

Premium Sound Quality



SD Wireless Series

 **SENNHEISER**
The Pursuit of Perfect Sound



Sennheiser

– world leaders in
professional audio
and voice
communication



The Sennheiser story

For 70 years, the name Sennheiser has stood for the highest quality products and customized solutions across all areas of sound recording, transmission and reproduction. As one of the world's leading providers of integrated solutions for electro-acoustic products, systems and services, Sennheiser constantly sets itself the challenge of developing creative solutions that satisfy the requests and requirements of our customers.

What motivates Sennheiser

A series of groundbreaking innovations has given Sennheiser and its products their well-deserved global reputation: these include the invention of the shotgun microphone in the fifties and the development of open headphones in the sixties. This was followed in the seventies by infrared transmission technology and in the eighties by innovations in multi-

channel RF wireless transmission. Head-related surround sound systems were the highlight of the nineties, and intelligent audio information systems were launched in the new millennium.

Products and systems

The range of products on offer include microphones, wireless microphone and monitoring systems, conference and information systems as well as aviation and audiology products. The world's leading manufacturer of studio microphones, Georg Neumann, is also part of the Sennheiser Group.



SD Wireless Series



Premium Design and Wearing Comfort

We have designed the SD Wireless Series for your convenience to give you intuitive use and comfortable wearing styles. But design and wearing comfort also means easy on the eye, which is why we have put a lot of effort into providing you with an elegant and compact headset solution for your desk.

Imagine making every call as convenient as possible and being able to focus on what's important: The CONVERSATION.

Sennheiser Sound Quality

SD Wireless Series comes with Sennheiser HD voice clarity. By delivering a warm and more natural sound, wideband technology allows you to catch the emotional tone of your callers' voices, so you won't ever be in doubt or misunderstand a situation.

Also, callers will sound as if they're right across from you – just like face-to-face communications.

Freedom to roam

Maximum wireless freedom to roam around the office or go outside, while still being connected to the phone is a must. That's why SD Wireless Series provides you with a long-distance wireless range:

Line of sight: up to 590 ft
Typical office building: up to 180 ft

That's freedom to roam with your comfort in mind.

Full workday talk time

Performing at your best is the key to successful communication—wherever and however you provide it. Operating at full speed throughout the workday means having a reliable headset without recharging downtime that can keep up with all your activities such as hour-long conference calls or constantly receiving incoming calls. You can easily monitor talk time usage on the base station. Last but not least, charging starts automatically every time you place the headset in the base station.

SD Wireless Series is always on duty for your convenience by providing you with full workday talk time: 8 hours in wideband sound mode, 12 hours in narrowband sound mode. SD Wireless Series can be re-charged 50% of the battery in 20 minutes. That is what we consider intelligent fast charging.



SD Office

SD Office is a single-sided DECT headset for your desk phone and softphone.

- Choose between ear hook and headband wearing style
- Noise-canceling microphone



Ear hook



SD Pro 1

SD Pro 1 / SD Pro 1 ML is a single-sided DECT headset for your desk phone and softphone.

- Single-sided headband wearing style
- Ultra noise-canceling microphone for noisy working environments



SD Pro 2

SD Pro 2 is a double-sided DECT headset for your desk phone and softphone.

- Double-sided headband wearing style
- Ultra noise-canceling microphone for noisy working environments

SD Wireless Series

Sennheiser Sound Quality & Premium Design

Product Features and Benefits:

- Sennheiser HD voice clarity – wideband sound for natural listening experiences
- Noise and ultra noise-canceling microphone filters out unwanted background noise
- Pairing for desk sharing and phone conferences – intuitive and easy to set up
- Microphone mute and volume up and down – intuitive user interface
- Full workday talk time – 8 hours in wideband sound mode and 12 hours in narrowband sound mode
- Re-charge 50% of your battery in 20 minutes – intelligent fast charging
- Long distance wireless range – in typical office building: up to 180 ft and in line of sight: up to 590 ft
- ActiveGard® technology – protects your hearing against acoustic shock

