: “System” menu



- 4 Select the required tab above the menu, and set each setting option in the tab.

Example: “Date & time” tab of “System” menu



See page 19 for details of the menu tabs and setting options.

- 5 After setting, click **OK**.
The settings you have made become active.

Click **Cancel** to nullify the set values and return to the previous settings.

Buttons common to every menu

The following common buttons are displayed in the tab of each menu as required.



Click this button to enable the settings in each tab. The settings are not reflected in the camera unless this button is clicked.



Click this button to nullify the set values and return to the previous settings.

General notes on menus

- One-byte katakana character is not valid for any text field, such as User name.
- After changing a setting on a menu, wait at least 2 minutes before turning off the power of the camera. If the power is turned off immediately, the new setting may not be stored correctly.
- If the camera settings are changed while watching the live viewer, some settings cannot be restored. To reflect the change on the opening live viewer, click **Refresh** on the Web browser.

Configuration of the Administrator menu

System

Displays the System menu. (“Configuring the System — System Menu” on page 19)

Video

Displays the Video menu for setting the camera image. (“Setting the Camera Image — Video Menu” on page 22)

Audio

Displays the Audio menu for setting the camera audio. (“Setting the Camera Audio — Audio Menu” on page 27)

Network

Displays the Network menu for setting the network connection. (“Configuring the Network — Network Menu” on page 28)

Security

Displays the Security menu for setting the login user specification and the computer(s) can connected to the camera. (“Setting the Security — Security Menu” on page 31)

PTZF control

Displays the PTZF control menu for setting the pan, tilt, zoom, focus control and serial communication. (“Setting the PTZF control — PTZF control Menu” on page 41)

Streaming

Displays the Streaming menu for setting sending. (“Setting of the Transmission — Streaming Menu” on page 43)

Configuring the System — System Menu

When you click **System** in the Administrator menu, the System menu appears.

Use this menu to perform the principal settings of the software.

The System menu consists of the following tabs: **Information, Date & time, Installation, Initialize, System log** and **Access log**.

Information Tab



Information	
Model Name	***
Serial number	2014
Software version	***

Model Name

The model name of the camera is displayed.

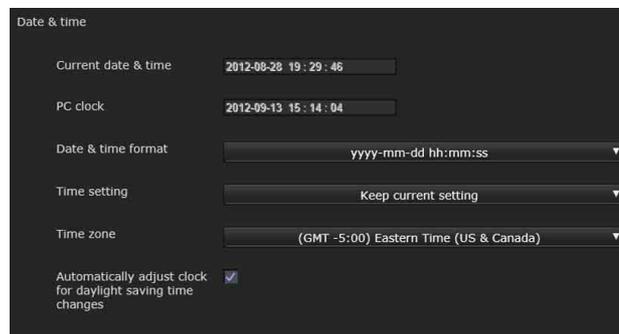
Serial number

The serial number of the camera is displayed.

Software version

The software version of the camera is displayed.

Date & time Tab



Date & time	
Current date & time	2012-08-28 19:29:46
PC clock	2012-09-13 15:14:04
Date & time format	yyyy-mm-dd hh:mm:ss
Time setting	Keep current setting
Time zone	(GMT -5:00) Eastern Time (US & Canada)
Automatically adjust clock for daylight saving time changes	<input checked="" type="checkbox"/>

Current date & time

Displays the date and time set on the camera.

Note

After you have purchased the camera, be sure to check the date and time of the camera and set as necessary.

PC clock

Displays the date and time set on your computer.

Date & time format

Select the format of date and time to be displayed in the viewer from the drop-down list.

You can select the format between **yyyy-mm-dd**

hh:mm:ss (year-month-day hour:minutes:seconds),

mm-dd-yyyy hh:mm:ss (month-day-year

hour:minutes:seconds), and **dd-mm-yyyy hh:mm:ss**

(day-month-year hour:minutes:seconds).

Time setting

Select how to set the day and time.

Keep current setting: Select if you do not need to set the date and time.

Synchronize with PC: Select if you want to synchronize the camera's date and time with the computer.

Manual setting: Select if you want to set the camera's date and time manually.

Select the year, month, date, hour, minutes and seconds from each drop-down list.

Synchronize with NTP: Select if you want to synchronize the camera's date and time with those of the time server called NTP server (Network Time Protocol).

Set the NTP server when **Synchronize with NTP** is selected.

NTP server

Synchronize with the selected NTP server address.

Time zone

Set the time difference from Greenwich Mean Time in the area where the camera is installed.

Select the time zone in the area where the camera is installed from the drop-down list.

Manual time zone

If you select **Manual** in Time zone, you can set a desired time zone that is not included in the list box. The input format is compliant with IEEE 1003.1 section 8.3 standard.

Format:

stdoffset[dst[offset][,start[/time],end[/time]]]

std: 3 to 100 character strings

offset: time difference (displayed in +-)

dst: name of summer time

offset: offset of summer time, default time is 1 hour

start: start date and time of summer time

end: end date and time of summer time

Values in [] can be omitted.

For example:

In case of (UTC-06:00) Central Standard Time (USA and Canada);

CentralStandardTime6DaylightTime1,M3.2.0,M11.1.0

The name of the time zone is CentralStandardTime and the time difference is 6 hours. The name of the summer time is DaylightTime, and the summer time offset from the time difference is 1 hour, starting from the second week on Sunday in March until the first week on Sunday in November.

Automatically adjust clock for daylight saving time changes

When selected, the clock is automatically adjusted according to the daylight saving time of the selected time zone.

Note

If the time zone selected in **Time zone** is different from that set on the computer, the time is adjusted using the time zone difference and set on the camera.

OK/Cancel

See "Buttons common to every menu" on page 18.

Installation Tab



You can perform settings related to installation.

SDI Video format

Set the video format of the signal to be output from the SDI connector.

	Video format
59.94 Hz system	1920 × 1080p/59.94 (A)
	1920 × 1080p/59.94 (B)
	1920 × 1080i/59.94
	1920 × 1080p/29.97
	1280 × 720p/59.94
	1280 × 720p/29.97
50 Hz system	1920 × 1080p/50 (A)
	1920 × 1080p/50 (B)
	1920 × 1080i/50
	1920 × 1080p/25
	1280 × 720p/50
	1280 × 720p/25

Notes

- The frame rate and image size that can be selected for the IP image may differ depending on the video format.
- After changing the video format, the PTZF position is returned to the position originally set when starting the camera and the video codec setting is returned to the default setting in accordance with the SDI video format.

Image stabilizer

Set the image stabilizer function. Select the checkbox to display steadier images when the camera is installed in a place subject to vibration.

Notes

- When the image stabilizer function is set, the angle of images taken will be smaller than usual.
- The image stabilizer may not respond depending on the amount of vibration.
- Be sure to set this function during the installation.

Eflip

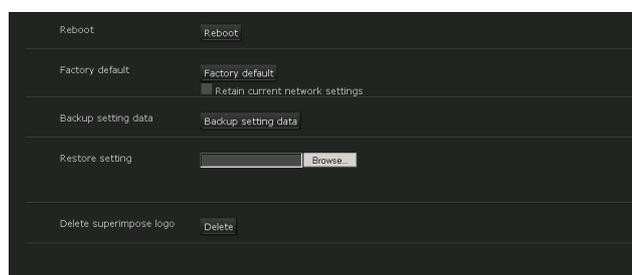
Flip an image vertically. This function is set to **Off** normally. When installing the camera to ceilings, set it to **On**.

Note

If you switch On/Off of the Eflip function, all preset settings and pan-tilt limit settings are deleted. The video codec setting is returned to the default setting in accordance with the SDI video format.

OK/Cancel

See “Buttons common to every menu” on page 18.

Initialize Tab**Reboot**

Used when rebooting the system.

Click **Reboot**, and the message “This System will be rebooted. Are you sure?” appears. Click **OK** to reboot the camera. It takes about two minutes to restart.

Factory default

Resets the camera to the factory settings.

Retain current network settings

When this item is checked, only the current network settings will be retained after reset.

Click **Factory default**, and the message “This System will be rebooted. Are you sure?” appears.

When you click **OK**, the network indicator on the camera starts to blink. After adjustments of the default settings have finished, the camera reboots automatically. Do not turn off the camera until the camera reboots.

Tip

The camera can also be reset to the factory settings by turning on the power of this unit while pressing the reset button on the camera. For details, refer to the supplied Installation Manual.

Backup setting data

Saves the setting data of the camera in a file.

Click **Backup setting data**, and follow the instructions on the Web browser to specify the folder and save the setting data of the camera.

Note

The camera setting items that are stored in Preset 1 to 16 (page 62) are not saved.

Restore setting

Loads the stored setting data of the camera.

Click **Browse...** and select the file in which the setting data is stored. Click **OK**, and the camera is adjusted according to the loaded data.

Notes

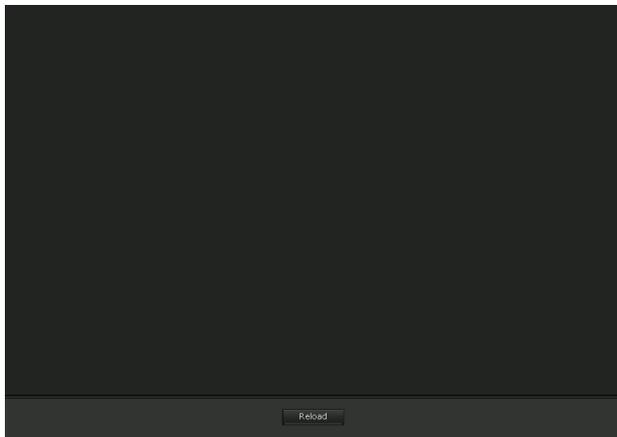
- With **Restore setting**, some items in the Network menu (page 28) cannot be restored.
- The following items cannot be stored or restored with **Backup setting data** or **Restore setting**.
 - a certificate to be used in the 802.1X function
 - a certificate to be used in the SSL function
 - thumbnail
 - superimpose logo
 - preset position
 - camera setting items stored to presets

Delete superimpose logo

Click **Delete** to delete the superimposed logo, specified by Position in the Superimpose tab of the Video menu, from the camera.

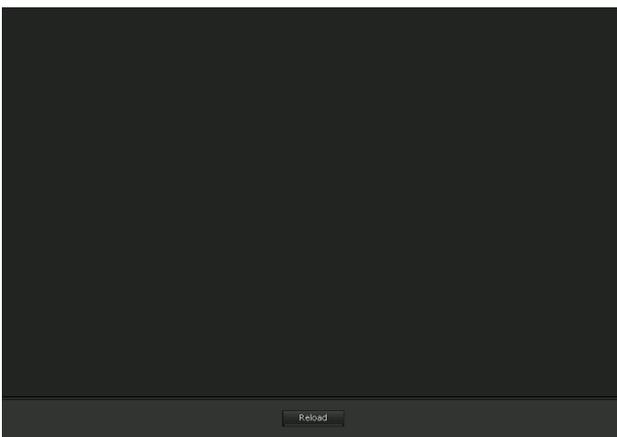
To set whether to show or hide the superimpose logo, you need to configure the setting under the Superimpose tab.

System log Tab



The data of the software activity of the camera is recorded in this log. It includes data that is useful if a problem occurs. Click **Reload** to reload the latest data.

Access log Tab



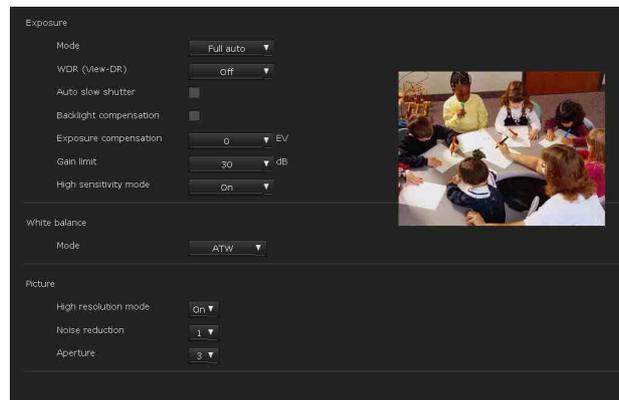
The access record of the camera is displayed. Click **Reload** to reload the latest data.

Setting the Camera Image — Video Menu

When you click **Video** in the Administrator menu, the Video menu appears.

Use this menu to set the functions of the camera. The Video menu consists of the **Picture**, **Video codec**, **Superimpose**, and **Day/Night ICR** tabs.

Picture Tab



You can set the color conditions, exposure, etc., of the camera.

Preview screen

Preview the image and adjust the picture setting.

Exposure

You can also set from the remote controller. See “EXPOSURE Menu” on page 53.

Mode

Adjust the settings of exposure.

Full auto: The camera performs the gain, iris and shutter speed adjustments automatically.

Shutter priority: The camera performs the gain and iris adjustments automatically, and you can select the shutter speed.

Iris priority: The camera performs the gain and shutter speed adjustments automatically, and you can select the iris.

Manual: Adjust the gain, iris and shutter speed manually.

Bright: Adjust the brightness level (combined with gain or iris) of the camera.

WDR (View-DR)

In high-contrast scenes such as against a back light, this function reduces overexposure and underexposure. This function is enabled if the setting values other than **Off** are selected from the list box. This function is enabled only when **Mode** is set to **Full auto**.

Notes

- When the function is enabled, a change in screen luminance occurs for a moment.
- When the change of exposure is great, the screen may stop for a moment.

Auto slow shutter

The automatic slow shutter function is enabled when the check box is checked. This function can be selected only when **Mode** is set to **Full auto**.

Backlight compensation

Select the checkbox to enable the backlight compensation function. This function is enabled only when **Mode** is set to **Full auto**.

Exposure compensation

Select the exposure correction value from the list box to adjust the target brightness for the automatic exposure setting. Select high values to make the image brighter, lower values to make the image darker. This function can be selected only when **Mode** is set to **Full auto**, **Shutter priority**, **Iris priority**.

Gain limit

Select the maximum gain value of automatic exposure control from the list box. This function can be selected only when **Mode** is set to **Full auto**, **Shutter priority**, **Iris priority**.

Note

The value shown in the auto gain maximum rate is a standard value, and may differ from the actual one.

