

RECORDING

Our Rental Pros can help you create just the right studio set up to meet your budget and equipment needs.

Don't miss out on a challenging recording project because of equipment limitations. Full Compass can help you take advantage of opportunities that require equipment beyond your normal set up. Whether you need greater capacity for larger-scale events or high-end gear for more sophisticated recordings, call us and we'll do everything we can to help. Have an emergency? We'll be there to assist. You can select mics, consoles, portable recorders, cables, snakes and more from industry leading brands like Yamaha, Allen & Heath, Mackie and Shure.



AV/PRESENTATION



Full Compass maintains a broad inventory of audio-video equipment suitable for a wide range of applications.

Our staff has a wealth of experience assisting in many different environments; we frequently work with educational facilities, houses of worship, corporations, government agencies, non-profit groups and other businesses.

We can assemble the right solution for your event or presentation and help leave a lasting impression on your audience.

RENTAL TERMS

PICK UP AND RETURNS: Normal business hours for the Rental Department are M-F 8:00 AM - 5:00 PM. Rental charges start on the day the equipment is picked up and end on the date equipment is returned. The minimum rental billing period is one day; late returns will be charged at the daily rate and discount/multipliers may not be applied. Since Full Compass is closed on Saturday and Sunday, we offer a special three-day rate for rentals that occur over a weekend. For your convenience, the rental department is open one hour earlier than the Full Compass retail showroom. **Please note that the main entrance does not open until 9:00 AM. Before 9:00 AM, please use the rental department entrance at the rear of the building, which has both a truck height loading dock and street level loading.**

PAYMENT: Payment of the rental fee, applicable taxes, and any security deposit is required by the start of the rental term. We accept VISA, MasterCard, Discover, American Express, cash and checks. Credit applications for business, government, and educational customers are available upon request and generally take a minimum of 2-4 weeks to process.

SECURITY DEPOSITS: Security Deposits are not required from customers with an established credit account with Full Compass Systems. A credit card, with a limit high enough to cover the replacement value of all equipment being rented is required as a deposit for customers lacking established accounts. Full Compass reserves the right to secure the full replacement value of the rental order on that credit card at the time rental equipment is picked up. If a customer does not have a credit card with a sufficient credit limit, a cashier's check or cash deposit for the full replacement value of the equipment is required. Personal checks and debit cards cannot be accepted as a deposit. Proper identification is required.

INSURANCE: The renter is wholly responsible for any loss or damage to the rental equipment during the rental period. Insurance coverage is the responsibility of the renter and is not offered by Full Compass Systems. Proof of adequate coverage for the full replacement value of the equipment may be required prior to the rental.

LOSS OR THEFT: The renter is entirely responsible for the full replacement value of the rental equipment in the event of loss, damage, destruction or theft. Rental fees will accrue on equipment that is lost, damaged, or stolen until Full Compass is reimbursed for the replacement cost of the item.

ADDITIONAL CHARGES: The renter is fully liable for all damages to rental equipment. Equipment must be returned in the same condition it was when checked out to avoid damage and/or cleaning charges. All cables must be neatly coiled and cleaned to avoid additional fees. Rent may be charged on damaged equipment until the item can be repaired or replaced. Spare lamps are provided when needed at no cost, provided burnt-out lamps are returned with the rental at the end of the rental period. Charges will be incurred for missing or broken lamps or excessive burnouts. Gels and other expendables are not provided with equipment rental, and must be purchased separately.

CANCELLATIONS: Full Compass requires a notice of cancellation at least 24 hours from the scheduled pick-up / ship time, or a one-day rental fee will be charged. Cancellations not called in within 24 hours of the scheduled pick-up/ship time will be charged a one-day rental fee. Larger systems and long-term rentals will require a minimum of 48 hours notice.

EQUIPMENT PERFORMANCE: All rental equipment is tested before it is rented. Equipment is available for customer evaluation and testing at the time of the rental pickup/delivery, and instruction is available on request. The renter is expected to understand the operation and limitations of the rental equipment, therefore Full Compass cannot be responsible if the renter is not able to successfully operate rental equipment. In the unlikely event of equipment failure, please notify a Full Compass rental associate as soon as possible to obtain tech support or replacement equipment. Failure to understand equipment will not be accepted as reason for non-payment of rental charges.

SHIPPING: Many of our rental items can be shipped, though only within the state of Wisconsin. The minimum billing period for shipped rental orders is three days. The customer is responsible for round trip shipping costs. For your convenience, Full Compass can include UPS pre-paid return ship tags with your order and bill you for round trip shipping costs. Please let us know if you'd prefer to use your UPS, FedEx, or freight account.

RENTAL CREDIT PROGRAM: Our "try before you buy" program allows you to apply a percentage of the rental fee of a particular item or system towards the purchase of the equivalent new equipment. 80% of the rental fee can be applied within 30 days of the end of the rental period; 30% within 60 days. Restrictions apply.

FULL COMPASS

Equipment Rentals

Live Sound



AV/Presentation



Recording



Video



Lighting



**Available Anywhere
in Wisconsin!**



800-356-5844 x1199

NEED A TEMPORARY SOLUTION?

Full Compass has the right equipment and expertise to design a rental package that meets your needs.

Our Rental Pros are experts who will work with you to carefully evaluate your needs and help you to develop a cost-effective solution. From small audio systems to full staging, presentation, video and lighting options, we are at your service with great rates and exceptional customer support.

Our staff of knowledgeable experts will discuss your requirements with you and assemble a solution that is right for your needs at the most affordable price possible.

We offer:

- A comprehensive selection of products
- Competitive daily, weekly & monthly rates
- Sound, lighting and AV design services
- Delivery, on-site setup and removal

Call today for an estimate or request a quote online – it's FREE!

RENTAL HOURS / CONTACT INFO

8:00 AM - 5:00 PM Central (Monday - Friday)

Phone: 800-356-5844 x1199

Fax: 608-831-5902

Local: 608-227-2057

fullcompass.com/rentals

email: rentals@fullcompass.com



Call Us or
Visit Online!

LIVE SOUND

Are you looking for a reliable equipment rental source for an annual event?

Do you have a sudden need because your gear has malfunctioned?

Full Compass will be there to help. We can put together a live sound rig that will make your event a success. We have a large inventory of small- to large-scale mixers, speakers, wireless systems, and microphones from dozens of top brands to ensure reliable performance in any professional event or stage environment.



VIDEO

Our Rental department offers a wide variety of equipment options for both amateur and professional videographers.

Whether you need an individual piece of gear, or require a complete video package, we can provide an effective solution at an affordable rate.

Our equipment is current and supports the latest file formats and technologies, providing you with a multitude of production options to complete your project on-time and within budget.



LIGHTING



Full Compass offers an array of lighting and staging solutions that will add excitement and drama to your event.

Our large selection of lighting products includes control consoles, dimmers, effects, LEDs, moving lights, PAR and ellipsoidal fixtures, truss, lifts and stands. If you are not sure what you need, one of our experienced lighting designers will work with you to develop a lighting plan that will get you the right equipment to put on a great show.

For larger projects, we offer computer drafting and modeling which can clearly show you what to expect from our equipment in your specific venue or live setting.