Sennheiser SD Wireless Headsets for Contact Centers and Offices



		SD Office	SD Pro 1	SD Pro 2
Primary Usage	Noisy work environment	•		
	Extremely noisy work environment		•	•
Single or Double-sided Headset	Single-sided	•	•	
	Double-sided			•
Wearing Style	Headband	•	•	•
	Earhook	•		
Sound Quality	Wideband & Narrowband audio	•	•	•
	Ultra noise cancelling microphone		•	•
	Noise cancelling microphone	•		
	Adjustable boom arm		•	•
Device Connection	Connection to Desk phone	•	•	•
	Connection to PC	•	•	•
Call Control	Call answering & end	•	•	•
	Volume/mute	•	•	•
Talk & Charge time	Talk time up to	Narrowband 12h Wideband 8h	Narrowband 12h Wideband 8h	Narrowband 12h Wideband 8h
	Charge time	1h	1h	1h
Range	Typical Office	Up to 180ft	Up to 180ft	Up to 180ft
	Line of sight	Up to 590ft	Up to 590ft	Up to 590ft
	Optimized for Microsoft Lync	•	•	•





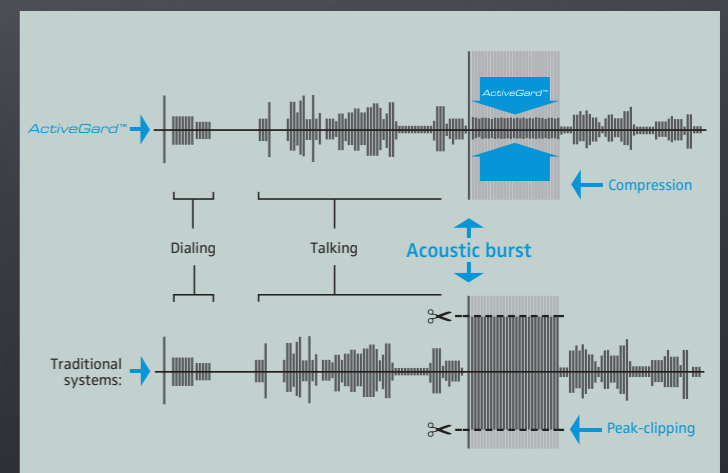
ActiveGard®

Particularly in everyday office life, insufficient importance is attached to active protection for hearing. The working environment is sometimes very noisy and multitasking. For example, processing orders over the phone and keying the details into a computer often calls for high levels of concentration, and can be very stressful.

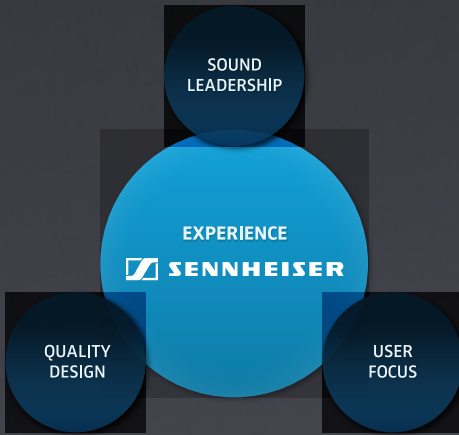
Heavy phone users such as contact center agents also run a constant risk of exposure to acoustic shock. An unexpected and extremely loud sound at the other end of the line can be enough to cause headaches, tinnitus or even irreversible loss of hearing. For all these reasons Sennheiser has developed ActiveGard®, an active protection system specially designed to protect against acoustic shocks.

Headset users benefit from ActiveGard® because the technology:

- Limits the sound pressure at a level of 103 dB (competitor headsets from 115 to 118 dB and EU and US regulations say maximum 118 dB)
- Reduces and removes dangerous energy from an acoustic burst
- Eliminates the distortion from an excessive incoming signal
- Keeps the volume of a sound peak at a safe and comfortable level
- Replaces the often too slow instinctive human reaction of covering ears or removing the source
- Allows safer and stress-free working when using a headset



ActiveGard® is a standard feature in every headset in the Sennheiser's contact center and office solutions portfolio.



Experience Sennheiser

Perfection is always relative: Users have different expectations from their headsets depending on their needs. For professional users, that need is to communicate as effectively as possible.

With Sennheiser's range of headsets, the combination of exceptional HD sound, quality design and build – and a focus on real life usability - give the best performance possible in busy offices, contact centers and Unified Communications environments.

Please visit us at: www.sennheiser.com/cco



Sennheiser is one of the world's leading manufacturers of headphones, microphones, wireless transmission systems and high-quality headsets for both business and entertainment.

Drawing on the electro acoustics expertise of Sennheiser and the leading hearing healthcare specialist William Demant, Sennheiser Communications' wireless and wired headsets for contact centers, offices and Unified Communications professionals are the result of Sennheiser's and William Demant's joint leadership in sound quality, design, wearing comfort and hearing protection.

Sennheiser Electronic Corporation
One Enterprise Drive · Old Lyme, CT 06371 · USA