Shutter speed

Select the shutter speed from the list box. This function can be selected only when **Mode** is set to **Shutter priority**, **Manual**.

Iris

Select the amount of iris (F value) from the list box. This function can be selected only when **Mode** is set to **Iris priority**, **Manual**.

Gain

Select the gain from the list box. This function can be selected only when **Mode** is set to **Manual**.

Level

Select the bright level from the list box. This function can be selected only when **Mode** is set to **Bright**.

High sensitivity mode

Select **On/Off** of the high sensitivity mode from the list box.

When set to **On**, the high-sensitivity gain is amplified according to the increase of general gain value. This function can be selected in all modes.

Note

When set to **On**, the image is noisier than when set to **Off**.

White balance

You can also set from the remote controller. See “WHITE BALANCE Menu” on page 54.

Mode

Select the White balance mode.

Auto: Automatically adjusts the color to be closest to the image you are viewing (approximately 2500 K to 6000 K).

ATW: Eliminating the influences caused by environmental illumination or lights, adjust the white balance automatically to reproduce original colors of the objects (approximately 2000 K to 10000 K).

Indoor: Sets a white balance suitable for indoor photography.

Outdoor: Sets a white balance suitable for outdoor photography.

One push WB: The **One push trigger** button becomes active. Click **On** to adjust the white balance instantly. Shoot and zoom with a large white subject in the center of the screen before adjustment.

Note

Even if the DISPLAY INFO is set to ON in “SYSTEM Menu” on page 56, the adjusted result of white balance is not output to the SDI output.

Manual: When this option is selected, **R gain** and **B gain** become active. Selectable gain values are from 0 to 255.

Picture

You can also set from the remote controller. See “PICTURE Menu” on page 54.

High resolution mode

Select **On/Off** of the high resolution mode. When set to **On**, you can enjoy emphasised edge and high-resolution images.

Noise reduction

You can enjoy clearer images by removing unnecessary noise (fixed pattern and randomized noise).

You can select **Off** (MIN) or 5 levels from **1** to **5** (MAX) for noise reduction.

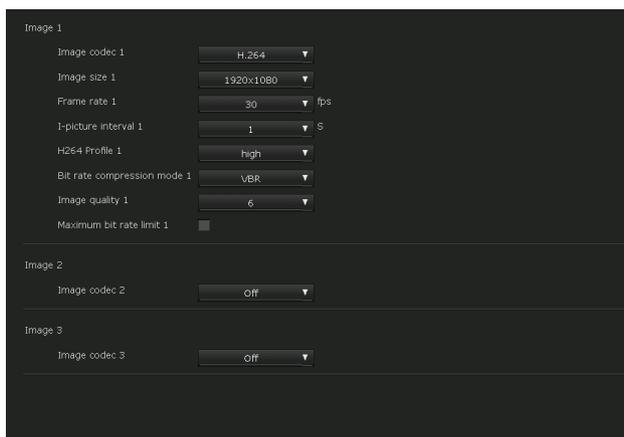
Aperture

Set the sharpness. Select high values to make the image edges sharper, lower values to make the image edges smoother.

OK/Cancel

See “Buttons common to every menu” on page 18.

Video codec Tab



Use this tab to set the items for the video codec.

Image 1, Image 2 and Image 3

Up to three image codec modes can be set. Configure the following setting for each image mode.

Note

The frame rate and image size that can be selected may change, depending on the setting of the SDI video format.

Image codec

Select **H.264**, **JPEG** or **Off**. Note that Image 1 cannot be set to **Off**.

Notes

The selectable image size, frame rate, and image quality for Image 2 and Image 3 may be limited, depending on the setting of codec type, image size, and frame rate for Image 1.

- When the image size is set to 1920×1080 , you cannot set the frame rate over 30 fps if the bit rate is set to 16000 kbps or faster.

- When the image size is set to 1920×1080 , you cannot set the bit rate over 8000 kbps if the frame rate is set to 60 fps.
- When the SSL function set to **Enable** (page 33), set the bit rate to below 1000 kbps, the frame rate to below 30 fps, and the number of simultaneous video streamings to below 2.

The following symptoms may occur depending on the combination of the image size, frame rate and bit rate for Image 1, 2 and 3.

In this case, adjust the value in each parameter to be low.

- The image delays more than usual.
- The frame is skipped when playing an image.
- The voice is broken.
- The response of the camera to commands delays.
- The response of the camera to operation from the remote controller delays.

Image size

You can select the size of images sent from the camera.

Notes

- Some parts of the screen may not be displayed depending on the image size.
- If the image size is 720×574 or 720×480 , the full image is displayed but not in the 1:1 pixel aspect ratio.

Frame rate

Set the frame rate of the image.

“fps” is a unit indicating the number of frames transmitted per second.

The frame rate of JPEG image can be changed by the setting of **Image quality**.

I-picture interval

Set the I-picture insertion interval in seconds.

H264 Profile

Set the profile setting for H.264 video codec to **high**, **main** or **baseline**. The video compression efficiency is **high**, **main** and **baseline** in sequence. The specified profile may not be available depending on the program you use. Select the profile which is suitable for your program.

Bit rate compression mode

Select **CBR**, **VBR** or **Adaptive rate control**.

If you want to keep the bit rate fixed, select **CBR**. If you want to keep the image quality fixed, select **VBR**. If you select **Adaptive rate control**, the bit rate is automatically optimized for unstable network connections or wireless networks with a lot of interference.

Notes

- The frame rate or bit rate that is actually transmitted may be different from the set values depending on image size, scene, network environment.
- The Adaptive rate control cannot operate when the Plug-in free viewer is being used.
- If you want to use the **Adaptive rate control**, set the connection method in the live viewer to **Unicast**. If you set **TCP** as a connection method, the adaptive rate control will be disabled. For details, see “Operating the Camera Via a Network” - “Switching Transmission Mode” on page 17.

Min, Max

Set the maximum and minimum bit rates that are adjusted with the adaptive rate mode when **Bit rate compression mode** is set to **Adaptive rate control**.

Bit rate

When you set **Image codec** to **H.264** and set **Bit rate compression mode** to **CBR**, the bit rate of the image transmission for a line can be set. When the bit rate is set to a high level, a high image quality can be enjoyed.

Image quality

If you set **Image codec** to **JPEG**, or **Bit rate compression mode** to **VBR** when **Image codec** is set to **H.264**, the image quality setting will be enabled. Selectable values are from **1** to **10**. When **10** is selected, the best image quality is achieved. Selectable values are changed depending on the setting.

Maximum bit rate limit

Enable the check box when **Bit rate compression mode** is set to **VBR**, to set the maximum value of the bit rate. **Max**: Set the maximum value of the bit rate when the camera is operated with **VBR**.

Accept frame skip: If you enable the checkbox, the frame skip will be allowed for bit rate control.

Bandwidth control

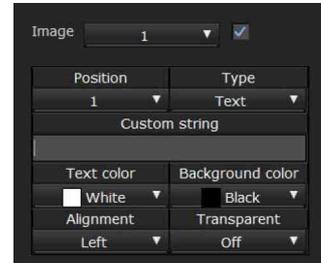
Limits the network bandwidth for the JPEG image data output from the camera when you set **Image codec** to **JPEG**.

Note

Audio may be interrupted depending on the selected bandwidth. In this case, select a wider bandwidth. This function is not available when the setting is set to **0**.

OK/Cancel

See “Buttons common to every menu” on page 18.

Superimpose Tab

Select whether or not to superimpose the custom string and the character of date & time on the image. Three custom strings and one logo (still image) can be superimposed simultaneously.

Notes

- For setting the superimposing, set **Image size1** in the Video codec tab of the Video menu to the maximum rate.
- Deselect the checkbox of **Image stabilizer** in the Installation tab of the System menu. After setting superimpose, set the Image stabilizer function again.

Preview screen

Preview the image, and adjust the superimposed image. You can move the position of superimposed image displayed on the preview screen by drag and drop.

Image

Select the video codec mode to set for the superimposed image.

The setting for the superimposed image is available if you select the checkbox next to the list box.

For details about the video codec mode, see the Video codec tab in the Video menu.

Position

Select the number of the display position or logo, on the preview screen. When **Logo** is selected, the logo file setting is displayed.

Note

Permissible logo file specifications;

File format: PNG8 with alpha channel

Image size: 160 × 120 or smaller

Width (pixels): multiples of 16

You can cancel the logo files in the Initialize tab.

When display position number **1**, **2** or **3** is selected, the following setting menus appear.

Type

Set the type of display information to codec, date & time, text, or zoom ratio.

Codec: Displays the video codec information.

Date & time: Displays the date and time.

Text: Displays the custom string.

Zoom ratio: Displays the zoom ratio information.

Custom string

Describes the superimposed content for each position. For Type setting, codec is displayed as <codeinfo>, date & time is displayed as <datetime>, zoom ratio is displayed as <zoomratio>, and you can add a custom string to it.

Text color

Select the font color of the superimposed text.

Background color

Select the background color of the superimposed text.

Alignment

Set the horizontal position of the superimposed text.

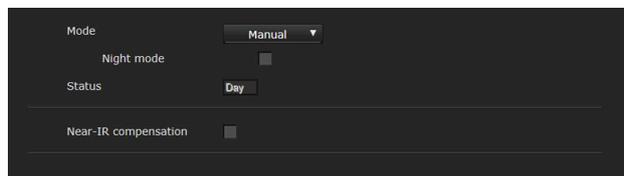
Transparent

Select the background color transparent of the superimposed text. When you select **Off**, transparent is not available.

OK/Cancel

See “Buttons common to every menu” on page 18.

Day/Night ICR Tab



Use this tab to set the day/night ICR function of the camera.

Mode

Select the day/night ICR mode. This function has the following modes.

Auto

Normally works in day mode; switches automatically to night mode in a dark place.

Threshold

This mode is available when **Auto** is selected. Set the brightness level when the day mode is set.

Note

When set to **Auto**, depending on the gain limit setting value in the Picture tab, the camera may switch to Night mode even when in bright surroundings. In this case, set the gain limit value to be high.

Manual

Switch the day/night ICR mode manually. When you select **Manual** and the checkbox of the Night mode is selected, the camera works in night mode. Otherwise, the camera works in day mode.

Status

Displays the day/night ICR function status.

Near-IR compensation

Adjust background light when using the IR lamp or where there is much near short infrared ray. Select the checkbox to increase the accuracy of auto-focus in night mode.

OK/Cancel

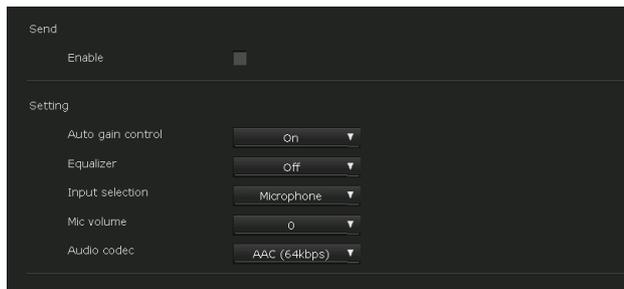
See “Buttons common to every menu” on page 18.

Setting the Camera

Audio — Audio Menu

When you click **Audio** in the Administrator menu, the Audio menu appears. Use this menu to set the audio functions of the camera. The Audio menu consists of the **Audio** tab.

Audio Tab



Send

Notes

- No audio is output to the SDI connector.
- No audio is output if the Plug-in free viewer is used.

Enable

Select the checkbox if you want to send audio from the camera.

Note

When you check the **Enable**, click **Refresh** on the Web browser to reflect the change on the opening live viewer page.

Setting

Make settings for sending audio.

Auto gain control

Controls the audio input level to a suitable volume level automatically.

Equalizer

Uses to change the frequency response of audio in accordance with its use environment.

Off: Disable the equalizer setting.

Low cut: Reduces the noise from air conditioners and a projector, etc., and cuts low-frequency.

Voice enhancement: Enhances the voice clearly, cutting low- and high-frequency.

Input selection

Select microphone input or line input.

Mic volume

When the Audio in is set to microphone input, set the volume level of the audio input from the microphone input connector. It is adjustable from **-10** to **+10**.

Audio codec

Select the codec type for sending audio. The bit rate may differ, depending on the codec type.

OK/Cancel

See “Buttons common to every menu” on page 18.

Configuring the Network

— Network Menu

When you click **Network** in the Administrator menu, the Network menu appears.

Use this menu to configure the network to connect the camera and the computer.

The Network menu consists of the **Network** and **QoS** tabs.

Network Tab

This section provides the menus for connecting the camera through the network cable.

Status

MAC address

Displays the MAC address of the camera.

Ethernet status

Displays the current transmission rate.

Auto-MDI/MDIX

According to the port of the connected Ethernet device, automatically switches the port of the unit between MDI and MDI-X for transmission.

Displays the Ethernet port mode of the unit.

IP address

Displays the current IP address.

Subnet mask

Displays the current subnet mask.

Default gateway

Displays the current default gateway.

LinkLocal IP address

Displays the current link-local IP address.

Primary DNS server

Displays the current primary DNS server.

Secondary DNS server

Displays the current secondary DNS server.

IPv6 address 1, 2

Displays the current IPv6 address.

IPv6 default gateway

Displays the current IPv6 default gateway.

LinkLocal IPv6 address

Displays the current link-local IPv6 address.

IPv4 setting

Configure the IPv4 network setting.

To obtain the IP address automatically from a DHCP server

Select **Obtain an IP address automatically (DHCP)**.

The IP address, subnet mask, default gateway are assigned automatically.

Note

When you select **Obtain an IP address automatically (DHCP)**, make sure that a DHCP server is operating on the network.

To specify the IP address manually

Deselect **Obtain an IP address automatically (DHCP)**. Type the address in the **IP address**, **Subnet mask** and **Default gateway** boxes. **Host name** and **Domain suffix** are not available.

IP address

Type the IP address of the camera.

Subnet mask

Type the subnet mask value.

Default gateway

Type the default gateway.

Host name

Type the host name of the camera to be transmitted to the DHCP server. This setting is valid only when **Obtain an IP address automatically (DHCP)** is selected.

Domain suffix

Type the domain suffix of the camera to be transmitted to the DHCP server. This setting is valid only when **Obtain an IP address automatically (DHCP)** is selected.

Note

The domain suffix is sent to the DHCP server as FQDN (Fully Qualified Domain Name) information when **Host name** is set.

IPv6 setting

Configure the IPv6 network setting.

To obtain the IPv6 address automatically

Select **Obtain IP address automatically**. The IP address, prefix length, default gateway are assigned automatically.

Note

If you select **Obtain IP address automatically**, ask the network administrator whether an IPv6 address can be assigned. This function is not available in a multi-prefix environment. The transmission may not work properly.

To specify the IPv6 address manually

Deselect **Obtain IP address automatically**. Type the address in the **IP address**, **Prefix length** and **Default gateway** boxes.

IP address

Type the IP address of the camera.

Prefix length

Type the prefix length value.

Default gateway

Type the default gateway.

Common setting

Configure the common setting for IPv4 and IPv6 network.

HTTP port number

Type the HTTP port number. Normally select 80.

MTU

Type the MTU value for the Ethernet port.

To obtain DNS server address automatically

Select **Obtain DNS server address automatically**. The **Primary DNS server** and **Secondary DNS server** are assigned automatically.

Note

To obtain a DNS server address automatically, first enable **Obtain an IP address automatically (DHCP)** in the IPv4 setting, or **Obtain IP address automatically** in the IPv6 setting. Ask the network administrator whether a DNS server address can be obtained automatically.

To specify the DNS server address manually

Deselect **Obtain DNS server address automatically**. Type the address in the **Primary DNS server** and **Secondary DNS server** boxes.

Primary DNS server

Type the IP address of the primary DNS server.

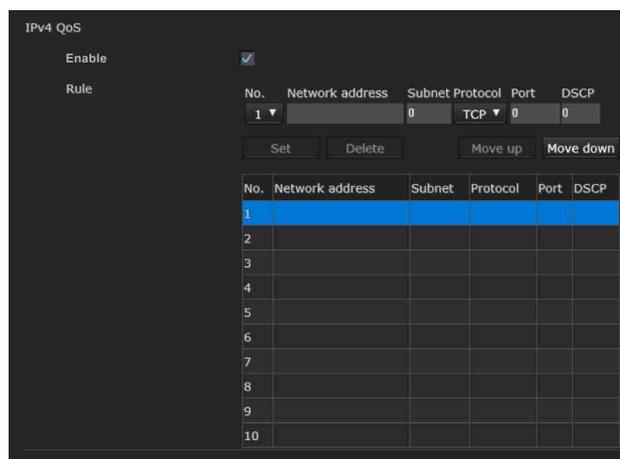
Secondary DNS server

Type the IP address of the secondary DNS server, if necessary.

OK/Cancel

See “Buttons common to every menu” on page 18.

QoS Tab



In this tab, you can mark the data traffic packets sent from the device and configure the settings for QoS control. Rules for the types of data traffic can be created using IPv4 address, port number, protocol, etc. A maximum of 10 rules can be registered.

IPv4 QoS

Enable

Select the checkbox to configure the QoS setting for IPv4.

Rule

Used to register, edit and delete QoS.

No.

Select the number to use when registering on the QoS table.

When you select a registered number, the registered QoS information is displayed.

Network address

Enter the network address of the target on which to perform QoS.

Subnet

Enter the subnet mask values of the target on which to perform QoS.

Tip

The subnet mask value represents the number of bits from the left side of the network address.

Protocol

Select the protocol.

Port

Enter the port number for the data traffic of the device (e.g. HTTP:80).

DSCP

Set a value to mark the data traffic (0 to 63). This value is set in the DSCP field included in the IP header of the data traffic.

Set

Used when registering on the QoS table. QoS is set according to the following procedure:

- 1** Select **No.** from **No.** and enter the necessary conditions for **Network address**, **Subnet**, **Protocol** and/or **Port No.**
- 2** Enter values in **DSCP**.
- 3** Click **Set** and configure the QoS.

Delete

Select **No.** to delete the setting and click **Delete**.

Move up

Increases the priority of the rule. Select a rule from the QoS table to prioritize and click **Move up**.

Move down

Decreases the priority of the rule. Select a rule from the QoS table to lower its priority and click **Move down**.

QoS table

Displays the list of registered QoS information. If multiple conditions match, the rule with the smallest number has priority.

OK/Cancel

See “Buttons common to every menu” on page 18.

Setting the Security

— Security Menu

When you click **Security** in the Administrator menu, the Security menu appears.

The Security menu consists of the **User**, **Access limit**, **SSL**, **802.1X** and **Referer check** tabs.

Administrator and User

This camera identifies those who log in as the **Administrator** or **User**.

The **Administrator** can use all the functions of this camera, including camera settings. The **User** can use the functions for monitoring the image and audio from the camera, and control the camera. The **Viewer mode** setting is used to restrict the user's access rights. There are five types of users.

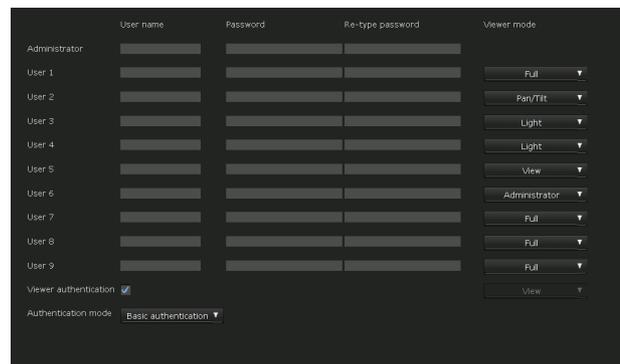
Each type of user can use the corresponding functions below.

Function	Administrator	User			
		Full	Pan/Tilt	Light	View
Monitor a live image	●	●	●	●	●
View the date and time	●	●	●	●	●
Control the frame rate (JPEG mode only)	●	●	—	—	—
Control the image view size	●	●	●	●	—
Save a still image and movie in the computer	●	●	●	●	—
Switch the TCP/UDP transmission mode (Available in H.264 mode only)	●	●	—	—	—
Switch Deactivation/Activation of hardware acceleration	●	●	●	●	●
Perform the pan/tilt/zoom operation	●	●	●	—	—
Receive audio	●	●	●	●	●

Function	Administrator	User			
		Full	Pan/Tilt	Light	View
Select the codec mode	●	●	●	●	—
Control the setting menu	●	—	—	—	—

- Usable function
- Not usable function

User Tab



Set the user names and passwords of Administrator and up to 9 types of user (User 1 to User 9), and the viewer mode of each user.

Administrator, User 1 to 9

Specify **User name**, **Password**, **Re-type password** and **Viewer mode** for each user ID.

User name

Type a user name between 5 and 16 characters.

Password

Type a password between 5 and 16 characters.

Re-type password

To confirm the password, retype the password that you typed in the **Password** box.

Viewer mode

When the user is authenticated for logging in the viewer, select the viewer mode to be displayed after authentication.

Administrator: The user can operate all functions including the setting menu in this mode.

Full: The user can operate all functions other than the setting menu.

Pan/Tilt: In addition to the **Light** mode, the user can operate pan/tilt/zoom.

Light: In addition to the **View** mode, the user can select the image size of the live viewer, select codec and capture a still image.

View: The user can only monitor the camera image.

Viewer authentication

Set whether the user is authenticated or not when the viewer is displayed.

When the checkbox is selected, the viewer is displayed in accordance with the viewer mode of the authenticated user. When the checkbox is not selected, select the viewer mode of the viewer which is displayed without authentication from **Full**, **Pan/Tilt**, **Light** or **View**.

Authentication mode

Set the authentication method for user authentication.

Basic authentication: Use the basic access authentication.

Digest authentication: Use the digest access authentication.

Note

If you change the settings in **Authentication mode**, close the web browser and access again.

OK/Cancel

See “Buttons common to every menu” on page 18.

Access limit Tab

Network address/Subnet	Subnet Mask	Policy
192.168.0.1	8 (8 to 32)	Allow
	(8 to 128)	Allow

This allows you to control which computers can have access to the camera.

Likewise, when using IPv6, security settings can be configured for each network.

Enable

Select the checkbox to enable the access limit.

Default policy

Select the basic policy of the limit from **Allow** and **Deny** for the computers that are not specified in the Network address/Subnet 1 to Network address/Subnet 10 menus below.

Network address/Subnet 1 to Network address/Subnet 10

Type the network addresses and subnet mask values that you want to allow or deny access to the camera. You can specify up to 10 network addresses and subnet mask values. For a subnet mask, type 8 to 32. (In the case of IPv6, enter a value between 8 and 128.) Select **Allow** or **Deny** from the drop-down list on the right for each network address/subnet mask.

Tip

The subnet mask value represents the bit number from the left of the network address.

For example, the subnet mask value for “255.255.255.0” is 24.

If you set **192.168.0.0/24** and **Allow**, you can allow access from computers having an IP address between “192.168.0.0” and “192.168.0.255”.

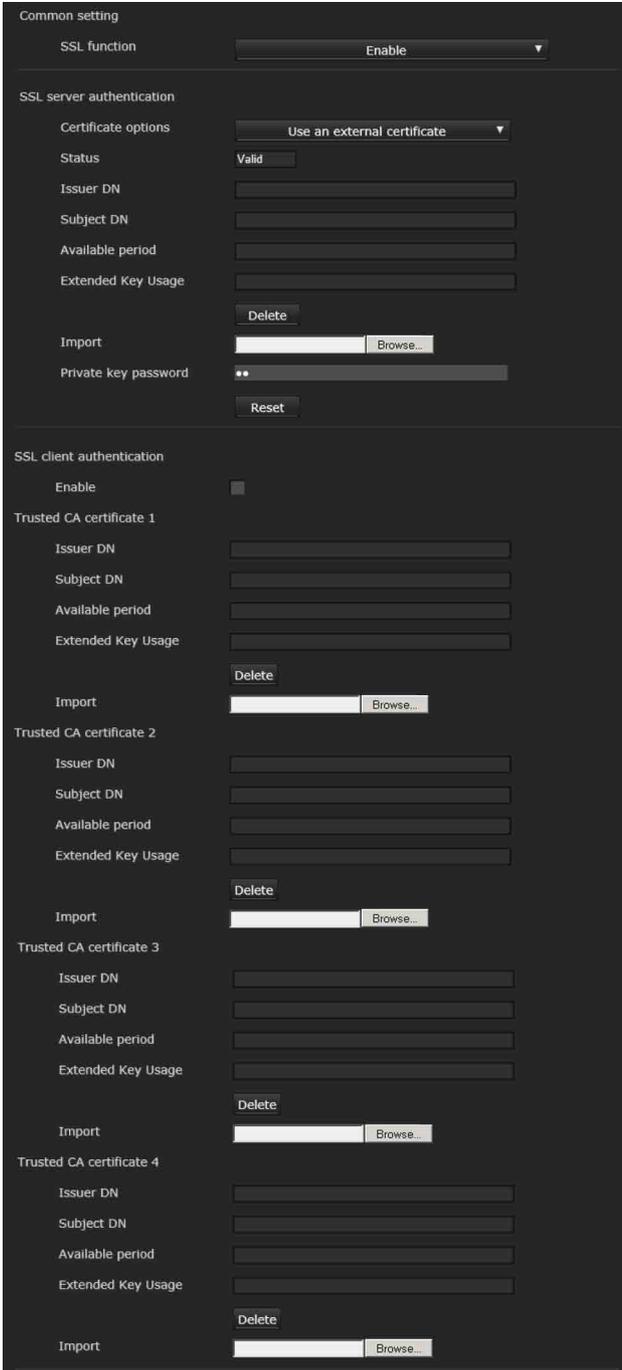
Note

You can access the camera even from a computer with an IP address whose access right is set to **Deny**, if you enter the user name and password set for the Administrator in the User tab of the Security menu in the authentication screen.

OK/Cancel

See “Buttons common to every menu” on page 18.

SSL Tab



Configure the SSL or TLS function (called “SSL” hereafter). The settings allow the camera to communicate with the client PC by using SSL.

Notes

- When using the SSL function, always configure the settings after setting the date and time of the camera. If the date and time are not correctly set, it may cause browser connection problems.
- Reload the window when you change the SSL setting. Press the F5 key on the keyboard to reload.

Common setting

SSL function

Select **Enable** to use the SSL function.

When **Enable (Allow HTTP connection for some clients)** is selected, both HTTP and SSL connections are allowed. When **Enable** is selected, only SSL connection is allowed.

When Internet Explorer is used

When SSL session is established,  appears in the right of the address bar on your web browser.

When you use SSL connection for the first time

When you use SSL connection only with the SSL function **Enable**, you cannot access the camera if the SSL function does not work properly.

In this case, you must reset the camera to the factory settings. (All settings will be initialized.)

To avoid this, check that SSL connection is possible by performing the following steps.

- 1 Set the SSL function to **Enable (Allow HTTP connection for some clients)**.
- 2 Click **OK** to close the viewer and the setting window.
- 3 Display the viewer in SSL connection. Refer to “Using the SSL function” on page 11 for connection.
- 4 After confirming that SSL connection is possible, set the SSL function to **Enable**.

Even if the setting window or the browser is closed as SSL connection is impossible, HTTP connection will be possible if **Enable (Allow HTTP connection for some clients)** is selected. First check the setting contents of SSL tab in HTTP connection, then check the SSL connection again.

If Enable (Allow HTTP connection for some clients)

is not selected, you will not be able to access the camera if SSL connection becomes impossible. In this case, turn on the power of the main unit while pressing the reset switch on the camera to initialize. For details, refer to the supplied Installation Manual.

Note

SSL connection will load the camera down; therefore, not all images may be downloaded, and the  mark may appear when the camera accesses the setting window from the browser. In this case, reload the window. Press the F5 key on the keyboard to reload.

SSL server authentication

Certificate options

Select an installation mode of the certificate.

Use an external certificate: Uses the certificate including private key information issued by a CA. The PKCS#12 and PEM formats are supported.

Note

SSL is not available when **Certificate options-Use an external certificate** is selected, or certificate and private key password is not set properly even SSL is set to “**Enable**”.

Use a self-signed certificate (For test use): This mode uses the certificate and private key pair generated by “Self-signed certificate generation” on page 34. Private key information corresponding to the certificate is stored in the camera. You do not need to install an external certificate. However, you cannot execute the existence proof that is one of the SSL functions for the following reasons.

- The private key generated in the camera is self-signed by the camera.
- A prepared value is set for a distinguished name (Common name, etc).
- The certificate is not issued by a trusted CA.

For reasons of security, we recommend using this mode only when there is no problem even if perfect security is not saved.

Notes

- When **Use a self-signed certificate (For test use)** is selected, the **Security Alert** dialog appears on the SSL connection with a browser. For details, refer to “Using the SSL function” on page 11.
- SSL connection may be impossible due to the type of certificate installed in the camera. In this case, refer to “How to install the CA certificate” on page 35 and install.

To import the certificate

Click **Browse...** to select the certificate to be imported. Click the **OK** button appearing on the dialog when you select the file, to import it to the camera.

Note

The import process becomes invalid if the selected file is not a certificate or the imported certificate is not allowed.

Self-signed certificate generation

A self-signed certificate can be generated in the camera to be used when **Use a self-signed certificate (For test use)** is selected from **Certificate options**.

Click **Generate** to generate a self-signed certificate in the camera. Clicking **Generate** again after **Generate** has been clicked once will update the self-signed certificate stored in the camera.

Note

Make sure to set the date and time on the camera correctly before performing this operation. If the date and time are not correctly set, it may cause browser connection problems. Before selecting **Generate** in **Self-signed certificate generation**, click **OK** to select **Use a self-signed certificate (For test use)** in **Certificate options**.

To display certificate information

When the certificate has been set in the camera correctly, its information appears on **Status**, **Issuer DN**, **Subject DN**, **Available period** and **Extended Key Usage**.

Status

Shows if the status of the certificate is valid or invalid. The following statuses are recognized.

Valid: The certificate is correctly stored and set.

Invalid: The certificate is not correctly stored and set.

Possible causes are as follows:

- **Use an external certificate** is selected and the private key password included in the certificate is not specified correctly.
- **Use an external certificate** is selected and the private key password is specified in spite of the fact that the key pair in the certificate is not encrypted.
- **Use an external certificate** is selected and the key pair is not included in the certificate.
- **Use a self-signed certificate (For test use)** is selected without the self-signed certificate being generated.

Note

When the certificate to be imported is of PKCS#12 format and the private key password is not set correctly, <Put correct private key password> is displayed in the boxes of **Issuer DN**, **Subject DN**, **Available period** and **Extended Key Usage**.

Specify the correct private key password to confirm the information of the certificate.

To delete the imported certificate or self-signed certificate

Click **Delete** to delete the certificate or self-signed certificate imported to the camera.

Private key password

Type the password for the private key information included in the certificate using up to 50 characters. This text box is active only when **Certificate options** is set to **Use an external certificate**.

Leave the text box blank if the private key information included in the certificate is not encrypted.

If no private key password is set in the camera, an active text field is displayed and this allows a password to be entered.

If a private key password is already set, it is displayed as an inactive text field.

Reset

To change the private key password, click this button. The current password is cleared and the password text box is activated to allow new password entry.

Note

Click **Cancel** at the bottom of the menu if you want to cancel changing the private key password after clicking **Reset**. Doing so restores the other setting items in the Client certificate tab to the previous settings.

SSL client authentication

In this tab, you can manage the CA certificate needed for the camera to use the client authentication of the SSL function.

Notes

- When using the client authentication, the personal certificate must be successfully installed on the PC to use it. If this preparation cannot be performed, do not configure settings on this tab. Otherwise, you may not be able to connect to the camera.
- The setting of SSL client authentication is available only when SSL server authentication certificates are uploaded.

Enable

You can configure whether to enable the client authentication of the SSL function.

Trusted CA certificate 1 to 4

You can import a trusted CA certificate (route certificate, etc.) to the camera.

Up to four certificates from trusted CAs can be imported to the camera. Only PEM format is supported.

To import the CA certificate

- 1 Click **Browse...** to select the CA certificate to be saved in the camera.

- 2 Click the **OK** button appearing on the dialog. The selected file will be imported to the camera.

Note

Import process will be invalid if the selected file is not a CA certificate.

To display the information of the CA certificate

When the CA certificate has been saved in the camera correctly, its information appears on **Issuer DN**, **Subject DN**, **Available period**, and **Extended Key Usage** for your reference.

To delete the CA certificate

Click **Delete** to delete the selected CA certificate from the camera.

Tip

To enable a client certificate, it is recommended that the settings are configured following the procedure below:

- ① **Import the necessary CA certificate.**
- ② **Select the SSL client authentication checkbox and click OK.**

Note

When you set SSL client authentication to **Enable** and click **OK**, the camera will immediately operate to enable client authentication. Make sure that the personal certificate on your PC is successfully installed.

OK/Cancel

See “Buttons common to every menu” on page 18.

How to install the CA certificate

The camera may not be connected because the browser (Internet Explorer) does not display whether the certificate will be accepted or not due to the type of certificate. In this case, install the CA certificate as follows.

- 1 Save in the PC the certificate of CA which has signed the certificate to be installed in the camera. The extension of the certificate file is normally “.cer”. Double-click this file. The following **Certificate** dialog appears.



- 2 Click **Installation Certificate...**. The **Certificate Import Wizard** appears.



- 3 Click **Next**.



- 4 Select **Automatically select the certificate store based on the type of certificate** and click **Next**. **Completing the Certificate Import Wizard** appears.



- 5 Check the contents, then click **Finish**. The CA certificate will be installed.

To remove an installed CA certificate

- 1 In Internet Explorer, click in the order **Tools**, **Internet options**, **Content** tab and **Certificates**. The **Certificates** dialog appears.



- 2 Select the certificate you want to remove. The CA certificate is usually stored in **Trusted Root Certification Authorities**.
- 3 Click **Remove**. **Do you want to delete the certificate?** appears to confirm.
- 4 Click **Yes**. The certificate will be removed. There may be a case that a certificate cannot be removed by the steps above due to the type of certificate. Check the installation condition and remove it following the steps below.

Note

You need to log in as Administrator to perform these steps.

- 1 Open **Run...** of the Windows menu, then enter **mmc** and click **OK**.
- 2 Select **Add/Remove Snap-in...** from the **File** menu in the **Console 1** window. **Add/Remove Snap-in...** dialog appears.
- 3 Select **Certificates** from the list, then click **Add**. **Certificate Snap-in** is displayed.
- 4 Select **Computer account** as the certificate administrated in this Snap-in, then click **Next**.

- 5 Select **Local Computer** as the computer administrated in this Snap-in, then click **Finish**.

- 6 Click **OK**, and close **Add/Remove Snap-in...** dialog. The items for administrating **Certificates** appears in the **Console Route** window. Confirm the relevant certificate, then remove it.

802.1X Tab

The screenshot displays the configuration interface for 802.1X authentication. It is divided into three main sections:

- Common setting:** Includes an 'Enable' checkbox (checked), 'EAP identify' text input, and 'EAP method' dropdown (set to 'TLS').
- Client certificate:** Shows 'Status' as 'Valid'. Fields for 'Issuer DN', 'Subject DN', 'Available period', and 'Extended Key Usage' are present. There is a 'Delete' button, an 'Import' section with a 'Browse...' button, and a 'Private key password' field with a 'Reset' button.
- CA certificate:** Contains four entries for 'Trusted CA certificate 1' through '4'. Each entry has fields for 'Issuer DN', 'Subject DN', 'Available period', and 'Extended Key Usage'. Each entry also includes a 'Delete' button, an 'Import' section with a 'Browse...' button, and a 'Private key password' field.

Configure the wired port-based authentication in compliance with the 802.1X standard.

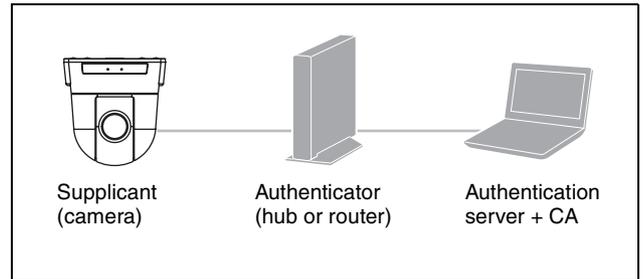
Notes

- To use the 802.1X authentication function, you need knowledge of the 802.1X authentication and digital certificate. To establish an 802.1X network, you need to configure the authenticator, authentication server and other elements. For details on these settings, refer to the manual of the corresponding equipment.

- When using the 802.1X authentication function, always configure the settings after setting the date and time of the camera. If the date and time are incorrect, port authentication may not be performed correctly.

System configuration of 802.1X network

The following figure shows a general system configuration of an 802.1X network.



Supplicant

A supplicant is a device that connects to the authentication server to join the network. This camera serves as a supplicant in the 802.1X network. The supplicant can enter the 802.1X network after appropriate authentication by the authentication server.

Authenticator

An authenticator forwards certificate request data or response data that the supplicant or authentication server issues to the other party. Normally a hub, router or access point serves as an authenticator.

Authentication server

An authentication server has a database of connecting users and verifies if the supplicant is a valid user or not. It can also be called RADIUS server.

CA (Certificate Authority)

A CA issues and manages certificates of the authentication server (CA certificates) and user certificates. The CA is essential for certificate-based user authentication. Normally a CA is located inside an authentication server.

Note

This camera supports EAP mode in which the supplicant and the server authenticate using the certificate. This mode requires a CA to issue the certificate.

Common setting

Enable

Select the checkbox to enable the 802.1X authentication function.

EAP identify

Type the user name to identify the client in the 802.1X authentication server up to 250 characters.

EAP password

A supplicant EAP password is needed to be inputted when PEAP is selected with EAP condition. The password can contain half-width letters and the length should be within 50 characters.

Reset

To change the once set EAP password, click **Reset** and clear the current password. A new password can be entered.

Note

After you click **Reset**, if you wish to cancel the EAP password change, click **Cancel** at the bottom of the screen. This will cancel other changes made to the settings.

EAP method

You can select the authentication method used with the authentication server. This device supports TLS and PEAP.

TLS: By this method, the supplicant and the server authenticate each other using a certificate. This enables secure port authentication.

PEAP: By this method, an EAP password is used for the supplicant authentication and a certificate is used for server authentication.

Client certificate

When TLS is selected as the EAP method, the client certificate is imported, displayed or deleted for the camera authentication.

To import the client certificate

Click **Browse...** to select the client certificate to be imported.

Click the **OK** button appearing on the dialog, and the selected file will be imported to the camera.

Note

The import process becomes invalid if the selected file is not a client certificate or the imported client certificate is not allowed.

To display the information of the client certificate

When the client certificate has been saved in the camera correctly, its information appears on **Status**, **Issuer DN**, **Subject DN**, **Available period** and **Extended Key Usage**.

Status

Shows if the status of the client certificate is valid or invalid. The following statuses are recognized.

Valid means the client certificate is correctly stored and set.

Invalid means the client certificate is not correctly stored and set.

Possible causes of **Invalid** are as follows:

- The private key password included in the client certificate is not specified correctly.
- The private key password is specified in spite of the fact that the key pair in the client certificate is not encrypted.
- The key pair is not included in the client certificate.

Note

When the client certificate to be imported is of PKCS#12 format and the private key password is not set correctly, “<Put correct private key password>” is displayed in the boxes of **Issuer DN**, **Subject DN**, **Available period** and **Extended Key Usage**. Specify the correct private key password to confirm the information of the certificate.

To delete the client certificate

Click **Delete**, and the client certificate stored in the camera will be deleted.

Private key password

Type the password for the private key information included in the client certificate using up to 50 characters.

Leave the text box blank if the private key information included in the client certificate is not encrypted.

If a private key password is already set, it is displayed as turned letters.

Reset

To change the private key password, click this button. The current password is cleared and the password text box is activated to allow new password entry.

Note

Click **Cancel** at the bottom of the screen if you want to cancel changing the private key password after clicking **Reset**. Doing so restores the other setting items in the Client certificate tab to their previous settings.

CA certificate

You can import a trusted CA certificate (server certificate or route certificate) to the camera. Up to four certificates from trusted CAs can be imported to the camera. Only the PEM format is supported.

To import the CA certificate

Click **Browse...** to select the CA certificate to be imported.

Click the **OK** button appearing on the dialog, and the selected file will be imported to the camera.

Note

Import process becomes invalid if the selected file is not a CA certificate.

To display the information of the CA certificate

When the CA certificate has been saved in the camera correctly, its information appears on **Issuer DN**, **Subject DN**, **Available period** and **Extended Key Usage**.

To delete the CA certificate

Click **Delete**, and the CA certificate stored in the camera will be deleted.

OK/Cancel

See “Buttons common to every menu” on page 18.

Referer check Tab

No.	Host name	Port number
1		80
2		80
3		80
4		80
5		80
6		80
7		80
8		80
9		80
10		80

Referer check checks if the web page which requires access is authorized when the camera is accessed. If the web page is not authorized, the camera denies access of the web page to the camera.

If you want to access from web pages other than the one that the camera provides, register their host names and port numbers in the **Exception list**.

Referer check

Select the checkbox for the **Referer check**.

Exception list

Register the hosts that are not targeted for the **Referer check**.

No.

Select the registered numbers of the **Exception list**.

Host name

Type the host name or IP address of the PC that supplies the web page you want to register on the **Exception list**.

Port number

Type the host name or the port number of the PC that supplies the web page you want to register on the **Exception list**.

Set

Register the values of the **Host name** and **Port number** you typed to the list of the selected number.

Delete

Delete the contents of the list selected in **No.**

OK/Cancel

See “Buttons common to every menu” on page 18.

Setting the PTZF control

— PTZF control Menu

When you click **PTZF control** in the Administrator menu, the PTZF control menu appears. The PTZF control menu consists of the **PTZF control**, **Preset position**, and **Serial** tabs.

PTZF control Tab

You can also set from the remote controller. See “PAN TILT ZOOM Menu” on page 55.



PTZ mode

Set the pan/tilt control mode using the 8-direction arrow buttons (page 15) and the zoom control mode using the **W**/**T** buttons (page 15). Select **Normal** or **Step**.

Normal: When you click the mouse button, the camera starts panning, tilting or zooming, and the operation continues while you hold down the mouse button. To stop the operation, release the mouse button.

Step: Each time you click the mouse button, the camera moves (pans, tilts or zooms). If you keep the mouse button held down for more than 1 second, the operation mode is temporarily changed to **Normal**. When you release the mouse button, camera operation stops and the **Step** mode is restored.

When you select **Step**, **Pan/Tilt level** and **Zoom level** are selectable.

Pan/Tilt level: Select the camera transition level from **1** to **10** by clicking the 8-direction arrow buttons for panning/tilting. Selecting **10** provides the maximum transition level.

Zoom level: Select the camera transition level from **1** to **10** by clicking **W**/**T** for zooming. Selecting **10** provides the maximum transition level.

Digital zoom

Select On/Off of the digital zoom.

On: An image can be zoomed up to 30× optical zoom and 12× digital zoom, 360× zoom in total.

Off: An image can be zoomed up to 30× optical zoom.

Focus mode

Select the focus mode.

Auto: The focus is automatically adjusted.

Manual: The focus can be adjusted by using the ,  and **One Push Focus** buttons of the control panel displayed in the main viewer.

Slow Pan-Tilt mode

When set to **Slow Pan-Tilt mode** for the panning/tilting, select **On**.

Focus near limit

Set the range at which to automatically focus. If a subject is nearer than the set range, it will not be focused.

Pan-Tilt limit

When you check the checkbox, it limits the panning/tilting range. You can select the following values:

Left: -170° to 169° , selectable in 1° steps.

Right: -169° to 170° , selectable in 1° steps.

Up: -19° to 90° (Eflip: OFF)

-89° to 20° (Eflip: ON), selectable in 1° steps.

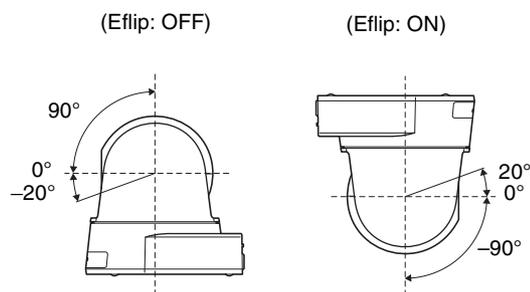
Down: -20° to 89° (Eflip: OFF)

-90° to 19° (Eflip: ON), selectable in 1° steps.

Note

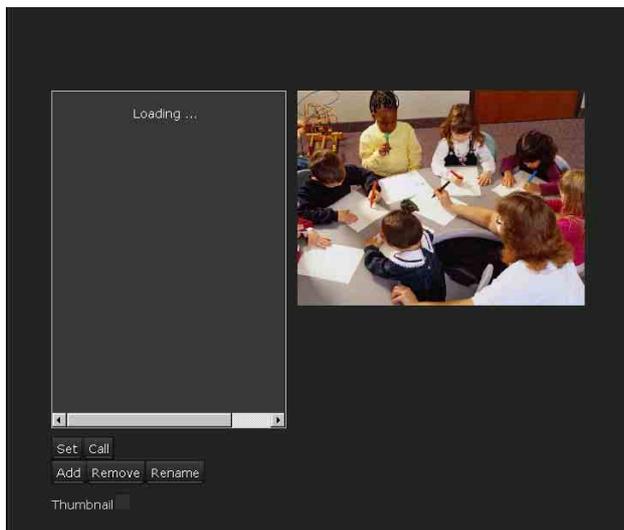
When switching the Eflip function On/Off, the setting is returned to the factory setting. Set the Eflip function setting in accordance with the installation condition of the camera and select the value.

Setting the range of the UP/DOWN movement



Preset position Tab

— Saving pan/tilt/zoom position



You can set up camera pan, tilt, and zoom positions to 256 positions. You can also store the camera settings in the preset positions from 1 to 16 through operation from the remote controller. For details, see “Operation Using the Remote Controller” - “Storing the Camera Settings in Memory — Presetting Feature” on page 49.

You can also store the camera settings in the preset positions from 1 to 16. If you want to store only the position of pan/tilt/zoom, use the preset positions 17 to 256. For details of the camera settings to be preset, see “Preset Items” on page 62.

Notes

- If the camera settings are not stored in Preset 1, the camera settings are cleared from the memory and reset to the default settings when the power is turned on. For the setting items and actions that are retained in the memory, see “Preset Items” on page 62.
- Even if the DISPLAY INFO is set to ON in “SYSTEM Menu” (page 56), the setting condition is not output to the SDI output.

Preview screen

This screen is for monitoring images and setting preset.

Set

Click to save a selected position, such as pan, tilt or zoom positions in the preset. You can also store the camera settings in the preset positions from 1 to 16. For the setting items that can be stored, see “Preset Items” on page 62.

Call

Move to the pan, tilt and zoom positions saved in the selected preset. You can also call the stored camera settings from the preset positions 1 to 16.

Add

Save the current pan, tilt and zoom positions as a new preset. You can also store the camera settings in the preset positions from 1 to 16. For the setting items that can be stored, see “Preset Items” on page 62.

Remove

Delete the selected preset items and return the stored settings to the factory settings. For the setting items stored in each preset setting, see “Preset Items” on page 62.

Rename

Change the name of a selected preset.

Thumbnail

Check this checkbox to registers a thumbnail. Select a radio button to determine whether to register the current camera image as a thumbnail or to register with a specified image. To specify an image, click **Browse...**

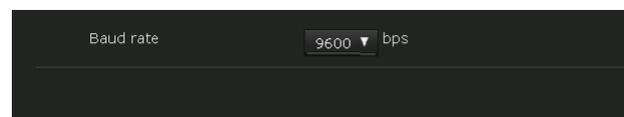
Note

A thumbnail cannot be registered with the operation using the remote controller. When switching the Eflip function On/Off in the Installation tab of System menu, all preset settings are deleted.

OK/Cancel

See “Buttons common to every menu” on page 18.

Serial Tab



Set the communication setting of the VISCA RS-422 connector.

Baud rate

Set the communication speed when the VISCA RS-422 connector and an external device are connected.

Note

The communication speed setting should be the same between the connected camera with the VISCA RS-422 connector and the remote controller. The connection is not recognized. After changing the communication speed, turn on the power of the remote controller, and prepare the operation.

For details, see “Operation Using the Remote Controller” - “Preparation” on page 46.

OK/Cancel

See “Buttons common to every menu” on page 18.

Setting of the Transmission — Streaming Menu

When you click **Streaming** in the Administrator menu, the Streaming menu appears.

Use this menu to set the items for the transmission by unicast or multicast.

The Streaming menu consists of the **Streaming** tab.

Streaming Tab

The screenshot displays the Streaming Tab configuration interface, divided into three sections: Unicast streaming, Multicast streaming, and RTSP setting.

Unicast streaming		
Video port number 1	50000	(1024 to 65534)
Video port number 2	52000	(1024 to 65534)
Video port number 3	54000	(1024 to 65534)
Audio port number	56000	(1024 to 65534)
RTSP video port number 1	51000	(1024 to 65534)
RTSP video port number 2	53000	(1024 to 65534)
RTSP video port number 3	55000	(1024 to 65534)
RTSP audio port number	57000	(1024 to 65534)

Multicast streaming		
Enable	<input type="checkbox"/>	
Multicast address 1	239.192.0.200	
Multicast address 2	239.192.0.200	
Multicast address 3	239.192.0.200	
Video port number 1	60000	(1024 to 65534)
Video port number 2	62000	(1024 to 65534)
Video port number 3	64000	(1024 to 65534)
Audio port number	58000	(1024 to 65534)
RTSP multicast address	239.192.0.200	
RTSP multicast video port number 1	61000	(1024 to 65534)
RTSP multicast video port number 2	63000	(1024 to 65534)
RTSP multicast video port number 3	65000	(1024 to 65534)
RTSP multicast audio port number	59000	(1024 to 65534)

RTSP setting		
RTSP port number	554	(554, 1024 to 65534)
RTSP time out	0	(0 to 600)

Unicast streaming

Specify the transmission port numbers of the H.264 video data and audio data to be used when **Unicast** is selected from the **Connection** drop-down list in the **Other** panel on the live viewer.

Video port number 1, 2, 3

Specify the transmission port number of the H.264 video data. The default setting is 50000, 52000 or 54000. Specify an even number from 1024 to 65534. Two port numbers (the number specified here and an odd number with 1 added to the specified number) are actually used for video data communication and control. When performing simultaneous multi-transmission, a different port number will be used for every transmission, based on the port number specified here. The settings for Image 1, Image 2 and Image 3 apply to Video port number 1, 2 and 3 respectively.

Audio port number

Specify the transmission port number of the audio data. The default setting is 56000. Specify an even number from 1024 to 65534. Two port numbers (the number specified here and an odd number with 1 added to the specified number) are used for audio data communication and control. When performing simultaneous multi-transmission, a different port number will be used for every transmission, based on the port number specified here.

Note

Specify different numbers for the video port number and the audio port number.

RTSP video port number 1, 2, 3

Specify the H.264 video transmission port number used for RTSP unicast streaming. The default setting is 51000, 53000 or 55000. Specify an even number from 1024 to 65534. Two port numbers (the number specified here and an odd number with 1 added to the specified number) are actually used for video data communication and control. When performing simultaneous multi-transmission, a different port number will be used for every transmission, based on the port number specified here.

The settings for Image 1, Image 2 and Image 3 apply to RTSP video port number 1, 2 and 3 respectively.

RTSP audio port number

Specify the audio transmission port number used for RTSP unicast streaming. The default setting is 57000. Specify an even number from 1024 to 65534. Two port numbers (the number specified here and an odd number with 1 added to the specified number) are actually used for audio data communication and control. When performing simultaneous multi-transmission, a different port number will be used for every transmission, based on the port number specified here.

Multicast streaming

Set whether the camera uses multicast streaming for H.264 video data and audio data or not. It reduces the transmission load on the camera by having a computer of the same segment network receive the same transmitting data.

Enable

Select the checkbox to allow multicast sending. When you select the checkbox, set **Multicast address**, **Video port number** and **Audio port number** properly.

Multicast address 1, 2, 3

Type the multicast address used on the multicast streaming.

Video port number 1, 2, 3

Specify the H.264 video transmission port number used for the multicast streaming. The default setting is 60000, 62000 or 64000. Specify an even number from 1024 to 65534. Two port numbers (the number specified here and an odd number with 1 added to the specified number) are actually used for video data communication and control.

The settings for Image 1, Image 2 and Image 3 apply to Video port number 1, 2 and 3 respectively.

Audio port number

Specify the audio transmission port number used for the multicast streaming. The default setting is 58000. Specify an even number from 1024 to 65534. Two port numbers (the number specified here and an odd number with 1 added to the specified number) are actually used for audio data communication and control.

Note

Specify different numbers for the video port number and the audio port number.

RTSP multicast address

Set the multicast address used on RTSP multicast streaming.

RTSP multicast video port number 1, 2, 3

Specify the H.264 video transmission port number used for RTSP multicast streaming. The default setting is 61000, 63000 or 65000. Specify an even number from 1024 to 65534. Two port numbers (the number specified here and an odd number with 1 added to the specified number) are actually used for video data communication and control.

The settings for Image 1, Image 2 and Image 3 apply to Video port number 1, 2 and 3 respectively.

RTSP multicast audio port number

Specify the audio transmission port number used for RTSP multicast streaming. The default setting is 59000. Specify an even number from 1024 to 65534. Two port numbers (the number specified here and an odd number with 1 added to the specified number) are actually used for audio data communication and control.

RTSP setting

Set the RTSP setting which cannot be set in the Unicast streaming setting and Multicast streaming.

RTSP port number

Set the port number used for RTSP streaming. The default setting is 554.

If you change the setting, the RTSP server will be rebooted.

RTSP time out

Specify the time out of the Keep-Alive command by RTSP streaming. You can set the time out from **0** second to **600** seconds.

At the **0** setting, time out of the Keep-Alive command is not available.

OK/Cancel

See “Buttons common to every menu” on page 18.

Operation Using the Remote Controller

This section explains the operations of the camera using the remote controller.

When you make the settings of the camera using the remote controller, see “Setting with the Remote Controller” on page 51.

When you operate the camera via a network, see “Operating the Camera Via a Network” on page 10.

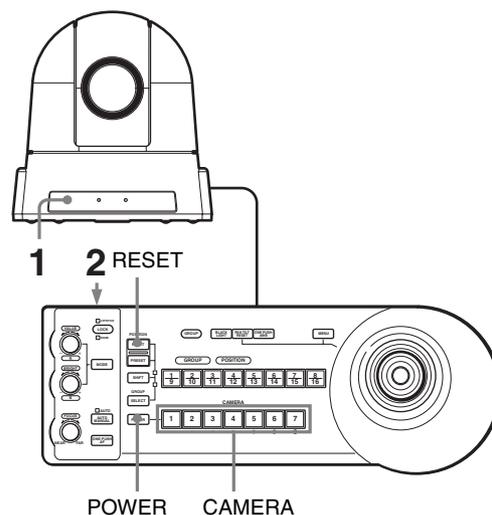
Before operating, check that the camera, the remote controller, and peripheral devices are properly installed and connected.

For details, see “Installation Manual” and “System Configuration” on page 6.

Notes

- The connection of the camera and the remote controller is available for RS-422 connection only. Set the communication speed of the VISCA RS-422 connector of the connected camera to be the same speed of the remote controller. For details, see “Setting the Camera Via a Network” - “Setting the PTZF control — PTZF control Menu” - “Serial Tab” on page 42.
- Do not operate the camera via a network or use the remote controller at the same time.
- When performing the IP output of video and audio, the response of the camera to operation from the remote controller may delay.

Preparation



- 1** Connect the camera to an AC outlet using the supplied AC power adaptor. The power is turned on and the POWER indicator and the NETWORK indicator lights or flashes. About 2 minutes after turning on the power, the camera will automatically reset to the pan/tilt position and the camera settings stored in POSITION 1 (Preset 1). For the setting items retained in the memory when starting the camera, see “Preset Items” on page 62.
- 2** Press the ON/OFF switch on the remote controller to turn it on. The CAMERA button representing the camera whose power was turned off last lights. (The CAMERA 1 button lights by default.)
- 3** Turn on the peripheral devices.

Notes

- Be sure to turn on the power of the camera before the power of the remote controller. Otherwise, the remote controller may not recognize the connected camera.
- After turning on the power of the camera, wait more than two minutes and turn on the power of the remote controller. Otherwise, the connection may not be recognized. Also, you cannot turn on/off the power of the camera from the remote controller.

Operating Multiple Cameras

Before operating, you must assign the camera addresses to the connected cameras. Then you can switch the camera to be controlled simply by pressing the corresponding CAMERA button.

To assign camera addresses automatically

- 1 Turn on the power of all the connected cameras and the remote controller.

Note

After turning on the power of the camera, wait more than two minutes and turn on the power of the remote controller. Otherwise, the connection may not be recognized.

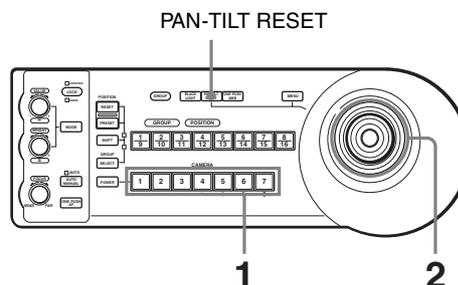
- 2 Hold down the RESET button and press the POWER button on the remote controller. The remote controller recognizes the connected cameras and assigns them camera addresses 1 to 7 automatically in the connected order.
- 3 Press the POWER button on the remote controller and check that the CAMERA buttons light. The number of the lit CAMERA buttons indicates how many cameras have the addresses assigned. Now you can switch the camera you want to control with the remote controller by pressing the CAMERA button.

Note

The connection of the camera and the remote controller is available for RS-422 connection only. Therefore, the number of connected cameras that can be controlled is up to 7.

Pan/Tilt and Zoom Operation

Panning and Tilting



- 1 Press the CAMERA button corresponding to the camera you want to operate.
- 2 Pan or tilt the camera using the joystick. While checking the picture on the screen, incline the joystick in the desired direction. The panning/tilting speed changes according to the angle at which you incline the joystick. Release the joystick to stop panning/tilting.

To face the camera back to the front

Press the upper button on the joystick for 1 or 2 seconds.

Press for 1 or 2 seconds.



If you accidentally move the camera with your hand

Press the PAN-TILT RESET button to perform the pan/tilt reset action.

If the camera moves in a different direction from that you intended

The camera is preset to face toward the right whenever the joystick is inclined to the right. If you wish to face the camera toward the opposite direction from the direction in which you inclined the joystick, for example, when you change the direction of the camera while checking the picture on the screen. In such a case, you can change the panning direction to the opposite direction you inclined the joystick by using the L/R DIRECTION switch on the remote controller. For details, see the Operating Instructions of the remote controller.

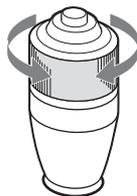
Note

This setting only changes the signal emitted from the remote controller and does not change the setting of the camera itself.

Zooming

Turn the dial on the upper part of the joystick.

Subject appears farther away. (Wide angle)

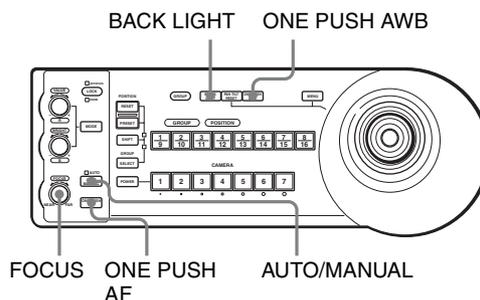


Subject appears closer. (Telephoto)

Note

When you perform pan/tilt operation while the camera is in the telephoto mode, the moving speed of the image on the screen may be a little jerky.

Adjusting the Camera



Focusing on a Subject

To focus the camera on a subject automatically

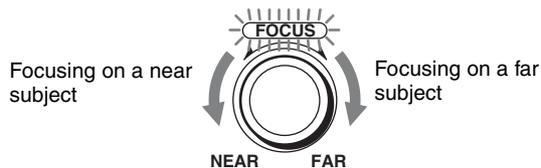
Press the AUTO/MANUAL button so that the AUTO indicator lights.

The camera focuses on the subject in the center of the screen automatically.



To focus the camera on a subject manually

Press the AUTO/MANUAL button so that the AUTO indicator turns off. Then turn the FOCUS control clockwise or counterclockwise to have the camera focus on the subject.



One-push auto focusing during manual focus adjustment

Press the ONE PUSH AF button. The camera focuses on the subject in the center of the screen automatically.



Shooting with Back Lighting

When you shoot a subject with a light source behind it, the subject becomes dark. In such a case, press the BACK LIGHT button.

To cancel the function, press the BACK LIGHT button again.



Note

The BACK LIGHT function is enabled only when MODE is set to FULL AUTO in the EXPOSURE menu.

Adjusting the White Balance

Before adjusting the white balance, shoot a white object that fills the entire screen under the same lighting conditions as for the object you will be zooming in on. (You can use a white wall, etc., instead of the object.) The white balance is adjusted by using this white color.

To adjust the white balance automatically

- 1 Set MODE to ONE PUSH in the WHITE BALANCE menu.

For setting, see “WHITE BALANCE Menu” on page 54.

- 2 Press ONE PUSH AWB button. The white balance is adjusted automatically.



Storing the Camera Settings in Memory

— Presetting Feature

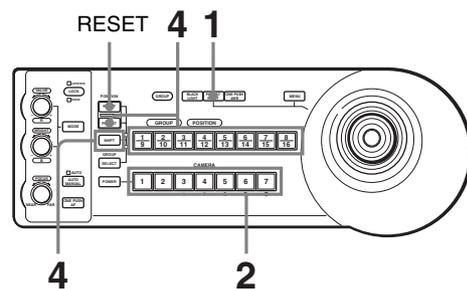
Up to 16 combinations of settings (16 positions), including camera position, zooming, focusing, and backlighting, can be stored in the memory of the camera using the remote controller.

For details of the camera settings to be preset, see “Preset Items” on page 62.

Note

Only POSITION 1 to 16 (Preset 1 to 16) are available for storing, calling, and canceling from the remote controller. Set the positions other than POSITION 1 to 16 via a Network.

Storing Camera Settings



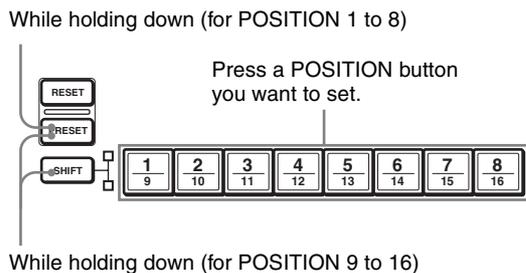
- 1 Press the PAN-TILT RESET button to reset the pan/tilt position.
- 2 Press the CAMERA button to select the camera whose settings you want to preset.

Note

The connection of the camera and the remote controller is available for RS-422 connection only. Therefore, the connection of cameras can be controlled is up to 7.

- 3 Adjust the position, zooming, focusing and backlighting of the camera. (See pages 47, 48, and 49.)

- 4** While holding down the PRESET button (for POSITION 1 to 8) or the PRESET button and the SHIFT button (for POSITION 9 to 16), press any of the GROUP/POSITION buttons in which you want to store the settings.



The settings are stored in the memory of the camera.

The pressed button flashes during storing. Flashing stops when storing is completed.

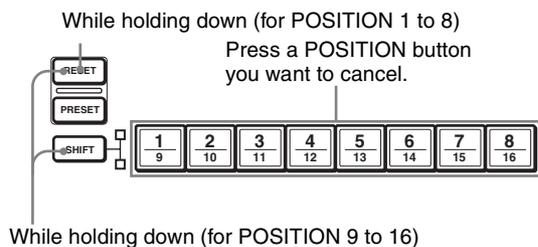
To recall the stored settings

Press any of the GROUP/POSITION buttons in which you have stored the settings.

For POSITION 9 to 16, hold down the SHIFT button and press any of the GROUP/POSITION buttons.

To cancel the preset memory

While holding down the RESET button (for POSITION 1 to 8) or the RESET button and the SHIFT button (for POSITION 9 to 16), press the GROUP/POSITION button from which you want to cancel the settings.



The pressed button flashes during canceling of the settings. Flashing stops when the settings have been canceled.

Notes

- When the power is turned on, the camera starts with the settings stored in POSITION 1.
- If you want to retain the previous pan and tilt positions when the power is turned off and turned on again, store those positions in POSITION 1.
- When you are storing or canceling the settings in one POSITION, you cannot call up, store or cancel the settings in another POSITION.

- When you store the position, zooming, and focusing, etc. of the camera, make sure to install and secure the camera on the place to be used properly. If you change the installations of the camera after storing the settings, the differences may occur in the settings.
- You can also set and store the camera settings in POSITION 1 to 16 with operation via a network. Also, the stored settings can be canceled with the operation via a network.
- For the setting items can be stored and canceled, see “Preset Items” on page 62.

Setting with the Remote Controller

About On-Screen Menus

This section explains various settings, such as shooting conditions and system setup of the camera, while observing menus displayed on a connected external monitor to the SDI output.

When you operate pan, tilt, zoom, etc. using the remote controller, see “Operation Using the Remote Controller” on page 46.

When you make the settings via a network, see “Setting the Camera Via a Network” on page 18.

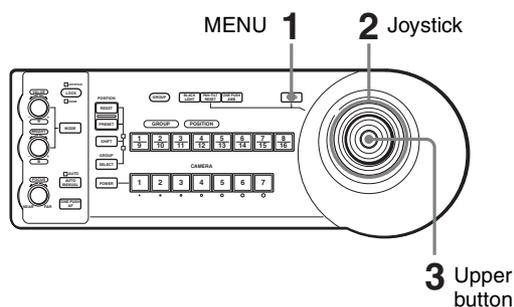
This section explains how to read the on-screen menus before starting menu operations.

For the overall menu configurations, see “Menu Configuration” on page 60.

Note

You cannot perform pan/tilt operations while the menu is displayed. Also, the menu display is available for SDI output only.

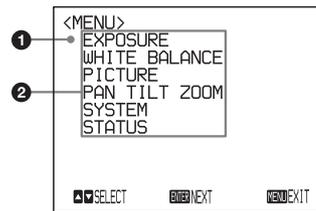
Operating with the Remote Controller



- 1** Press the MENU button of the remote controller and hold it for about 1 second. The main menu is displayed.
- 2** Select a setting menu with the joystick.
- 3** Decide the setting menu pressing the upper button of the joystick.

Main Menu

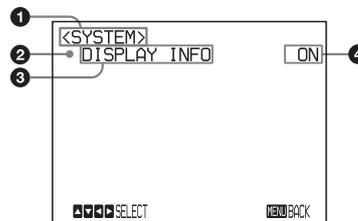
Press the MENU button of the remote controller and hold it for about 1 second. The main menu is displayed.



- 1 Selected item**
Select a setting menu.
The selected item is shown by the cursor. Move the cursor up or down by inclining the joystick of the remote controller up or down.
- 2 Menu items**
Select a setting menu with the joystick of the remote controller and press the upper button. The selected setting menu is displayed.

Setting Menu

The setting menu selected on the main menu is displayed.



- 1 Setting menu**
The name of the setting menu currently selected is displayed here.
- 2 Selected item**
Select a setting item.
The selected item is shown by the cursor. Move the cursor up or down by inclining the joystick of the remote controller up or down.
- 3 Setting items**
The setting items for this setting menu are displayed.

4 Set value

The currently set values are displayed.
To change a set value, incline the joystick of the remote controller to the right or left.

For the default value of each setting item, see “Menu Configuration” on page 60.

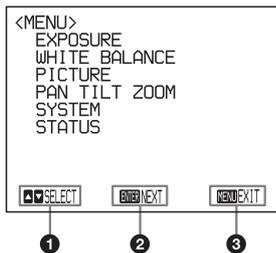
To cancel the menu

When the main menu is displayed, press the MENU button once. When the sub menu is displayed, press the MENU button twice.

- 1 Indicates that you can select the setting item by inclining the joystick of the remote controller up or down, and you can change the set value by inclining the joystick of the remote controller right or left.
- 2 Indicates that you can return to the main menu by pressing the MENU button of the remote controller.

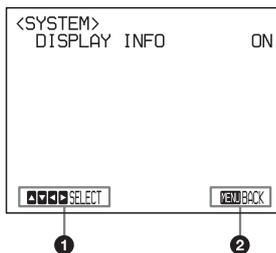
Control Button Display Section

Main menu



- 1 Indicates that you can select an item by inclining the joystick of the remote controller up or down. The selected item is shown by the cursor.
- 2 Indicates that you can move to the next layer by pressing the upper button of the joystick.
- 3 Indicates that you can return to the normal display from the main menu by pressing the MENU button of the remote controller.

Setting menu

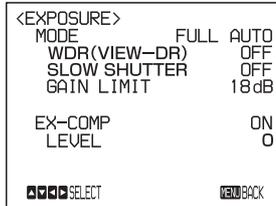


EXPOSURE Menu

The EXPOSURE menu is used to set the items related to the exposure.

You can also set via a Web browser.

See “Exposure” on page 22.



MODE (exposure mode)

FULL AUTO (full automation): The exposure is adjusted automatically using the sensitivity, electronic shutter speed, and iris.

BRIGHT (bright): Adjust the brightness level (LEVEL).

SHUTTER PRI (shutter priority mode): The exposure is adjusted automatically using the sensitivity and iris. Adjust the electronic shutter speed (SPEED) manually.

IRIS PRI (iris priority mode): The exposure is adjusted automatically using the sensitivity and electronic shutter speed. Adjust the iris (IRIS) manually.

MANUAL (manual): Adjust the sensitivity (GAIN), electronic shutter speed (SPEED) and iris (IRIS) manually.

When you select one from among the various exposure modes, some of the following setting items that are required for the selected mode appear.

GAIN (gain): Select the gain from among the following:
0, 3, 6, 9, 12, 15, 18, 21, 24, 27, 30, 33, 36, 39, 43 dB

SPEED (shutter speed): Select the electronic shutter speed from among the following:

For the 59.94/29.97 video format:

1/1, 1/2, 1/4, 1/8, 1/15, 1/30, 1/60, 1/90, 1/100, 1/125, 1/180, 1/250, 1/350, 1/500, 1/725, 1/1000, 1/1500, 1/2000, 1/3000, 1/4000, 1/6000, 1/10000 sec.

For the 50/25 video format:

1/1, 1/2, 1/3, 1/6, 1/12, 1/25, 1/50, 1/75, 1/100, 1/120, 1/150, 1/215, 1/300, 1/425, 1/600, 1/1000, 1/1250, 1/1750, 1/2500, 1/3500, 1/6000, 1/10000 sec.

IRIS (iris): Select the iris from among the following:
CLOSE, F14, F11, F9.6, F8.0, F6.8, F5.6, F4.8, F4.0, F3.4, F2.8, F2.4, F2.0, F1.6

LEVEL (level): Select the brightness level from among 0, 5 to 31.

WDR (VIEW-DR): When MODE (exposure mode) is set to FULL AUTO, the camera distinguishes light and dark areas in the same scene, adjusts the brightness for dark areas, and also controls the blown out highlights.

You can select the mode from among OFF, LOW, MID and HIGH.

Notes

- You can set WDR (VIEW-DR) only when MODE is set to FULL AUTO.
- When WDR (VIEW-DR) is not set to OFF, the MODE setting is fixed at FULL AUTO.
- When changing WDR (VIEW-DR), a change in screen luminance occurs for a moment.
- When the change of exposure is big, the screen may stop for a moment.

GAIN LIMIT (gain limit): Select the upper limit of the gain rise in FULL AUTO, SHUTTER PRI and IRIS PRI modes. Select from among 9, 12, 15, 18, 21, 24, 27, 30, 33, 36, 39, 43 dB.

EX-COMP (exposure compensation)

When MODE is set to one of FULL AUTO, SHUTTER PRI or IRIS PRI, set this item to ON to enable exposure compensation. When you set EX-COMP to ON, LEVEL appears and you can select the exposure compensation level from among the following:

-7, -6, -5, -4, -3, -2, -1, 0, +1, +2, +3, +4, +5, +6, +7
If you set the level to 0, exposure compensation will be disabled. Level +7 is the brightest and -7 is the darkest compensation value.

When EX-COMP is set to OFF, exposure compensation does not function.

SLOW SHUTTER (automatic slow shutter)

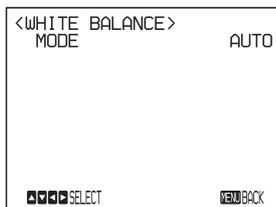
When you set the mode to ON, the camera automatically uses slow shutter speed for exposure as the illumination of the object to be shot decreases. This mode is available only when AE mode is set to FULL AUTO.

WHITE BALANCE Menu

The WHITE BALANCE menu is used to select the white balance mode.

You can also set via a Web browser.

See “White balance” on page 23.



MODE (white balance mode)

Select the white balance mode from among the following:

AUTO (auto), IN DOOR (indoor), OUT DOOR (outdoor), ONE PUSH (one push), ATW, MANUAL (manual)

When you select MANUAL, R.GAIN (R gain) and B.GAIN (B gain) appear. You can select each item in the range from 0 to 255.

When you select the ONE PUSH mode

Perform the following operations.

- 1 Zoom in on a large white subject in the center of the screen.
- 2 Press ONE PUSH AWB button of the remote controller.
The one-push white balance adjustment is activated.

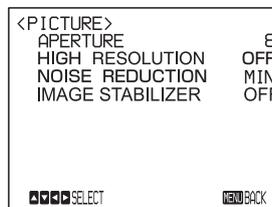
When DISPLAY INFO (page 56) is set to ON on the SYSTEM menu, the result of the white balance adjustment is displayed on the connected monitor to the SDI output.

PICTURE Menu

The PICTURE menu is used to set the items related to the picture.

You can also set via a Web browser.

See “Picture” on page 23 or “Installation Tab” on page 20.



APERTURE (aperture compensation)

Select the aperture compensation level from among MIN, 1 to 14 and MAX.

HIGH RESOLUTION (high resolution mode)

You can select ON/OFF of HIGH RESO (high resolution mode). When set to ON, you can enjoy emphasized edge and high-resolution images.

Note

When set to ON, the image is noisier than when set to OFF.

NOISE REDUCTION (noise reduction)

You can enjoy clearer images by removing unnecessary noise (fixed pattern and randomized noise). You can select 6 levels from OFF (MIN) to 5 (MAX).

IMAGE STABILIZER (image stabilizer)

You can select the effect of image stabilizer according to the shooting conditions.

OFF: The image stabilizer function does not operate.

ON: The image stabilizer function operates.

When set to ON, you can obtain steadier images if vibration is present. This stabilizer is effective for vibration frequencies around 10 Hz. This function utilizes digital zoom; therefore, the angle of view and resolution of images may be affected. However, image sensitivity is retained.

Notes

- The image stabilizer function is not effective during pan/tilt operations. It may take some time for the image to stabilize after stopping pan/tilt operations.
- If the image stabilizer function is enabled, it may take some time for the image to stabilize after turning on the power of the camera.

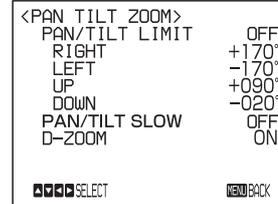
- Depending on the installation conditions, the image stabilizer may not be effective.
- When the image stabilizer function is enabled, the subject appears closer.
- The image stabilizer may not be effective in an installation environment where high frequency vibration is present. In this case, set the image stabilizer function to OFF.

PAN TILT ZOOM Menu

The PAN TILT ZOOM menu is used to select the pan/tilt/zoom mode.

You can also set via a Web browser.

See “PTZF control Tab” on page 41.



PAN/TILT LIMIT (pan/tilt limit)

When you set PAN/TILT LIMIT to ON, you can select the limit of pan/tilt operation. You can select the following values:

RIGHT: -169° to +170°, selectable in 1° steps.

LEFT: -170° to +169°, selectable in 1° steps.

UP: -19° to +90° (Eflip: OFF)

-89° to +20° (Eflip: ON) selectable in 1° steps.

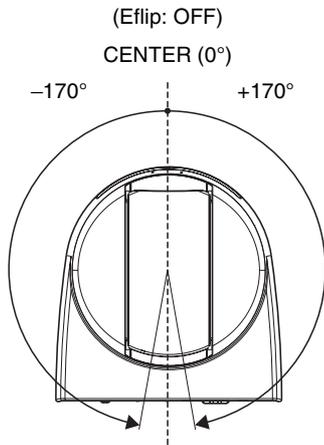
DOWN: -20° to +89° (Eflip: OFF)

-90° to +19° (Eflip: ON) selectable in 1° steps.

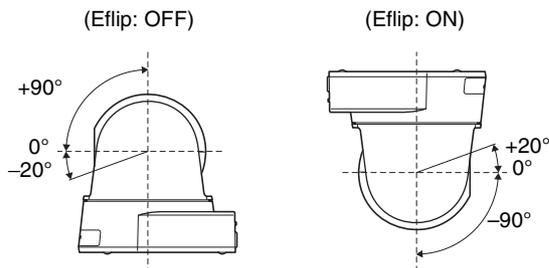
Notes

- The display of setting value is updated after the operation. The display does not change during panning/tilting.
- The limit of pan/tilt operation becomes effective promptly after you set the range of PAN/TILT LIMIT.
- When set to OFF, the setting is returned to the factory setting.
- When turning on the power after turning it off, the latest settings becomes effective.
- When switching the Eflip function ON/OFF, the setting is returned to the factory setting. Set the Eflip function setting in accordance with the installation condition of the camera and select the value.

Setting the range of the RIGHT/LEFT movement



Setting the range of the UP/DOWN movement



Note

When you turn the camera to the right or left beyond the 100° with the camera pointed downward by 20°, the camera may be caught on the lens, depending on the zoom position of the lens.

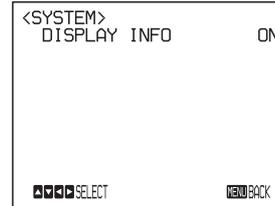
PAN/TILT SLOW (low Pan-Tilt mode)

When this function is set to ON, the active speed of PAN/TILT will be slow and it is easy to shoot slow-moving objects.

D-ZOOM (digital zoom)

You can set digital zoom to ON or OFF. When set to OFF, digital zoom does not operate, and only optical zoom is available. When set to ON, digital zoom takes over after optical zoom reaches MAX (×30). Up to maximum ×360 can be zoomed digitally.

SYSTEM Menu



DISPLAY INFO

When this item is set to ON, the message automatically appears for about 3 seconds on the external monitor screen that is connected to the SDI OUT connector when you perform the following operations using the remote controller.

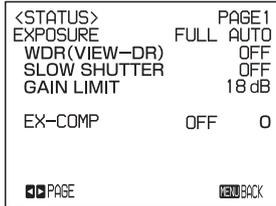
Message	Operation using the remote controller
PRESET n OK “n” is a preset position number.	You have stored the camera settings to POSITION 1 to 16.
RECALL n OK “n” is a preset position number.	You have read the camera settings stored in POSITION 1 to 16.
RESET n OK “n” is a preset position number.	You have reset the camera settings stored in POSITION 1 to 16.
ONE PUSH WB:OP	During the white balance adjustment in the ONE PUSH white balance mode, the message flashes on the screen.
ONE PUSH WB:OK	When white balance adjustment is correctly performed in ONE PUSH white balance mode, this message appears on the screen.
ONE PUSH WB:NG	If white balance adjustment is incorrectly performed in ONE PUSH white balance mode, this message flashes on the screen.

Note

These messages are not displayed for the operation via a network.

STATUS Menu

The STATUS menu is used to display the settings selected with the menus.



The STATUS menu consists of PAGE1 to PAGE4. This menu only displays the current menu settings, and you cannot change them with this menu.

- PAGE1:** Shows the settings selected with the EXPOSURE menu.
- PAGE2:** Shows the settings selected with the WHITE BALANCE mode and the PICTURE menu.
- PAGE3:** Shows the settings selected with the PAN TILT ZOOM menu.
- PAGE4:** Shows the settings selected with the SYSTEM menu, audio input, VIDEO mode, and VISCA RS-422 connector communication speed.

Note

The settings of audio input, VIDEO mode, VISCA RS-422 connector communication speed cannot be set with the remote controller (setting from the menu display connected with an SDI OUT connector). See “Setting the Camera Via a Network” on page 18.

Message List

The following messages and indications may appear on this camera. Perform the following as necessary.

POWER indicator lit

NETWORK indicator	Camera status
Lights green	Operating normally
Unlit	Not connected to the network

POWER indicator flashing

NETWORK indicator	Camera status
Repeats green → yellow → orange	Software version is being upgraded
Repeats green → yellow → unlit → green → orange → unlit	Initializing

POWER indicator unlit

NETWORK indicator	Camera status
Unlit	No power supplied
Lights green	Starting
Lights orange	Preparing to initialize

Screen display

It is displayed on the external monitor connected to the SDI output when the DISPLAY INFO setting is set to ON in the “SYSTEM Menu” on page 56 and the following operations are performed from the remote controller.

Message	Meaning and solution
PRESET n OK (“n” is a preset position number between 1 and 16.)	This message appears for about 3 seconds when you store camera settings to POSITION 1 to 16.
RECALL n OK (“n” is a preset position number between 1 and 16.)	This message appears for about 3 seconds when you read the camera settings stored in POSITION 1 to 16.
RESET n OK (“n” is a reset position number between 1 and 16.)	This message appears for about 3 seconds when you reset camera settings stored in POSITION 1 to 16.
ONE PUSH WB:OP	During the white balance adjustment in the ONE PUSH white balance mode, this message flashes on the screen.
ONE PUSH WB:OK	When the white balance adjustment has been done correctly in the ONE PUSH white balance mode, this message appears on the screen.
ONE PUSH WB:NG	When the white balance adjustment has failed in the ONE PUSH white balance mode, this message flashes on the screen. Check the exposure condition and the subject and execute the one-push white balance adjustment.

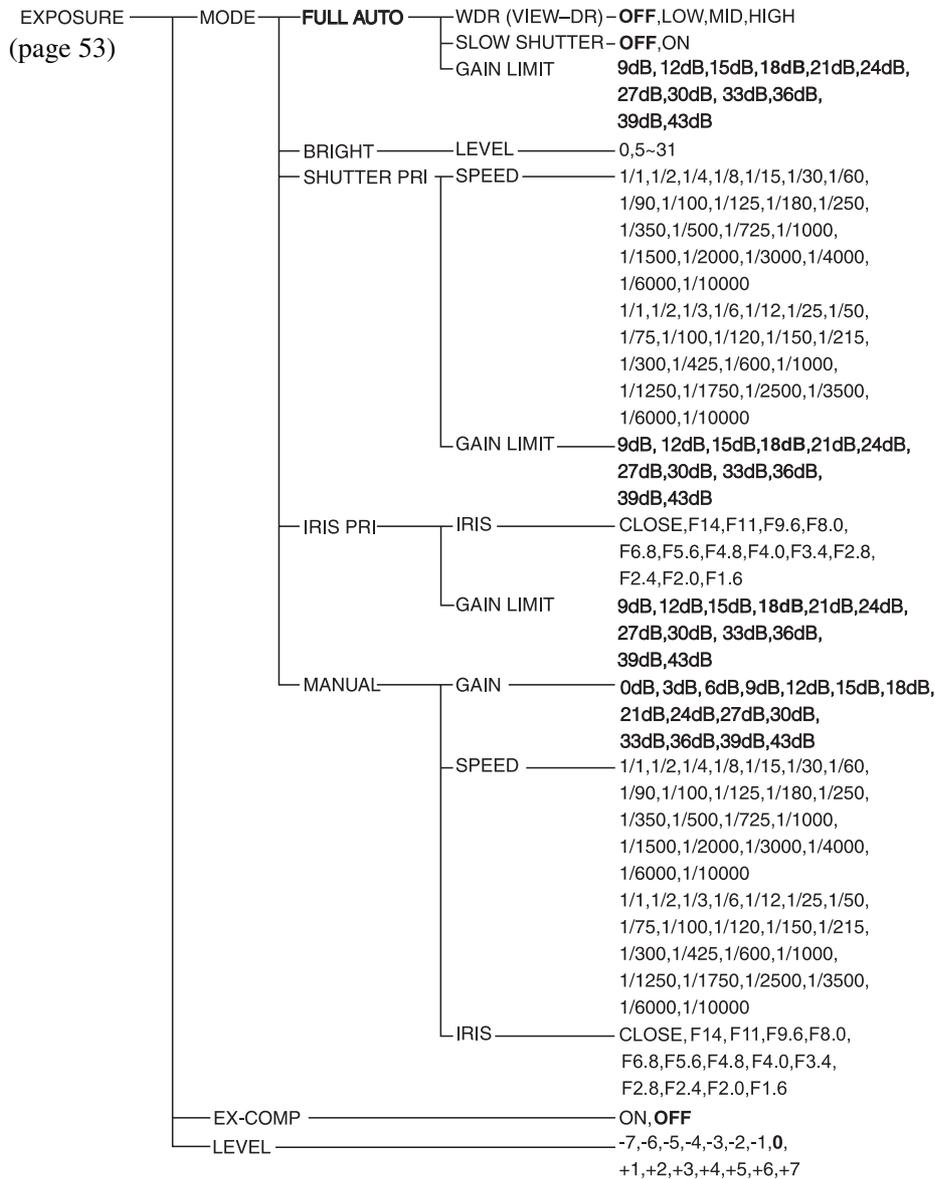
Troubleshooting

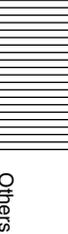
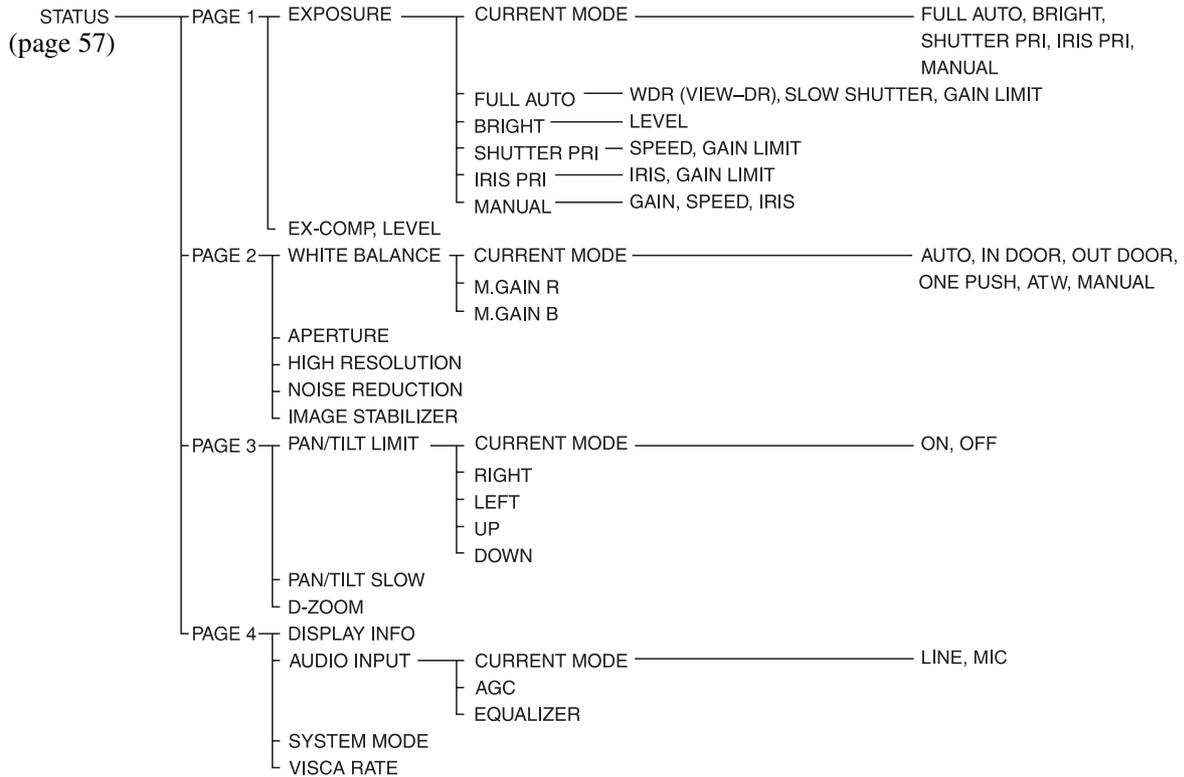
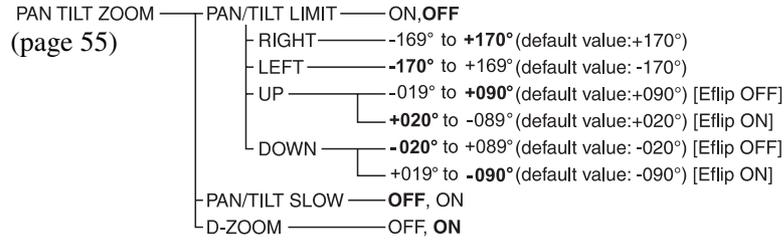
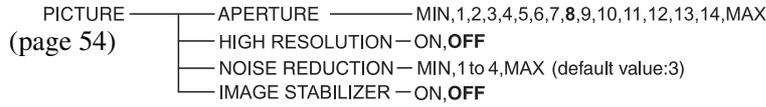
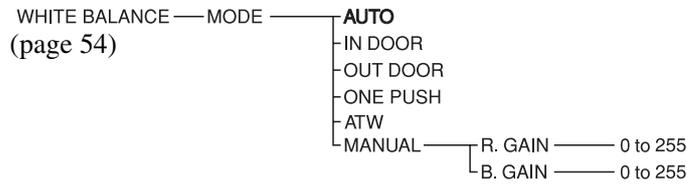
Before bringing in your camera for service, check the following as a guide to troubleshooting the problem. If the problem cannot be corrected, consult your Sony dealer.

Symptom	Cause	Remedy
The power of the camera is not turned on.	The AC power adaptor is not connected to the DC 12 V connector firmly.	Insert the power cord firmly as far as it will go.
	The AC power cord is not connected firmly into the AC power adaptor or the AC outlet.	Insert the power cord firmly as far as it will go.
The picture is not displayed on the video monitor connected to the SDI output.	The video cable is not connected properly.	Check the connection between the camera and video monitor.
	The exposure is not set correctly on the camera.	Set the exposure correctly on the EXPOSURE menu (page 53).
	The video format of SDI output is not set correctly.	Check the selected output signal format of the camera and the input signal format of the connected monitor.
Pan, tilt, or zoom cannot be operated.	A menu is displayed on the external video monitor screen.	Cancel the menu.
	The panning or tilting range is limited.	Change the PAN/TILT LIMIT setting on the PAN TILT ZOOM menu (page 41 or 55).
The modes other than FULL AUTO cannot be set in the EXPOSURE menu.	WDR (View-DR) is not set to OFF.	After setting the WDR (View-DR) to OFF, select the MODE of the EXPOSURE (page 23 or 53).
The VISCA CONTROL is not available with a computer connected to the camera.	The computer is not correctly connected to the camera.	Check the connection between the camera and computer.
		Check that the baud rate setting of the serial communication (9,600 bps or 38,400 bps) is properly made.
The POWER indicator and NETWORK indicator are not lit.	—	Check that the supplied AC adapter is used.
		Do not use an extension cord or a power strip.
		Try another AC outlet.
Camera images are not displayed.	—	Unplug the AC adapter from the AC outlet for 10 seconds, then plug it in again. If camera images are still not displayed, initialize the camera. For details, see “Initialize Tab” on page 21.
The wired network connection cannot be established.	—	Confirm that the network cable is connected correctly to the camera, router, and computer.
		Enable the DHCP setting of your router.
		Change the network cable since it may be broken.
The camera cannot be operated at all.	—	Unplug the power cord from the AC outlet, and plug it again after waiting a while.

Menu Configuration

The displayed menus on the external monitor that is connected to the SDI output of the camera are configured as described below. For more details, refer to the pages in parentheses. The initial settings of each item are in bold.





Others

Preset Items

The following items are stored in the memory of the camera.

Items that can be preset

Items stored to presets	Preset position number	
	1 to 16	17 to 256*
Pan/Tilt Position	○	○
Zoom Position	○	○
Focus Mode Auto/Manual	○	–
Focus Position	○	○
Backlight Compensation ON/OFF	○	–
Exposure mode	○	–
WDR (View-DR)	○	–
Auto slow shutter	○	–
Bright level	○	–
Shutter speed	○	–
Iris	○	–
Gain	○	–
Exposure compensation	○	–
Exposure compensation value	○	–
White balance mode	○	–
Aperture value	○	–
Digital zoom On/Off	○	–
Day/Night ICR function status	○	–

* The settings of preset numbers 17 to 256 are available for the setting via a network only.

○ Setting items retained in the memory when the power is turned off and then on again.

– Setting items cleared from the memory when the power is turned off and then on again.

Items stored when operating the camera

- Gain limit value
- High resolution mode
- Noise reduction
- Mode of the Day/Night ICR function
- Image stabilizer
- Pan-Tilt limit
- Slow Pan-Tilt mode
- DISPLAY INFO

● The setting items other than the above mentioned are retained when they are enabled in each tab of the menus with the operation via a network.

● The stored and retained setting items are retained in the memory when the power is turned off and then on again.

● The camera starts with the settings stored in POSITION 1 and the settings stored when last operated when the power is turned on.

Glossary

3G-SDI

3G-SDI (SMPTE 424M) is the SDI interface that can transfer in broadband.

It can transfer signals with one BNC cable which supports 1080p/59.94, 1080p/50 signals due to 3 Gbps transmission capacity.

ActiveX Control

A component program object that can be used with web pages or other application programs. The technology for creating ActiveX Control is part of software developed by Microsoft.

Bandwidth control

To limit the amount of transmitted data.

Bit rate

The amount of transmitted data per unit time.

Capture

To send audio and video converted to digital data from video devices to a computer.

CBR

CBR stands for Constant Bit Rate control. When you select this setting, bits will be consumed at a constant rate.

Codec

Software/hardware for coding/decoding video and audio data.

Contrast

The difference in tone between the lightest and darkest portions of the image.

Default gateway

Device that can be used to access another network.

DHCP server

Acronym for Dynamic Host Configuration Protocol server. The IP address of a terminal without an individual IP address can be automatically distributed by the Dynamic Host Configuration Protocol (DHCP). The DHCP server assigns the IP addresses to the terminals.

Digital certificate

An electronic certificate that a CA (Certificate Authority) attests that a public key to cancel a secret code is issued by an authentic publisher.

DNS server

Acronym for Domain Name System server. As an IP address required for connecting to the device on an IP network is numerical and difficult to remember, the Domain Name System was established. A domain name is alphabetic and is easier to remember. When a client computer uses a domain name to connect to another computer, it asks a DNS server to translate the name into the corresponding IP address. The client computer can then obtain the IP address of the computer to be connected.

Frame rate

The number of frames of a moving image per second.

HTTP port

A port used to communicate between the web server and the web client, such as a web browser.

H.264

An image compression format. The standard written by the JVT (Joint Video Team) a joint organization for standardization (composed of ISO and ITU-T), is capable of transmitting video data at a higher compression rate than that of MPEG4.

IP address

Acronym for Internet Protocol Address. An individual IP address is basically assigned to each piece of equipment connected to the Internet.

JPEG

Acronym for Joint Photographic Expert Group. The still image compression technology or standards of ISO (International Organization for Standardization) and ITU-T. Popularly used as an image compression format on the Internet, etc.

MAC address

A network address that uniquely identifies each LAN card.

Multicast

The class D IP address assigned between 224.0.0.0 and 239.255.255.255. Using this IP address enables you to transmit the same data to multiple equipment.

Network address

The portion that identifies the local network (subnet) in an IP address.

Network bandwidth

Bit rate that can be used for networking.

NTP server

Acronym for Network Time Protocol server. Network time server that transmits time information used in the networks.

Primary DNS server

One of the DNS servers that can first reply to a request by connected devices or other DNS servers.

Proxy server

A server or software that acts as an intermediary between a local network and the Internet so that it can connect to the Internet in place of a computer on a local network.

RTCP

Acronym for Real Time Transport Control Protocol. This is a protocol to transfer the receiver quality and the information such as sending condition and session completion to the sending side for transferring the data with RTP.

RTP

Acronym for Real Time Transport Protocol. This is a transfer protocol for delivering stream data such as audio and video in real-time. It defines a system where the receiver can order the packets in the correct order for packetization of data by adding the sequence number and the timestamp information to the packet header.

RTSP

Acronym for Real Time Streaming Protocol. This is a protocol to control streaming of real-time data such as audio and videos over IP network. RTSP can control playback/stop of streaming.

Secondary DNS server

Subsidiary DNS server used when a primary DNS server cannot be used.

Sharpness

The degree to which the boundary of two portions is clearly distinguished.

SSL

Acronym for Secure Sockets Layer. This is a protocol developed by Netscape Communications Corporation to be used for communications of encrypted data on the Internet.

Subnet mask

32-bit stream used to distinguish the subnet address from an IP address.

TCP

Acronym for Transmission Control Protocol. A standard protocol used for Internet connection. Compared with the other protocol, UDP, TCP provides reliable communication but communication speed is slower.

UDP

Acronym for User Datagram Protocol. A standard protocol used for Internet connection. Compared with the other protocol, TCP, UDP can transmit data faster, but reliable communication is not guaranteed.

Unicast

Transmission of data to specified equipment on a network by specifying a single address.

VBR

VBR stands for Variable Bit Rate control. When you select this setting, the bit rate will be adjusted to suit the camera scene.

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